



# Perfect Fit Delivery Guide

## What Does Deluxe Delivery Mean?

- All products are removed from original packaging and inspected for damage prior to delivery.
- All products are pre-assembled.
- Teams will set up products exactly where you would like them.
- Any excess packaging will be removed from the home.
- We will provide, and install, felt pad protectors.



## Steps To Prepare Your Home

- Ensure a safe path from the road to your home.
- Measure your home to check the clearance of your new furniture. Both the path through the your home and the space itself.
- Clear away any accessories, bedding, toss cushions, and/or blankets from furniture or mattresses being moved or removed.

## Delivering To Apartments/Condos

- If available, book any elevators or service elevators for the date of your delivery.
- Measure the hallways outside your apartment in addition to your apartment.
- In buildings over four storeys that do not have elevators. Deliveries require review.
  - We ask that you connect with your Decorator Consultant ahead of time to ensure a safe and smooth delivery.



## Concerns About The Fit?

- Book a Check Measure! Our delivery team will come to your home on a day that works for you and will measure your space for you, free of charge!

## Prior To Delivery

- Do you have any specific parking instructions or recommendations? Please let us know prior to delivery.
- Confirm, prior to delivery, if we are removing any furniture (additional fees will apply).
- Confirm, prior to delivery, if we are moving any existing furniture.

## Day Of Delivery

- Our delivery team will notify you via a phone call when they are on the way to your home.
- Once they arrive, our delivery team will bring your furniture into your home and place your new pieces where you want them.

