



60 Month Total Defense Outdoor

Furniture Protection Plan

Help protect your new outdoor furniture from the stains and damage of a life well-lived.

With outdoor furniture protection, it'll be blue skies and family cookouts for years to come.

The Service Pro Elite 60 Month Total Defense Outdoor Protection Plan lets you Furnish Fearlessly, knowing that expert Service Pro Elite technicians can remove stains and restore your investment to a look you'll love for a long, long time.

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COVERED STAINS & DAMAGE*	FABRIC	UMBRELLA	HARD ** SURFACES	FIRE PIT
Food and beverage stains	●	●	●	
Human and pet biological stains (except perspiration, hair and body oils)	●			
Ballpoint pen or marker	●			
Cosmetics, suntan lotions/oils	●		●	
Bleach or chlorine	●			
Punctures, cuts, tears, or rips	●			
Burns	●	●	●	
Heat Marks	●		●	
Breakage			●	
Breakage of table tops			●	●
Breakage of welds			●	
Breakage of rocker, swivel, glide, and recline mechanisms			●	
Scratches, gouges, chips, or cracks			●	
Scratches on cast aluminum that penetrate through the finish exposing the aluminum			●	
Failure of burning mechanism/component				●
Umbrella mechanisms and ribs		●		
Fabric gazebo or cover sling frame			●	
Matching pieces	●	●	●	●

REMEMBER TO:

READ YOUR PLAN carefully to understand what is covered

- (and not covered) and how to get help when you need it. Questions? Call for answers now.

BLOT STAINS with a clean, dry cloth before calling us,

- but don't attempt to clean the stain further until we give you specific instructions.

ACT FAST because many stains and damage issues are

- time-sensitive... so is your plan. **You must call within 30 days of when the stain or damage occurred.**

CALL US AT 877-350-3161 to file a claim.

Have your receipt and plan number handy.

COVERAGE INCLUDES:

FOOD & BEVERAGE STAINS such as

- barbecued ribs
- chocolate
- nacho cheese
- blueberries
- juice
- olive oil
- mustard
- ketchup
- ice cream
- chili
- meatballs
- wine

COMMON STAINS such as

- cosmetics
- ink/marker
- suntan lotions/oils
- bleach or chlorine

HUMAN & PET BIOLOGICAL STAINS

on rug, fabric, leather, vinyl, and wood, such as

- blood
- urine
- saliva
- vomit

Accumulation of stains, soil build-up over time, perspiration, hair and body oils are not covered by this plan.

ACCIDENTAL DAMAGE

on fabric upholstered areas, cushion sets, umbrellas, fabric gazebos, or cover slings, such as

- cigarette burn
- heat mark from pan
- broken chair weld
- rip from broken glass
- broken table top
- stone table chip
- puncture from silverware
- broken umbrella mechanism
- damaged rocker/swivel mechanism
- knife cutting through to cast aluminum
- propane fire pit malfunction

* This information sheet is not your Protection Plan. See the Plan terms and conditions for a full explanation of the coverages, limitations, and exclusions. Ask your Sales Associate to review a sample of this Plan before purchasing. If you have not received your Plan within 14 days of your furniture delivery, please call 877-350-3161. Plans subject to applicable state taxes.

** Outdoor wood, glass, stone, metal, wicker, plastic/resin, and other hard surfaces.