



# 60 Month Rental Home Complete

Furniture Protection Plan

**Help protect your new furniture from the stains  
and damage of a life well-lived.**

In a world where sofas double as stages, your furniture needs all the help it can get to keep looking good for years to come.

The Service Pro Elite 60 Month Rental Home Complete Furniture Protection Plan lets you furnish fearlessly, knowing that expert Service Pro Elite technicians can clean and repair your furniture to a look you'll love for a long, long time.

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## COVERED STAINS & DAMAGE\*

	FABRIC	LEATHER	WOOD AND OTHER HARD SURFACES
Food and beverage stains	•	•	•
Human and pet biological stains (except perspiration, hair and body oils)	•	•	
Ballpoint pen ink	•	•	
Nail polish/nail polish remover	•	•	•
Punctures, cuts, tears, or rips**	•	•	
Burns	•	•	•
Heat marks			•
Springs, frames, and certain mechanisms	•	•	
Checking, cracking, bubbling, peeling of finish			•
Scratches, gouges, or chips			•
Structural breakage			•
Liquid marks or rings			•

## REMEMBER TO:

**READ YOUR PLAN** carefully to understand what is covered

- (and not covered) and how to get help when you need it. Questions? Call for answers now.

**BLOT STAINS** with a clean, dry cloth before calling us,

- but don't attempt to clean the stain further until we give you specific instructions.

**ACT FAST** because many stains and damage issues are

- time-sensitive... so is your plan. **You must call within 30 days of when the stain or damage occurred.**

**CALL US AT 877-350-3161 to file a claim.**

- Have your receipt and plan number handy.

## COVERAGE INCLUDES:

### FOOD & BEVERAGE STAINS such as

- mustard
- popcorn
- coffee
- sausage
- wine
- pizza
- chili
- milk
- ice cream
- gum
- chocolate
- popsicle
- juice
- potato chips
- spaghetti
- french fries

### HUMAN & PET BIOLOGICAL STAINS

on rug, fabric, leather, vinyl, and wood, such as

- blood
- urine
- saliva
- vomit

*Accumulation of stains, soil build-up over time, perspiration, hair and body oils are not covered by this plan.*

### ACCIDENTAL DAMAGE

to wood and other hard surfaces, such as

- burn
- peeling
- chip
- scratch
- liquid mark
- nail polish remover
- checking of finish
- cosmetics
- bubbling
- gouge
- liquid ring
- nail polish
- heat mark
- cracking of finish

to fabric, leather\*\*, and vinyl, such as

- broken mechanism
- nail polish/remover
- cracked frame
- scissors cut or puncture
- cigarette burn
- pen ink

\* This information sheet is not your Protection Plan. See the Plan terms and conditions for a full explanation of the coverages, limitations, and exclusions. Ask your Sales Associate to review a sample of this Plan before purchasing. If you have not received your Plan within 14 days of your furniture delivery, please call 877-350-3161. Plans subject to applicable state taxes.

\*\* Surface scratches on leather are not covered.