



60 Month Platinum Plus Complete

Furniture & Area Rug Protection Plan

Help protect your new furniture and area rug from the stains and damage of a life well-lived.

Enjoy their antics and laugh off their stains and damage.

The Service Pro Elite 60 Month Platinum Plus Complete Furniture & Area Rug Protection Plan lets you furnish fearlessly, knowing that expert Service Pro Elite technicians can remove stains and restore your investment to a look you'll love for a long, long time.

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COVERED STAINS & DAMAGE*	FABRIC	LEATHER	WOOD AND OTHER HARD SURFACES	AREA RUG
Any household stains	•	•	•	•
Human and pet biological stains (except perspiration, hair and body oils)	•	•	•	•
Punctures, cuts, tears, rips**	•	•		•
Burns	•	•	•	•
Zipper and button breakage	•	•		
Seam separation	•	•		
Heat Marks			•	
Household pet damage***	•	•	•	
Springs, frames, mechanisms, motors, levers, power and remote cords used for sleeper, reclining, and inclining applications	•	•	•	
Checking, cracking, bubbling, peeling off finish			•	
Scratches, gouges, chips			•	
Breakage			•	
Liquid marks or rings			•	
Loss of silvering on mirror			•	
Chips, scratches, breakage of glass or mirror			•	
Matching pieces	•	•	•	•

REMEMBER TO:

READ YOUR PLAN carefully to understand what is covered

- (and not covered) and how to get help when you need it. Questions? Call for answers now.

BLOT STAINS with a clean, dry cloth before calling us,

- but don't attempt to clean the stain further until we give you specific instructions.

ACT FAST because many stains and damage issues are

- time-sensitive... so is your plan. **You must call within 30 days of when the stain or damage occurred.**

CALL US AT 877-350-3161 to file a claim.

- Have your receipt and plan number handy.

COVERAGE INCLUDES:

HOUSEHOLD STAINS such as

- bleach
- cosmetics
- crayon
- grass
- grease
- oil
- marker
- mud
- lotion
- glue
- ink
- tar

FOOD & BEVERAGE STAINS such as

- cheese sauce
- chocolate
- gum
- ice cream
- juice
- ketchup
- mayonnaise
- mustard
- pizza
- popcorn
- soda
- wine

HUMAN & PET BIOLOGICAL STAINS

on rug, fabric, leather, vinyl, and wood, such as

- blood
- urine
- saliva
- vomit

Accumulation of stains, soil build-up over time, perspiration, hair and body oils are not covered by this plan.

ACCIDENTAL DAMAGE

to wood and other hard surfaces, such as

- breakage
- bubbling
- cigarette burn
- checking of finish
- chip
- cracking
- pet teeth marks
- gouge
- heat mark
- liquid mark
- loss of silvering
- peeling
- scratch

to fabric, leather**, and vinyl, such as

- cigarette burn
- separated seam
- mechanism failure
- claw tears
- puncture
- cut
- rip or tear
- broken frame

* This information sheet is not your Protection Plan. See the Plan terms and conditions for a full explanation of the coverages, limitations, and exclusions. Ask your Sales Associate to review a sample of this Plan before purchasing. If you have not received your Plan within 14 days of your furniture delivery, please call 877-350-3161. Plans subject to applicable state taxes.

** Surface scratches on leather are not covered.

*** Only one incident per furniture piece.

