

When you purchase the Sam Levitz Furniture Protection Plan, you'll have peace of mind and your furniture will be protected for the next 5 years. Our local, trained technicians will be ready to repair your furniture when an accident happens. If your furniture cannot be repaired, we are prepared to replace it. We offer extensive coverages for almost every piece of furniture in your home and getting service is a simple call or click away.

5 Year Premium Plan

Premium Plan			
Accidental Stains and Damages*	Fabric	Leather	Wood and Solid Surfaces
Food and Drink Stains, Human and Pet Stains	✓	✓	✓
Burn or Singe Marks	✓	✓	✓
Facial Cosmetics, Nail Polish, Crayon	✓	✓	✓
Grease and Oil, Paint and Dye, Ink and Marker	✓	✓	✓
Rips, Tears and Punctures	✓	✓	
Grass and Mud	✓	✓	
Motors, Mechanisms, Controllers, Wires and Switches	✓	✓	
Cracking, Peeling and Drying of Top Grain Leather		✓	
Chipping and Breakage of Glass or Mirrors			✓
Dye Transfer, Fading from Sun			✓
Scratch or Gouge, Liquid and Heat Rings			✓
Cracking, Checking, Bubbling of Finish			✓
Lifting of Veneers			✓

*Can be attributed to a single occurrence

Filing a Claim is Easy

What you'll need:

- Your Order Number (can be found on the top right hand corner of your receipt)
- Name, phone number or address of original purchaser
- Current address for service

[Call](#) or [email](#) our customer service team to report an incident within 30 days of discovery and we will set up an in-home service visit to assess the claim and determine if it can be resolved in home or in our shop.

Customer Service

Phone: 520-629-4504

Email: service@samlevitz.com

If warranty is not used, 50% of the warranty amount can be used as a store credit towards a new purchase.
(Can be claimed after the termination of their warranty coverage timeframe)

Exclusions: General soiling, or accumulated stains. Mildew, mold, acid, bleach, rust or corrosion stains. Teeth, beaks and claw damage from animals or birds. "As-is", "pre-owned", showroom displays or rental/commercial use. Stains/damage caused by transport, delivery, assembly, or movement between residences. Odors. Loss of foam resiliency, pilling, or fraying of upholstery. Fading, color loss and/or discoloration of upholstered furniture. Damage caused by improper cleaning methods, Damage due to acts of God, theft, negligence, riot or any other peril.