

When you purchase the Sam Levitz Furniture Protection Plan, you'll have peace of mind and your furniture will be protected for the next 5 years. Our local, trained technicians will be ready to repair your furniture when an accident happens. If your furniture cannot be repaired, we are prepared to replace it. We offer extensive coverages for almost every piece of furniture in your home and getting service is a simple call or click away.

## 5 Year Premium Plan+

Premium Plan + (with Set Replacement)	Fabric	Leather	Wood and Solid Surfaces
Accidental Stains and Damages*			
Set Replacement**	✓	✓	✓
Food and Drink Stains, Human and Pet Stains	✓	✓	✓
Burn or Singe Marks	✓	✓	✓
Facial Cosmetics, Nail Polish, Crayon	✓	✓	✓
Grease and Oil, Paint and Dye, Ink and Marker	✓	✓	✓
USB Charging Ports, Electrical Outlets	✓	✓	✓
Rips, Tears and Punctures	✓	✓	
Grass and Mud	✓	✓	
Motors, Mechanisms, Controllers, Wires and Switches	✓	✓	
Cracking, Peeling and Drying of Leather, Bonded Leather or Faux Leather		✓	
Cushion Cores, Seams, Zippers and Buttons (3 Years)	✓	✓	
Frame and Springs	✓	✓	
Chipping and Breakage of Glass or Mirrors			✓
Drawers and Glides, Hinges and Hardware			✓
Dye Transfer, Fading from Sun			✓
Scratch or Gouge, Liquid and Heat Rings			✓
Cracking, Checking, Bubbling of Finish			✓
Lifting of Veneers, Electrical Fireplace Inserts			✓

**\*\*Set Replacement occurs when an item cannot be repaired to satisfaction and is no longer available for replacement. Matching pieces from the same set will also be replaced or returned for full credit to be used towards a new purchase.**

\*Can be attributed to a single occurrence

### **Filing a Claim is Easy**

What you'll need:

- Your Order Number (can be found on the top right hand corner of your receipt)
- Name, phone number or address of original purchaser
- Current address for service

[Call](#) or [email](#) our customer service team to report an incident within 30 days of discovery and we will set up an in-home service visit to assess the claim and determine if it can be resolved in home or in our shop.

### **Customer Service**

Phone: 520-629-4504

Email: [service@samlevitz.com](mailto:service@samlevitz.com)

If warranty is not used, 50% of the warranty amount can be used as a store credit towards a new purchase.  
(Can be claimed after the termination of their warranty coverage timeframe)

Exclusions: General soiling, or accumulated stains. Mildew, mold, acid, bleach, rust or corrosion stains. Teeth, beaks and claw damage from animals or birds. "As-is", "pre-owned", showroom displays or rental/commercial use. Stains/damage caused by transport, delivery, assembly, or movement between residences. Odors. Loss of foam resiliency, pilling, or fraying of upholstery. Fading, color loss and/or discoloration of upholstered furniture. Damage caused by improper cleaning methods, Damage due to acts of God, theft, negligence, riot or any other peril.