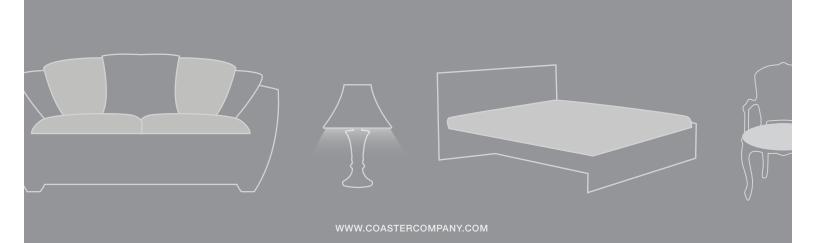
# COASTER WARRANTY SHEETS

# COASTER® Fine Furniture



### LIMITED TERM WARRANTY

#### Limited Term Warranty: 1 Year From Date of Purchase

Coaster Co. Of America warrants that its merchandise are free from manufacturing defects (workmanship and/or material) and will either give credit or replace defective parts for a period of up to one (1) year from the date of purchase in accordance with the conditions set forth below.

If a manufacturing defect is found, Coaster should be notified promptly of the defect and supplied a copy of the invoice and delivery ticket. Inspection by a Coaster employee or representative may be necessary to verify that a manufacturing defect exists, or you may be required to submit samples to Coaster along with a digital image of the defects.

If replacement is required in accordance with this warranty and the defective material or merchandise has been discontinued or unavailable, Coaster reserves the right to select and supply similar merchandise or offer full credit for the merchandise; otherwise the same material or merchandise will be supplied for replacement purposes.



#### Warranty is void for any of the following Reasons:

- 1. Improper maintenance or improper use resulting in damage.
- 2. Any product modifications by dealer, consumer, or other parties not authorized by Coaster will void this warranty.
- 3. Floor samples sold or products designated "AS IS" at the time of purchase are not covered by the warranty
- 4. Warranty does not cover minor variations or differences between floor samples or printed illustrations and your furniture.
- 5. Cost of packaging and shipping to and from Coaster is not covered by the warranty unless expressly arranged by Coaster.
- 6. This warranty covers only articles of furniture intended for residential use only, does not cover any industrial, commercial, institutional, or rental use.
- 7. Dissatisfaction due to buyer's remorse
- 8. Normal wear and tear
- 9. Damages incurred during transportation
- 10. Damages incurred during assembling or maintenance
- 11. Damages incurred by accidents or abuse

This warranty is made **SOLELY TO THE RETAILER** and is requests must go through the retailer who sold the merchandise to the consumer. We advise all retailers to

under any circumstances. It is the retailer's responsibility to contact Coaster with claim. We will not handle claims from consumers directly; all retain invoices for a minimum of one year for warranty purposes.

This warranty supersedes and replaces all implied warranties of merchantability and use for particular purpose. No representative, employee, or agent of Coaster or any other person is authorized to assume for Coaster any additional liability or responsibility in connection with Coaster's merchandise except as described above. Implied warranties or merchantability and fitness of the merchandise are limited to a period of one (1) year from the date of purchase. In no event shall Coaster be liable for indirect, consequential or incidental damages of any kind.





## **UPHOLSTERY WARRANTY**



Frame Construction (1 Year Warranty)

- Coaster offers a limited 1 year warranty to the original buyer against defects in material or workmanship.
- Defects in workmanship and materials are defined, for the purpose of this warranty, as causing the product to be unsound structurally or mechanically, or substantially altering the appearance of the piece.
- This warranty applies only under the conditions or normal usage and does not apply to defects resulting from misuse, accidents, negligence or normal wear.



Motion Upholstery (1 Year Warranty)

- The reclining mechanism is warranted to be free from defects in design materials or workmanship.
- Caution: Children should not be allowed to play on or operate motion products. The leg rest of the recliner folds down on closing and could result in injury to a child. Always leave unoccupied chairs in closed upright position.



Leather Warranty (1 Year Warranty)

- Leather will not tear under normal use.
- The finish will not peel from the leather.
- The finish will not show excessive cracks other than normal wrinkles from stretching.
- Natural markings such scars, brands, grain variation, wrinkles. etc., will be considered normal characteristics and not constructed as defects. Every hide has its own natural characteristics and no two are the same, so color variations may occur.
- Leather warranty does not cover damage, fading, improper use, damage do to excessive heat, cold or exposure, or problems resulting from unapproved cleaning methods.
  - Do not use bleach, oily substance or strong detergent (including laundry detergents).
  - Keep ink, fluids, body oils, chemicals and sharp objects away from upholstery.
  - Exposure of leather to sunlight or extreme light sources may cause fading and damage.
  - Do not use any heat lamps or hair dryers on the leather.



Fabric (1 Year Warranty)

• Fabric and vinyl are warranted against wear under normal care and condition. This does not cover shrinkage, piling, or fading due to chemical after-treatments or improper cleaning. Use of chemical treatment or improper cleaning invalidates the warranty.



Cushions (1 Year Warranty)

• Coaster warrants seat cushion against defects and loss of foam resiliency, under normal use. Do not confuse normal softening and flattening that occurs in all foam products with actual loss of foam resiliency.



Stitching (1 Year Warranty)

Coaster warrants the stitching against slippage under normal use.



Recommended Leather Cleaning Methods:

- If necessary, clean immediately with mild soap (non-concentrated) diluted in lukewarm distilled or purified water on a soft clean towel. Always try to clean in a small hidden area first. This cleaning method is recommended for corrected leathers, not for natural grades of leather.
- For oil, grease, or stubborn stains consult a Professional Leather Care company.





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