

OWNER'S MANUAL

LG UltraGear

Gaming Monitor

(LED Monitor*)

* LG LED Monitor applies LCD screen with LED backlights.

Please read this manual carefully before operating your set and retain it for future reference.

38GN950

38GN95B

TABLE OF CONTENTS

LICENSE3
OPEN SOURCE SOFTWARE NOTICE INFORMATION4
ASSEMBLING AND PREPARING 4
- Supported Drivers and Software5 - Product and Button Description5
How to Use the Joystick Button
How to Use the Lighting Button
- Moving and Lifting the Monitor7
Installing on a Table
Adjusting the Stand Height
Adjusting the Angle
Tidying up Cables
Using the Kensington Lock
Installing the Wall Mount Plate
Installing on the Wall

USING THE MONITOR 1	5
- Connecting to a PC1	15
HDMI Connection	
DisplayPort Connection	
- Connecting AV Devices1	16
HDMI Connection	
- Connecting Peripherals1	1
USB Cable connection	
Connecting Headphones	
USER SETTINGS 1	8
- Activating the Main Menu1	18
Main Menu Features	
- User Settings2	2(
Menu Settings	

TROUBLESHOOTING	32
PRODUCT SPECIFICATION	35
- Factory Support Mode	39
- HDMI Timing (Video)	40
- Beep Guide	41

LICENSE

Each model has different licenses. Visit www.lg.com for more information on the license.



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



The SuperSpeed USB Trident logo is a registered trademark of USB Implementers Forum, Inc.



MaxxAudio and additional MAXX trademarks are trademarks and/or registered trademarks of Waves Audio Ltd.

OPEN SOURCE SOFTWARE NOTICE INFORMATION

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http://opensource.lge.com.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to <code>opensource@lge.com</code>.

This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

ASSEMBLING AND PREPARING

! CAUTION

- Always use genuine LG components to ensure safety and product performance.
- The product warranty will not cover damage or injury caused by the use of unauthorized components.
- It is recommended that use the supplied components.
- If you use generic cables not certified by LG, the screen may not display or there
 may be image noises.
- Illustrations in this document represent typical procedures, so they may look different from the actual product.
- Do not apply foreign substances (oils, lubricants, etc.) to the screw parts when assembling the product. (Doing so may damage the product.)
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this way will not be covered by the product warranty.
- Do not carry the monitor upside down by just holding the base. This may cause the monitor to fall off the stand and could result in personal injury.
- When lifting or moving the monitor, do not touch the monitor screen. The force
 applied to the monitor screen may cause damage to it.
- For wave pattern on appearance, unlike the general method of coating, it's applied to added glittering material in raw material. With no peeled-off appearance, it has good durability. Please use it with confidence because there is no problem in using the product at all.



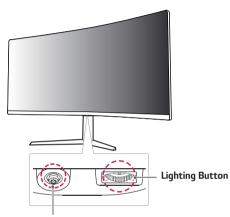
- The components may look different from those illustrated here.
- Without prior notice, all product information and specifications contained in this
 manual are subject to change to improve the performance of the product.
- To purchase optional accessories, visit an electronics store or an online shopping site, or contact the retailer from which you purchased the product.
- The power cord provided may differ depending upon the region.

Supported Drivers and Software

You can download and install the latest version from the LGE website (www. lq.com).

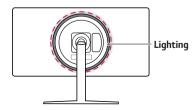
Drivers and Software	Installation Priority
Monitor Driver	Recommended
OnScreen Control	Recommended
LG UltraGear™ Control Center	Recommended

Product and Button Description



Joystick Button / Power LED

- On: Power on
- · Off: Power off



How to Use the Joystick Button

You can easily control the functions of the monitor by pressing the joystick button or moving it left/right/up/down with your finger.

Basic Functions

	&	Power on	Press the joystick button once with your finger to turn on the monitor.
		Power off	Press and hold the joystick button once more than 10 seconds with your finger to turn off the monitor.
	◄/▶	Volume control	You can control the volume by moving the joystick button left/ right.
	▲/ ▼	Controls screen brightness	You can control the screen's brightness by moving the joystick button up/down. (for SDR only)

How to Use the Lighting Button

You can easily control the functions of the monitor by pressing the lighting button or moving it left/right with your finger.

Basic Functions

When Lighting is Off	When Lighting is On
Press the lighting button once with your finger to turn on the lighting on the back of the monitor.	You can adjust the color by pressing the light button.
Press and hold the lighting button once with your finger to turn on the lighting on the back of the monitor.	Press and hold the lighting button once with your finger to turn off the lighting on the back of the monitor.
Not functional	You can control the lighting brightness by moving the lighting button left/right.

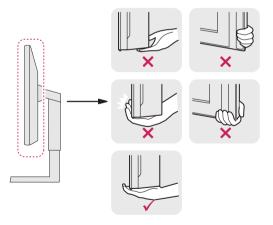


- The joystick and lighting button are located at the bottom of the monitor.
- The Lighting function for the back of the monitor is available even when the monitor is in power saving mode or when its screen is off. (Settings > General > Lighting Option > Keep Lighting Status)
- Lighting LED is not for illumination purposes, and Please be aware that change in this setting component may increase energy consumption of this monitor.

Moving and Lifting the Monitor

When moving or lifting the monitor, follow these instructions to prevent the monitor from being scratched or damaged and to ensure safe transportation, regardless of its shape or size.

- Place the monitor in the original box or packing material before attempting to move it.
- Before moving or lifting the monitor, disconnect the power cord and all other cables.
- Hold the bottom and side of the monitor frame firmly. Do not hold the panel itself.

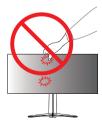




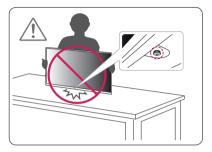
- When holding the monitor, the screen should face away from you to prevent it from being scratched.
- When transporting the monitor, do not expose the monitor to shock or excessive vibration.
- When moving the monitor, keep it upright and never turn the monitor on its side or tilt it sideways.



- · Avoid touching the monitor screen as much as possible.
- This may result in damage to the screen or some of the pixels used to create images.

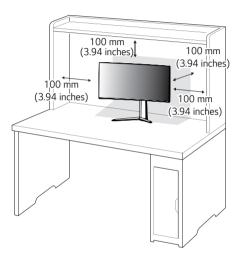


If you use the monitor panel without the stand base, its joystick button may
cause the monitor to become unstable and fall, resulting in damage to the
monitor or human injury. In addition, this may cause the joystick button to
malfunction.



Installing on a Table

1 Lift the monitor and place it on the table in an upright position. Place the monitor at least 100 mm (3.94 inches) away from the wall to ensure sufficient ventilation.



Adjusting the Stand Height

- 1 Place the monitor mounted on the stand base in an upright position.
- 2 Handle the monitor with both hands for safety.

Max. 110.0 mm (4.3 inches)







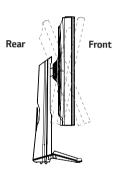
 When adjusting the screen height, do not place your hand on the stand body to avoid injury to your fingers.

Adjusting the Angle

- 1 Place the monitor mounted on the stand base in an upright position.
- 2 Adjust the angle of the screen.

The angle of the screen can be adjusted forward or backward from -5° to 15° for a comfortable viewing experience.







WARNING

• To avoid injury to the fingers when adjusting the screen, do not hold the lower part of the monitor's frame as illustrated below.





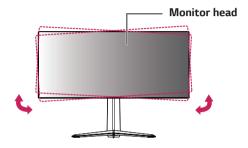


• Be careful not to touch or press the screen area when adjusting the angle of the monitor.



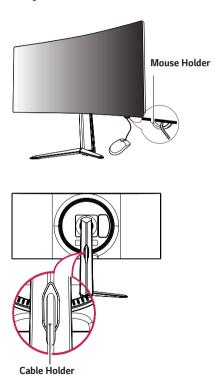


• The left or right side of the monitor head can be slightly rotated up or down (up to 3°). Adjust the horizontal level of the monitor head.



Tidying up Cables

Arrange the cables using the cable holder as shown in the illustration.

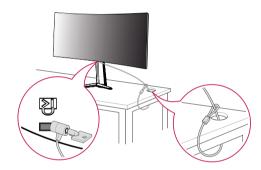


Using the Kensington Lock

The connector for the Kensington security system is located at the bottom of the monitor.

For more information on installation and usage, refer to the Kensington lock owner's manual or visit the website at http://www.kensington.com.

Connect the monitor to a table using the Kensington security system cable.





 The Kensington security system is optional. You can obtain optional accessories from most electronics stores.

Installing the Wall Mount Plate

This monitor meets the specifications for the wall mount plate or other compatible devices.

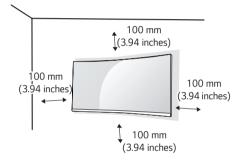
- 1 Place the screen face down. To protect the monitor panel (screen), cover the surface with a soft cloth or the monitor protection pad included in the product package.
- 2 Remove the four screws tightened on the back of the monitor.
- 3 Place the wall mount plate onto the monitor and align it with the screw holes.
- 4 Tighten the four screws using a screwdriver to fix the plate to the monitor.



- · The wall mount plate is sold separately.
- For more information on installation, refer to the wall mount plate's installation guide.
- Be careful not to apply too much force while mounting the wall mount plate as it may cause damage to the screen.

Installing on the Wall

Install the monitor at least 100 mm (3.94 inches) away from the wall and leave about 100 mm (3.94 inches) of space at each side of the monitor to ensure sufficient ventilation. Detailed installation instructions can be obtained from your local retail store. Alternatively, please refer to the manual for how to install and set up a tilting wall mounting bracket.



To install the monitor to a wall, attach a wall mounting bracket (optional) to the back of the monitor.

Make sure that the wall mounting bracket is securely fixed to the monitor and to the wall.

- 1 If you use screws longer than the standard length, it may damage the inside of the product.
- 2 A non-VESA standard screw may damage the product and cause the monitor to fall. LG Electronics is not liable for any accidents relating to the use of nonstandard screws.

Wall Mount (mm)	100 x 100
Standard screw	M4 x L10
Number of screws	4
Wall Mount Plate (Optional)	LSW 149



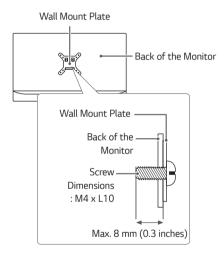
- · Use the screws specified by VESA standards.
- The wall mount kit includes the installation guide and all necessary parts.
- The wall mounting bracket is optional. You can obtain optional accessories from your local dealer.
- The length of the screw may differ for each wall mounting bracket. Be sure to use the proper length.
- For more information, please refer to the user manual for the wall mounting bracket.



CAUTION

- Unplug the power cord before moving or installing the monitor to avoid electric shock.
- Installing the monitor on the ceiling or on a slanted wall may result in the monitor falling off, which could lead to injury. Use an authorized LG wall mount and contact the local dealer or qualified personnel.
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this way will not be covered by the product warranty.

- Use the wall mounting bracket and screws that conform to VESA standards.
 Damage caused by the use or misuse of inappropriate components will not be covered by the product warranty.
- When measured from the back of the monitor, the length of each installed screw must be 8 mm (0.3 inches) or less.



USING THE MONITOR

 The following instructions are based on the 38GN950 model. Illustrations in this manual may differ from the actual product.

Press the joystick button, go to $\textbf{Settings} \rightarrow \textbf{Input},$ and then select the input option.



CAUTION

- Do not press the screen for a prolonged time. This may cause image distortion.
- Do not display a still image on the screen for a prolonged time. This may cause image retention. Use a screensaver if possible.



NOTE

- When connecting the power cord to the outlet, use a grounded (3-hole) power strip or a grounded power outlet.
- The monitor may flicker when turned on in an area where the temperature is low. This is normal.
- Sometimes red, green, or blue spots may appear on the screen. This is normal.

Connecting to a PC

- This monitor supports the *Plug and Play feature.
- * Plug and Play: A feature that allows you to add a device to your computer without having to reconfigure anything or install any manual drivers.

HDMI Connection

Transmits digital video and audio signals from your PC to the monitor.



CAUTION

- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- Recommended HDMI cable types
- High-Speed $\mathrm{HDMI}^{\mathrm{B}}/^{\mathrm{TM}}$ cable
- High-Speed HDMI[®]/™ cable with Ethernet

DisplayPort Connection

Transmits digital video and audio signals from your PC to the monitor.



- There may be no video or audio output depending on the DP (DisplayPort) version of the PC.
- Make sure to use the supplied DisplayPort cable of the product. Otherwise, this
 may cause the device to malfunction.

Connecting AV Devices

HDMI Connection

HDMI transmits digital video and audio signals from your AV device to the monitor.



NOTE

- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- · Recommended HDMI cable types
- High-Speed HDMI®/TM cable
- High-Speed HDMI®/™ cable with Ethernet

Connecting Peripherals

USB Cable connection

The USB port on the product functions as a USB hub.

To use USB 3.0, connect the A-B type USB 3.0 cable of the product to the PC. Peripheral devices connected to the USB IN port can be controlled from the PC.



NOTE

- Make sure to install the most recent Windows OS service pack before using the product.
- · Peripheral devices are sold separately.
- A keyboard, mouse, or USB device can be connected to the USB port.



Cautions When Using a USB Device

- A USB device with an automatic recognition program installed, or that uses its own driver, may not be recognized.
- Some USB devices may not be supported or may not work properly.
- It is recommended to use a USB hub or hard disk drive with power supplied.
 (If the power supply is not adequate, the USB device may not be recognized properly.)

Connecting Headphones

Connect peripherals to the monitor via the headphones port.



NOTE

- · Peripheral devices are sold separately.
- If you use angled earphones, it may cause a problem with connecting another external device to the monitor. Therefore, it is recommended to use straight earphones.





Angled

Straight

 Depending on the audio settings of the PC and external device, headphones and speaker functions may be limited.

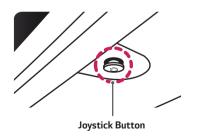
USER SETTINGS



- Your monitor's OSD (On Screen Display) may differ slightly from that shown in this manual.
- When Beep Guide is activated, pressing the joystick button will take you to Settings right away.

Activating the Main Menu

- 1 Press the joystick button on the bottom of the monitor.
- 2 Move the joystick up/down (▲ / ▼) and left/right (▼/ ▶) to set the options.
- 3 Press the joystick button once more to exit the main menu.



Button	Menu Status		Description
	Main m	enu disabled	Enables the main menu.
Main menu enabled		enu enabled	Exits the main menu. (Holding down the button to turn off the monitor. You can turn off the monitor this way at any time, including when the OSD is on.)
		Main menu disabled	Adjusts the monitor volume level.
		Main menu enabled	Enters the Input features.
	•	Main menu disabled	Adjusts the monitor volume level.
			Main menu enabled
	A	Main menu disabled	Enters the Accessibility menu.
		Main menu enabled	Turns off the monitor.
	•	Main menu disabled	Enters the Accessibility menu.
		Main menu enabled	Enters the Game Mode feature.

Main Menu Features



Main Menu	Description		
Input	Sets input mode.		
Power Off	rns off the monitor.		
Settings	Configures the screen settings.		
Game Mode	Sets the game mode for gaming.		
Exit	Exits the main menu.		

User Settings

Menu Settings

- 1 To view the settings menu, press the joystick button at the bottom of the monitor and then enter the **Settings**.
- 2 Configure the options by moving the joystick up/down/left/right.
- 3 To return to the upper settings or set other settings items, move the joystick to ◀ or press (愚).
- 4 If you want to exit the settings menu, move the joystick to ◀ until you exit.



Game Mode on SDR(Non-HDR)signal.

Settings > Game Mode		Description
	Gamer 1	In this mode, users can customize elements including game-related options.
	Gamer 2	Gamer 1 and Gamer 2 picture modes allow you to save two sets of customized display settings, including game-related setup options.
	FPS	This mode is optimized for FPS games.It is suitable for very dark FPS games.
Game Mode	RTS	This mode is optimized for RTS Game.
	Vivid	Optimized the screen for vivid colors.
	Reader	Optimizes the screen for viewing documents. You can brighten the screen in the settings menu.
	HDR Effect	Optimizes the screen for high dynamic range.
	sRGB	A standard RGB color space for the monitor and printer.

Game Mode on HDR signal.

Settings > HDR Game Mode		Description	
	Gamer 1	In this mode, users can customize elements including game-related options.	
	Gamer 2	Gamer 1 and Gamer 2 picture modes allow you to save two sets of customized display settings, including game-related setup options.	
	FPS	This mode is optimized for FPS games.It is suitable for very dark FPS games.	
HDR Game Mode	RTS	This mode is optimized for RTS Game.	
	Vivid	Optimized the screen for vivid colors.	
	When the HDR fur While the HDR fur performance.	not be operated properly depending on the Windows 10 / macOS setting. Please check the HDR On / Off setting of Windows. Inction is turned on, the characters or picture quality may be poor according to Graphic card performance. Inction is on, screen flickering or cracking may occur when changing the monitor input or power on/off according to Graphic card and game support HDR, visit their manufacture's website.	

Settings > Game Adjust		Description	
		On	Sets Overclock to a higher refresh rate than specified by the panel specification.
		Off	Disables the Overclock improvement feature.
Game Adjust	Overclock	 NOTE After the monitor reboots, change the maximum refresh rate setting in the GPU control panel. If the screen display appears abnormal, turn off the Overclock setting. The function can only be used through DisplayPort. The Overclock function's features/performance may vary depending on the graphics card or gaming content. We do not guarantee the performance of the function and are not responsible for any side effects that may occur from its activation. 	

Game Adjust	Adaptive-Sync	• In HDMI input (FreeSync / Fr • Supported Int • Supported Gr • Supported Ve	N A, the menu name is displayed as certified AMD FreeSync Tier name instead of Adaptive-Sync. BeeSync Premium / FreeSync Premium Pro) Berface: DisplayPort, HDMI. Baphic Card: A graphic card that supports NVIDIA's G-SYNC or AMD's FreeSync is necessary. BeesSync Premium / Synchronic
		On	Adaptive-Sync function on.
		Off	Adaptive-Sync function off.
Black Stabilizer You can control the black contrast to have better visibility in dark scenes. You can easily distinguish objects on dark game screens.		•	

	Response Time	Sets a response time for displayed pictures based on the speed of the screen. For a normal environment, it is recommended that you use Fast . For a fast-moving picture, it is recommended that you use Faster . Setting to Faster may cause image sticking.		
		Faster	Sets the response time to Faster.	
		Fast	Sets the response time to Fast.	
Game Adjust		Normal	Sets the response time to Normal.	
		Off	Does not use the response time improvement feature.	
	Cross Hair	that fits their g	des a mark on the center of the screen for First Person Shooter (FPS) games. Users can select the cross hair aming environment among four different cross hairs.	
		When the monitor is off or enters energy saving mode, the cross hair feature is automatically turned off.		
	Game Reset		Cancel the select.	
	Yes Yes		Returns to the default settings.	

Settings > Picture Adjust		Description			
	Brightness	Adjusts the bright	ness of the screen.		
	Contrast	Adjusts the contra	ast of the screen.		
	Sharpness	Adjusts the sharp	Adjusts the sharpness of the screen.		
	Gamma	Mode 1, Mode 2, Mode 3	The higher the gamma value, the darker the image becomes. Likewise, the lower the gamma value, the lighter the image becomes.		
		Mode 4	If you do not need to adjust the gamma settings, select Mode 4.		
	Color Temp	Custom	The user can adjust it to red, green, or blue by customization.		
		Warm	Sets the screen color to a reddish tone.		
Picture Adjust		Medium	Sets the screen color to between a red and blue tone.		
		Cool	Sets the screen color to a bluish tone.		
		Manual	The user can fine - tune the color temperature.		
	R/G/B	You can customiz	e the picture color using Red, Green , and Blue colors.		
		Meets the user requirements for colors by adjusting the hue and saturation of the six colors (Red, Green, Blue, Cyan, Magenta and Yellow) and then saving the settings.			
	Six Color	Hue	Adjusts the tone of the screen colors.		
		Saturation	Adjusts the saturation of the screen colors. The lower the value, the less saturated and brighter the colors become. The higher the value, the more saturated and darker the colors become.		

	Black Level	Sets the offset level (for HDMI only). • Offset: as a reference for a video signal, this is the darkest color the monitor can display.		
	Diack Level	High	Keeps the current contrast ratio of the screen.	
D		Low	Lowers the black levels and raises the white levels from the current contrast ratio of the screen.	
Picture Adjust	DFC	On	Adjusts the brightness automatically according to the screen.	
		Off	Disables the DFC feature.	
	Picture Reset	No	Cancel the select.	
		Yes	Returns to the default settings.	

Settings > Input		Description		
	Input	Selects the input mode.		
		Adjusts the aspect ratio of the	e screen.	
		Full Wide	Displays the video in widescreen, regardless of the video signal input.	
		Original	Displays video according to the aspect ratio of the video signal input.	
		Just Scan	The aspect ratio is not adjusted from the original.	
Input	Ratio	x 1600)	ne for Full Wide, Original, and Just Scan options at the recommended resolution. (3840 on Adaptive-Sync Mode. (Go to Settings $ ightarrow$ Game Adjust $ ightarrow$ Adaptive-Sync , to set	
		When automatic input switch	hen automatic input switch is set to On , display will automatically switch to new input when connected.	
	Auto Input Switch	On	Enables Auto Input Switch .	
		Off	Disables Auto Input Switch.	

Settings > General		Description		
		Select the sound equipment what you are using.		
	Waves MaxxAudio®	Over-the-ear		
		On-ear		
General		Ear-Buds		
General		Off	Disables the Waves Maxx Audio feature.	
	Language	Sets the menu screen to the desired language.		
	SMART ENERGY	High	Saves energy using the high-efficiency SMART ENERGY SAVING feature.	
	SAVING	Low	Saves energy using the low-efficiency SMART ENERGY SAVING feature.	
	SAVIIVO	Off	Disables the SMART ENERGY SAVING feature.	
		Keep Lighting Status	When the monitor turn off, the lighting on the back of the monitor is always on.	
	Lighting Option	Turn Off Lighting	When the monitor turn off, the lighting on the back of the monitor turn off. When the monitor turn on, the last selected lighting status turn on. NOTE When the monitor turn off, you can't turn on the lighting on the back of the monitor. To turn on the lighting while the monitor is off, change to 'Keep Lighting Status'.	

	Power LED	Turns the power LED on	the bottom of the monitor on or off.	
		On	The power LED turns on automatically. On Mode: Red Sleep Mode (Standby Mode): Flashing Red Off Mode: Off	
		Off	The power LED turns off.	
	Automatic Standby	Feature that automatically turns off the monitor when there is no movement on the screen for a period of time. You can timer for the auto-off function. (Off, 4H, 6H, and 8H)		
		HDMI Compatibility Mod	de feature can recognize the legacy equipment that does not support HDMI 2.0.	
		On	Enables HDMI Compatibility Mode.	
	HDMI Compatibility Mode	Off	Disables HDMI Compatibility Mode.	
General		• If the connected device does not support HDMI Compatibility Mode , the screen or sound may not work properly. • When HDMI Compatibility Mode is on, 3840 x 1600 @ 100/120/144Hz resolution is not supported. • Some older graphics cards do not support HDMI 2.0, but you can select HDMI 2.0 resolution in the control panel of window. This may cause the screen to appear abnormally.		
	DisplayPort Version	Please set the DisplayPort version to match the version of the connected external device(1.4,1.2 and 1.1). If you want to use t HDR, select the DP version to 1.4.		
	Local Dimming	NOTE	ratio by making the bright areas of the screen brighter and the dark areas of the screen darker. If may increase energy consumption.	
		On	Enables Local Dimming.	
		Auto	Adjusts the contrast ratio automatically according to the screen for high dynamic range.	
		Off	Disables the feature.	

		1		
		Provides global dimming effects depending on game or video content.		
		Faster	Preferably for PC gaming experiences.	
		Fast	Preferably for console gaming experiences.	
		Normal	Preferably for playing video content and internet or word-processing.	
	Variable Backlight	Off	Disables the Variable Backlight feature.	
		 NOTE When these feature is enabled, a slight halo effect may be shown on dark backgrounds. This is normal and not a malfunction. The function can only be used on HDR content. It is recommended to turn off when you are not using the gaming function. 		
		This feature lets you set the sound generated from Buzzer when your monitor powers on.		
General	Buzzer	On	Enables your monitor's Buzzer .	
		Off	Disables your monitor's Buzzer .	
	OSD Lock	This feature disables the configuration and adjustment of menus.		
		On	Enables OSD Lock	
		Off	Disables OSD Lock .	
		NOTE		
		All features are disabled except Brightness, Contrast in Picture Adjust, Input, OSD Lock and Information in General.		
	Information	The display information will be shown the Total Power On Time, Resolution.		
	Reset to Initial	No	Cancel the select.	
	Settings	Yes	Returns to the default settings.	
	Jectings	tes	Returns to the derault settings.	

TROUBLESHOOTING

Nothing is displayed on the screen.	
Is the monitor's power cord plugged in?	Check if the power cord is correctly plugged into the power outlet.
Is the power LED on?	Check the power cable connection and press the power button.
Is the power on and the power LED displaying red?	Check that the connected input is enabled (Settings > Input).
Is the power LED blinking?	 If the monitor is in sleep mode, move the mouse, or press any key on the keyboard, to switch the display on. Check if the computer is turned on.
Is the The screen is not currently set to the recommended resolution. If you have no video or the screen flickers, see the troubleshooting guide in the product owner's manual. message being displayed?	This occurs when signals transferred from the PC (graphics card) are out of the recommended horizontal or vertical frequency range of the monitor. Please see the Product Specification section of this manual to set the appropriate frequency.
Is the No Signal message being displayed?	This is displayed when the signal cable between the PC and the monitor is missing or disconnected. Check the cable and reconnect it.
Have you installed the display driver?	Be sure to install the display driver from our web site: http://www.lg.com. Make sure to check if the graphics card supports Plug and Play function.

Some features are disabled.				
Are some functions not available when you press the Menu button?	The OSD is locked. Go to Settings > General and set OSD Lock to Off .			

TL		:
The scree	n retains i	an image.

Does image sticking occur even when the monitor is turned off?

- Displaying a still image for a prolonged time may cause damage to the screen, resulting in the retention of the image.
- To extend the lifetime of the monitor, use a screensaver.

Screen display is unstable and shaky. / Images displayed on the monitor leave shadow trails.

Did you select the appropriate resolution?

• If the selected resolution is HDMI 1080i 60/50 Hz (interlaced), the screen may be flickering. Change the resolution to 1080p or the recommended resolution.



NOTE

- Vertical Frequency: In order to display an image, the screen must be refreshed dozens of times per second, like a fluorescent lamp. The number of times the screen is refreshed per second is called vertical frequency, or refresh rate, and is represented by Hz.
- Horizontal Frequency: The time it takes to display one horizontal line is called the horizontal cycle. If 1 is divided by the horizontal interval, the result is the number of horizontal lines displayed per second. This is called horizontal frequency and is represented by kHz.
- Check if the graphics card's resolution or frequency is within the range allowed by the monitor and set it to the recommended (optimal) resolution **Control Panel** > **Display** > **Settings** in Windows. (The settings may differ depending on the operating system (OS) you use.)
- Not setting the graphics card to the recommended (optimal) resolution may result in blurred text, a dimmed screen, a truncated display area or misalignment of the display.
- The setting methods may be different depending on the computer or operating system, and some resolutions may not be available depending on the performance of the graphics card. If this is the case, contact the manufacturer of the computer or graphics card for assistance.
- · Some graphics cards may not support 3840 x 1600 resolution. If the resolution cannot be displayed, contact the manufacturer of your graphics card.

The display color is abnormal.				
Does the display appear discolored (16 colors)?	• Set the color to 24 bit (true color) or higher. In Windows, go to Control Panel > Display > Settings > Color Quality . (The settings may differ depending on the operating system (OS) you use.)			
Does the display color appear unstable or monochrome?	Check if the signal cable is connected properly. Reconnect the cable or reinsert the PC's graphics card.			
Are there spots on the screen?	When using the monitor, pixilated spots (red, green, blue, white, or black) may appear on the screen. This is normal for an LCD screen. It is not an error, nor is it related to the monitor's performance.			

No sound from the headphone port.	
Are images displayed using DP (DisplayPort) or HDMI input without sound?	 Make sure that the headphone port connections are made properly. Try increasing the volume with the joystick. Set the audio output of the PC to the monitor you are using. On Microsoft Windows, go to Control Panel > Hardware and Sound > Sound > set the Monitor as default device. (The settings may differ depending on the operating system (OS) you use.)

PRODUCT SPECIFICATION

38GN950

LCD Screen	Color Depth	Color Depth		8-bit / 10-bit color is supported.	
			DP (DisplayPort)	8-bit / 10-bit color is supported.	
Resolution	HDMI Max Resolution		3840 x 1600 @ 75 H	3840 x 1600 @ 75 Hz	
		Recommended Resolution	3840 x 1600 @ 75 H	3840 x 1600 @ 75 Hz	
	DP	14 D L :	3840 x 1600 @ 144	Hz	
		Max Resolution	3840 x 1600 @ 160 Hz (Overclock : On)		
		Recommended Resolution	n 3840 x 1600 @ 144 Hz		
Power Sources	Power Sources Power Rating		19 V 7.0 A		
	Power Consum	Power Consumption		Operating Mode: 95 W (Typical) *	
	(Typical)	(Typical)		Sleep Mode (Standby Mode): ≤ 0.5 W **	
				Off Mode: ≤ 0.3 W	
AC/DC Adapter	A16-140P1A,	A16-140P1A, manufactured by CHICONY POWER TECHNOLOGY Co., Ltd.			
Or ADS-150KL-19N-3 190140E, manufactured by SHENZHEN HONOR ELECTRO		ELECTRONIC			

Environmental Conditions	Operating Conditions	Temperature	0 °C to 40 °C (32 °F to 104 °F)	
		Humidity	Less than 80 %	
	Storing Conditions	Temperature	-20 °C to 60 °C (-4 °F to 140 °F)	
		Humidity	Less than 85 %	
Dimensions	Monitor Size (Width x Height x Depth)	896.4 x 588.4 x 312.2 (mm) 35.2 x 23.1 x 12.2 (inches) 896.4 x 394.4 x 111.3 (mm)		
	With Stand			
	Without Stand			
		35.2 x 15.5 x 4.3 (inches)		
Weight (Without Packaging)	With Stand	9.2 kg (20.2 lbs)		
	Without Stand	7.0 kg (15.4 lbs)		

Specifications are subject to change without notice.

^{*} The Operating Mode of Power Consumption is measured with LGE test standard. (Full White pattern, Maximum resolution)

^{*} The Power Consumption level can be different by operating condition and monitor setting.

^{**} The monitor goes to the Sleep Mode in a couple of minutes(Max 5 minutes).

PRODUCT SPECIFICATION

38GN95B

	T		T		
LCD Screen	Color Depth		HDMI	8-bit / 10-bit color is supported.	
			DP (DisplayPort)	8-bit / 10-bit color is supported.	
Resolution	HDMI Max Resolution		3840 x 1600 @ 75 H	3840 x 1600 @ 75 Hz	
		Recommended Resolution	3840 x 1600 @ 75 H	3840 x 1600 @ 75 Hz	
	DP	Max Resolution	3840 x 1600 @ 144	Hz	
		IVIAX RESOLUTION	3840 x 1600 @ 160	Hz (Overclock: On)	
		Recommended Resolution	3840 x 1600 @ 144 Hz		
Power Sources	Power Sources Power Rating		19 V 7.0 A		
	Power Consumption		Operating Mode: 46 W Typ. (ENERGY STAR® standard) *		
	(Typical)	(Typical)		Sleep Mode (Standby Mode): ≤ 0.5 W **	
		Off Mode: ≤ 0.3 W			
AC/DC Adapter	A16-140P1A, manufactured by CHICONY POWER TECHNOl Or ADS-150KL-19N-3 190140E, manufactured by SHENZH		R TECHNOLOGY Co., Ltd	CHNOLOGY Co., Ltd.	
			y Shenzhen Honor Electronic		
	Output: 19 V	7.37 A			
Environmental Conditions	Operating Cor	Operating Conditions		0 °C to 40 °C (32 °F to 104 °F)	
				Less than 80 %	
	Storing Condit	Storing Conditions		-20 °C to 60 °C (-4 °F to 140 °F)	
				Less than 85 %	

Dimensions	Monitor Size (Width x Height x Depth)		
	With Stand 896.4 x 588.4 x 312.2 (mm)		
	35.2 x 23.1 x 12.2 (inches)		
	Without Stand 896.4 x 394.4 x 111.3 (mm)		
		35.2 x 15.5 x 4.3 (inches)	
Weight (Without Packaging)	With Stand	9.2 kg (20.2 lbs)	
	Without Stand	7.0 kg (15.4 lbs)	

The specifications are subject to change without notice.

The power consumption level can be different by operating condition and monitor setting.

- * The On mode power consumption is measured with ENERGY STAR® test standard.
- * The monitor goes to the Sleep Mode in a couple of minutes(Max 5 minutes).

Factory Support Mode

(Preset Mode, HDMI/ DisplayPort PC)

Preset Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Polarity (H/V)	Remarks
640 x 480	31.469	59.94	-/-	
800 x 600	37.879	60.317	+/+	
1024 x 768	48.363	60	-/-	
1920 x 1080	67.50	60	+/+	
2560 x 1440	183	120	+/-	HDMI FreeSync Premium Pro Only
3840 x 1600	48.69	30	+/-	HDMI Only
3840 x 1600	98.75	59.99	+/-	
3840 x 1600	124.31	74.98	+/-	
3840 x 1600	203.25	119.98	+/-	DP 1.4 Only
3840 x 1600	246.8	143.99	+/-	DP 1.4 Only
3840 x 1600	267.2	160	+/-	DP O/C Only

HDMI Timing (Video)

Preset Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
480p	31.5	60
720p	45	60
1080p	67.5	60
2160p	135	60

Beep Guide

Menu	Location
Game Mode	1
Game Mode - Gamer1	11
Game Mode - Gamer2	12
Game Mode - FPS	13
Game Mode - RTS	1 4
Game Mode - Vivid	15
Game Mode - Reader	1 6
Game Mode - HDR Effect	17
Game Mode - sRGB	18
Game Adjust	2
Game Adjust - Overclock	21
Game Adjust - Overclock - On	211
Game Adjust - Overclock - Off	212
Game Adjust - Adaptive-Sync(DP)/ FreeSync Premium Pro(HDMI)	2 2
Game Adjust - Adaptive-Sync(DP)/ FreeSync Premium Pro(HDMI) - On	2 2 1
Game Adjust - Adaptive-Sync(DP)/ FreeSync Premium Pro(HDMI) - Off	222
Game Adjust - Black Stabilizer	23
Game Adjust - Black Stabilizer - Slider	2 3 1 Slider
Game Adjust - Response Time	2 4
Game Adjust - Response Time - Faster	2 4 1
Game Adjust - Response Time - Fast	2 4 2

Menu	Location
Game Adjust - Response Time - Normal	243
Game Adjust - Response Time - Off	2 4 4
Game Adjust - Cross Hair	2 5
Game Adjust - Cross Hair - Red cross	251
Game Adjust - Cross Hair - Green cross	252
Game Adjust - Cross Hair - Red dot	253
Game Adjust - Cross Hair - Green dot	254
Game Adjust - Cross Hair - Off	255
Game Adjust - Game Reset	2 6
Game Adjust - Game Reset - No	261
Game Adjust - Game Reset - Yes	262
Picture Adjust	3
Picture Adjust - Brightness	3 1
Picture Adjust - Brightness - Slider	3 1 1 Slider
Picture Adjust - Contrast	3 2
Picture Adjust - Contrast - Slider	3 2 1 Slider
Picture Adjust - Sharpness	33
Picture Adjust - Sharpness - Slider	3 3 1 Slider
Picture Adjust - Gamma	3 4
Picture Adjust - Gamma - Mode 1	3 4 1
Picture Adjust - Gamma - Mode 2	3 4 2
Picture Adjust - Gamma - Mode 3	3 4 3
Picture Adjust - Gamma - Mode 4	3 4 4

Menu	Location
Picture Adjust - Color Temp	3 5
Picture Adjust - Color Temp - Custom	351
Picture Adjust - Color Temp - Warm	352
Picture Adjust - Color Temp - Medium	353
Picture Adjust - Color Temp - Cool	354
Picture Adjust - Color Temp - Manual	355
Picture Adjust - Color Temp - Manual - Slider	3 5 5 1 Slider
Picture Adjust - R/G/B	3 6
Picture Adjust - R/G/B - Red - Slider	3 6 1 Slider
Picture Adjust - R/G/B - Green - Slider	3 6 2 Slider
Picture Adjust - R/G/B - Blue - Slider	3 6 3 Slider
Picture Adjust - Six Color	3 7
Picture Adjust - Six Color - Red Hue - Slider	3 7 1 Slider
Picture Adjust - Six Color - Red Saturation - Slider	3 7 2 Slider
Picture Adjust - Six Color - Green Hue - Slider	3 7 3 Slider
Picture Adjust - Six Color - Green Saturation - Slider	3 7 4 Slider
Picture Adjust - Six Color - Blue Hue - Slider	3 7 5 Slider
Picture Adjust - Six Color - Blue Saturation - Slider	3 7 6 Slider

Menu	Location
Picture Adjust - Six Color - Cyan Hue - Slider	3 7 7 Slider
Picture Adjust - Six Color - Cyan Saturation - Slider	3 7 8 Slider
Picture Adjust - Six Color - Magenta Hue - Slider	3 7 9 Slider
Picture Adjust - Six Color - Magenta Saturation - Slider	3 7 10 Slider
Picture Adjust - Six Color - Yellow Hue - Slider	3 7 11 Slider
Picture Adjust - Six Color - Yellow Saturation - Slider	3 7 12 Slider
Picture Adjust - Black Level	38
Picture Adjust - Black Level - High	381
Picture Adjust - Black Level - Low	382
Picture Adjust - DFC	3 9
Picture Adjust - DFC - On	3 9 1
Picture Adjust - DFC - Off	392
Picture Adjust - Picture Reset	3 10
Picture Adjust - Picture Reset - No	3 10 1
Picture Adjust - Picture Reset - Yes	3 10 2
Input	4
Input - Input	4 1
Input - Input - HDMI1	411
Input - Input - HDMI2	412
Input - Input - DisplayPort	413

Menu	Location
Input - Ratio	4 2
Input - Ratio - Full Wide	421
Input - Ratio - Original	422
Input - Ratio - Just Scan	423
Input - Auto Input Switch	4 3
Input - Auto Input Switch - On	431
Input - Auto Input Switch - Off	432
General	5
General - Waves MaxxAudio	5 1
General - Waves MaxxAudio - Over- the-ear	511
General - Waves MaxxAudio - On-ear	5 1 2
General - Waves MaxxAudio - Ear-buds	513
General - Waves MaxxAudio - Off	5 1 4
General - Language	5 2
General - Language - English	5 2 1
General - Language - German	5 2 2
General - Language - French	5 2 3
General - Language - Spanish	5 2 4
General - Language - Italian	5 2 5
General - Language - Swedish	5 2 6
General - Language - Finnish	5 2 7
General - Language - Portuguese	5 2 8
General - Language - Portuguese (Brazil)	5 2 9

Menu	Location
General - Language - Polish	5 2 10
General - Language - Russian	5 2 11
General - Language - Greek	5 2 12
General - Language - Ukrainian	5 2 13
General - Language - Chinese	5 2 14
General - Language - Traditional Chinese	5 2 15
General - Language - Japanese	5 2 16
General - Language - Korean	5 2 17
General - SMART ENERGY SAVING	5 3
General - SMART ENERGY SAVING - High	5 3 1
General - SMART ENERGY SAVING - Low	5 3 2
General - SMART ENERGY SAVING - Off	533
General - Lighting Option	5 4
General - Lighting Option - Keep Lighting Status	5 4 1
General - Lighting Option - Turn Off Lighting	5 4 2
General - Power LED	5 5
General - Power LED - On	5 5 1
General - Power LED - Off	552
General - Automatic Standby	5 6
General - Automatic Standby - Off	5 6 1

Menu	Location
General - Automatic Standby - 4H	562
General - Automatic Standby - 6H	563
General - Automatic Standby - 8H	564
General - HDMI Compatibility Mode	5 7
General - HDMI Compatibility Mode - On	571
General - HDMI Compatibility Mode - Off	572
General - DisplayPort Version	5 8
General - DisplayPort Version - 1.4	581
General - DisplayPort Version - 1.2	582
General - DisplayPort Version - 1.1	583
General - Local Dimming	5 9
General - Local Dimming - On	591
General - Local Dimming - Auto	592
General - Local Dimming - Off	593
General - Variable Backlight	5 10
General - Variable Backlight - Faster	5 10 1
General - Variable Backlight - Fast	5 10 2
General - Variable Backlight - Normal	5 10 3
General - Variable Backlight - Off	5 10 4
General - Buzzer	5 11
General - Buzzer - On	5 11 1
General - Buzzer - Off	5 11 2
General - OSD Lock	5 12

Menu	Location
General - OSD Lock - On	5 12 1
General - OSD Lock - Off	5 12 2
General - Information	5 13
General - Reset to Initial Setting	5 14
General - Reset to Initial Setting - No	5 14 1
General - Reset to Initial Setting - Yes	5 14 2



Supplier's Declaration of Conformity

Trade Name LG

Responsible Party LG Electronics USA, Inc.

Address 111 Sylvan Avenue, North Building,

Englewood Cliffs, NJ 07632

E-mail lg.environmental@lge.com

The model and serial number of the product are located on the back and on one side of the product.

Record them below in case you ever need service.



(for 38GN95B)

This Product qualifies for ENERGY STAR®

Changing the factory default configuration and settings or enabling certain optional features and functionalities may increase energy consumption beyond the limits required for ENERGY STAR® certification.

Refer to ENERGYSTAR.gov for more information on the ENERGY STAR $^{\!0}$ program.