

# **F I S H E R & P A Y K E L**

## **SINGLE DISHDRAWER™ DISHWASHER**

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**INTEGRATED**

DD24STX6I, DD24STX6HI

**INSTALLATION GUIDE**

**US CA**



**⚠ WARNING!****Electric Shock Hazard**

**Failure to follow this advice may result in electrical shock or death.**

- Fitting an integrated panel requires access to electrical service areas. This must be performed by a Fisher & Paykel trained and supported service technician or qualified person.
- Before fitting the front panel, the dishwasher must be disconnected from the power supply.
- After installing the front panel, the installer must ensure that the following components are electrically earthed: the panel bracket and any custom metal component (e.g. handle) that extends past the rubber seal.
- This appliance must be earthed. In the event of a malfunction or breakdown, earthing will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-earthing conductor and an earthing plug.
- Before installing the DishDrawer™ Dishwasher, remove the house fuse or open the circuit breaker.
- The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local codes and ordinances.
- Do not modify the power supply plug provided with the appliance – if it will not fit the outlet, have a proper outlet installed by a qualified electrician. Do not use an extension cord, adapter plug or multiple outlet box.
- The dishwasher must be completely enclosed at the time of installation.

**⚠ WARNING!****Electric Shock Hazard**

**Failure to follow this advice may result in electrical shock or death.**

- WARNING – Improper connection of the equipment-earthing conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the appliance is properly earthed.

**⚠ WARNING!****Cut Hazard**

**Failure to use caution could result in injury.**

- Take care – panel edges are sharp.



### **WARNING!**

To reduce the risk of fire, injury to persons or damage when using the appliance, follow the important safety instructions listed below. Read all the guidance before using the appliance.

#### **Servicing**

- Do not repair or replace any part of the appliance unless specifically recommended in this guide. All other servicing should be undertaken by a Fisher & Paykel trained and supported service technician or qualified person.

#### **Installation**

- Installation of this DishDrawer™ Dishwasher requires basic mechanical and electrical skills.
- Installation must comply with your local building and electricity regulations.
- Remove all packaging materials supplied with the dishwasher.
- Be sure to leave these Instructions with the Customer.
- At the completion of the installation, the Installer must perform the Final Checklist.
- This dishwasher is manufactured for indoor use only.
- Ensure all water connections are turned OFF. It is the responsibility of the plumber and electrician to ensure that each installation complies with all Codes and Regulations.
- The DishDrawer™ Dishwasher MUST be installed to allow for future removal from the enclosure if service is required.
- The switched power outlet must be outside the dishwasher cavity, so that it is accessible after installation.
- Care should be taken when the appliance is installed or removed to reduce the likelihood of damage to the power supply cord and hoses.
- If the DishDrawer™ Dishwasher is relocated from one installation site to another it must be kept upright to avoid damage from water spillage.
- Ensure only supplied hoses are used for connection. Old hoses should not be reused.
- Failure to install correctly could invalidate any warranty or liability claims.
- If the product is installed in a motor vehicle, boat or similar mobile facility, you must bring the vehicle, boat or mobile facility containing the product to the service shop at your expense or pay the service technician's travel to the location of the product.

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### **SAVE THESE INSTRUCTIONS**

The models shown in this installation guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please go to our website [www.fisherpaykel.com](http://www.fisherpaykel.com) or contact your local Fisher & Paykel dealer.

## TOOLS AND COMPONENTS

### PARTS SUPPLIED

- Keep all packing materials until the unit has been inspected.
- Inspect the product to ensure there is no shipping damage. If any damage is detected contact the dealer or retailer you bought the product from to report the damage.
- Fisher & Paykel is not responsible for shipping damage.

#### Supplied



Side mounting bracket kits (2)\*



Moisture protection tape (1)



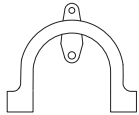
5/8" 16mm Phillips screws (16)



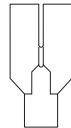
1 1/2" 38mm bottom fixing screws and washers (2)



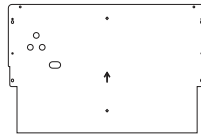
Rubber washer (1)\*\*



Drain hose support (1)



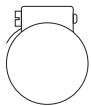
Drain hose joiner (1)



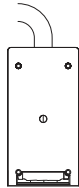
Panel bracket kits (1)\*\*



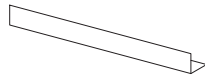
Wire clip (1)



Clamp (1)



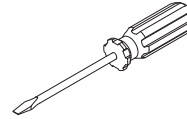
External venting kit (1)



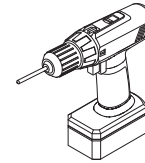
Trim bracket

### TOOLS REQUIRED

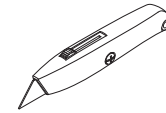
#### Not supplied



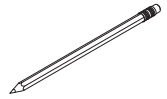
Flat-blade screwdriver



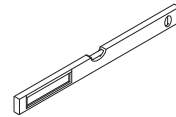
Powered driver



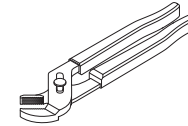
Box cutter



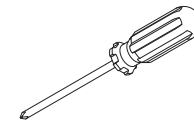
Pencil



Level



Pliers



Phillips screwdriver

### INSTALL VIDEO

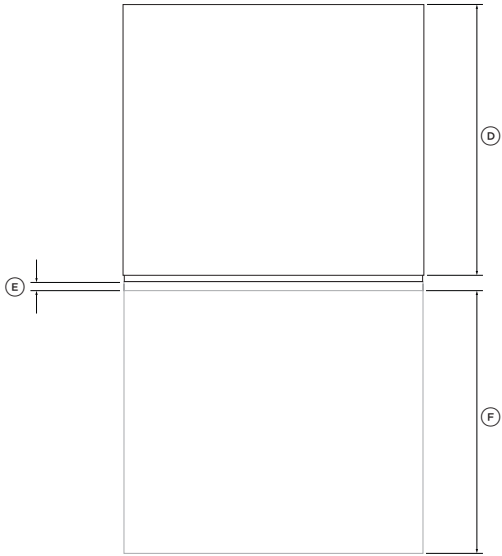
This video provides an overview of what is needed to install a DishDrawer™ Dishwasher. It is intended as an overview only of the installation process and is not intended to be used as a standalone guide on how to install a DishDrawer™ Dishwasher yourself. Installation should be undertaken by a Fisher & Paykel trained and supported service technician or qualified person.



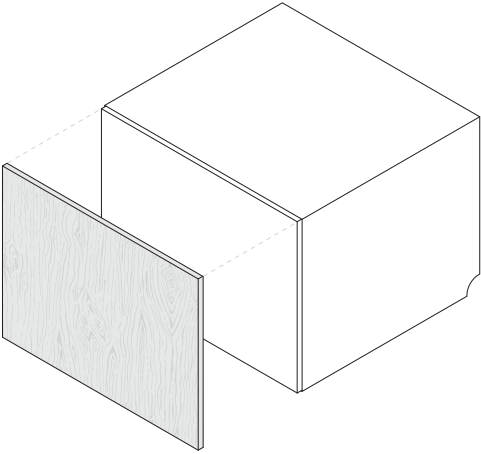
To access installation videos

Scan the QR code with your smartphone or watch online at:  
[fisherpaykel.com/dishdrawer-install](https://fisherpaykel.com/dishdrawer-install)

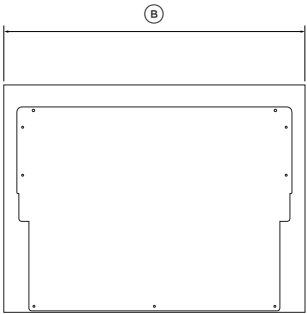
PRODUCT DIMENSIONS



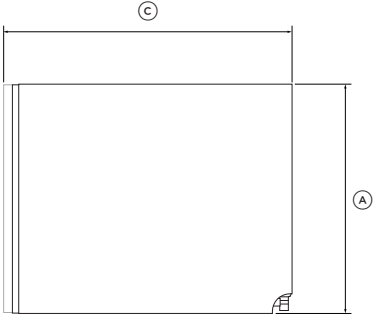
PLAN



ISOMETRIC



FRONT



PROFILE

PRODUCT DIMENSIONS	INCHES	MM
Ⓐ Overall height	17 7/8	454
Ⓑ Overall width	23 9/16	599
Ⓒ Overall depth*	22 1/2	571
Ⓓ Depth of chassis	21 3/4	553
Ⓔ Front panel depth**	5/8-13/16	16-20
Ⓕ Max. drawer extension***	20 3/4	527

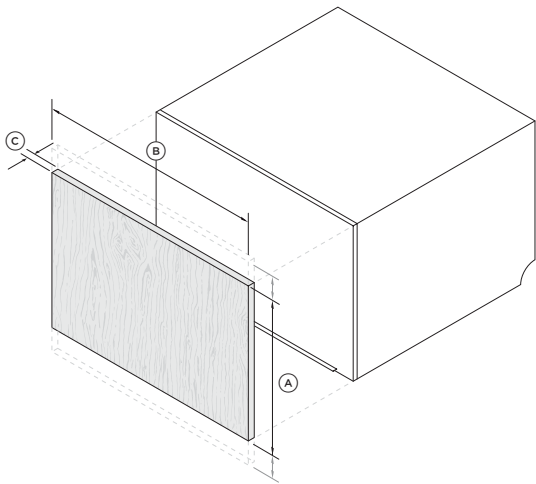
\*based on front panel thickness of 11/16" (18mm)  
\*\*refer to 'Custom panel dimensions' for more information  
\*\*\*excluding custom panel and handle

CUSTOM PANEL DIMENSIONS

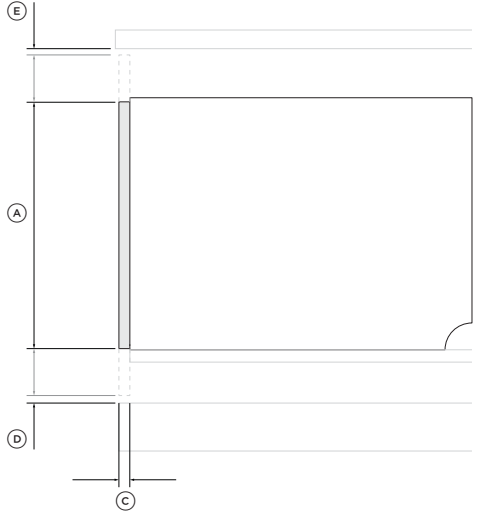
Material specifications

- Maximum weight of panel must not exceed 19lb (9kg) (including handle)
- The panel should be adequately sealed to withstand moisture (122°F/50°C @ 80% RH). The back and sides of the panel should be completely sealed with a waterproof vapour barrier, such as polyurethane, to prevent damage.
- The back of the panel should be completely flush so that the seal between the panel and the rubber trim is maintained.
- Installation outside these specifications may result in condensation on cabinetry surfaces.

Standard installation illustrated



ISO

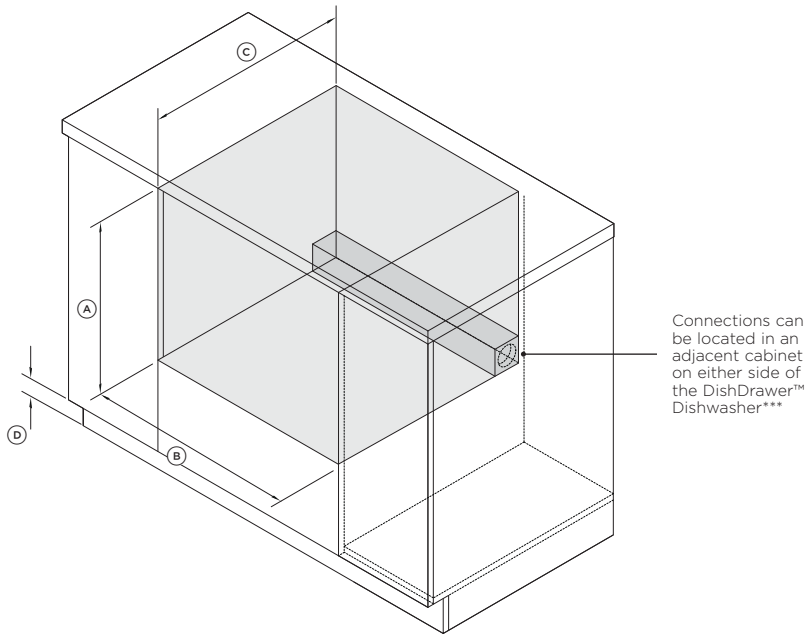


PROFILE

CABINETY DIMENSIONS	STANDARD INSTALL		ASSISTED OPENING INSTALL**	
	INCHES	MM	INCHES	MM
(A) Minimum panel height*	17 13/16	452	19 5/8	498
(B) Minimum panel width	23 7/16	596	23 7/16	596
(C) Panel depth	5/8-13/16	16-20	5/8-13/16	16-20
(D) Minimum clearance between base of door panel and cabinetry	1/16	2	1/16	2
(E) Minimum clearance between top of door panel and countertop	1/16	2	1/16	2
Maximum weight of each drawer panel (including handle)			19lb	9 kg

\*Core panel dimension. Panel can be extended or lowered to suit installation  
\*\*for more information on panel placement refer to fisherpaykel.com

STANDARD INSTALL



ISOMETRIC

CABINETRY DIMENSIONS	INCHES	MM
Ⓐ Minimum inside height	17 15/16	456
Ⓑ Inside width	23 5/8	600
Ⓒ Minimum inside depth*	22 3/4	578
Ⓓ Minimum toe kick height**	3 15/16	100

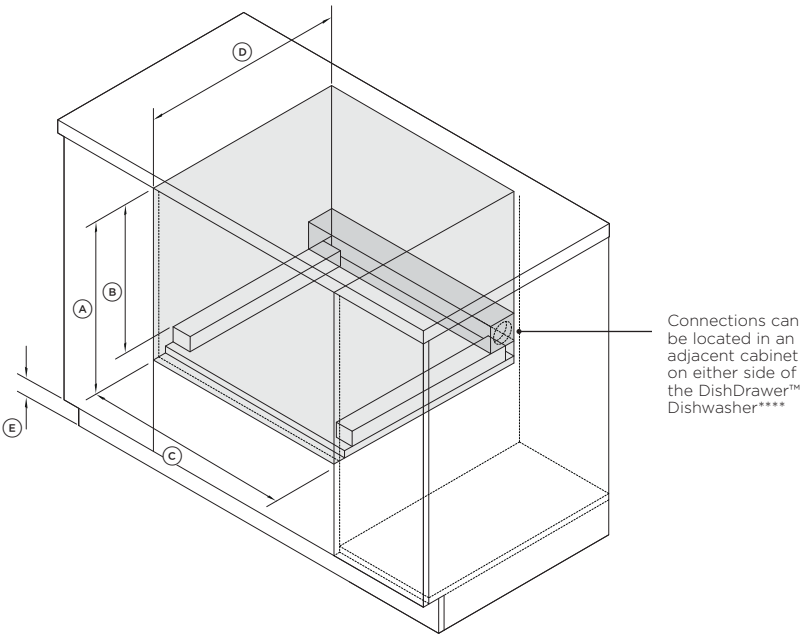
\*including 11/16" (18mm) door panels on adjacent cabinetry

\*\*when venting through the same or adjacent cabinet. Refer to 'External venting preparation' for more information.

\*\*\*for more information on service requirements, refer to 'Plumbing & electrical considerations' and 'Cabinetry preparation'.

ASSISTED OPENING INSTALL

The assisted opening unit should be installed at the centre front of the cavity. For more information on assisted opening installations, refer to [fisherpaykel.com](http://fisherpaykel.com)



ISOMETRIC

CABINETRY DIMENSIONS	INCHES	MM
Ⓐ Minimum inside height*	20 1/8	511
Ⓑ Minimum inside height from top of spacer blocks	17 15/16	456
Ⓒ Inside width	23 5/8	600
Ⓓ Minimum inside depth**	22 3/4	578
Ⓔ Minimum toe kick height***	3 15/16	100

\*including an 11/16" (18mm) high spacer and two 2 3/16" (55mm) high spacer blocks

\*\*including 11/16" (18mm) door panels on adjacent cabinetry

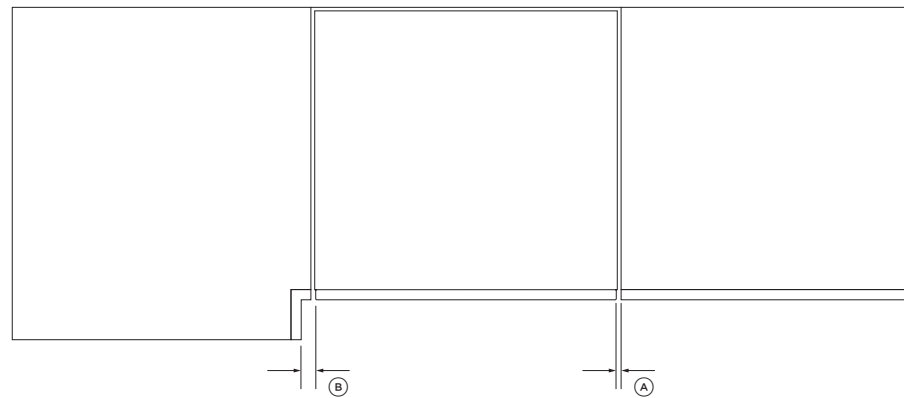
\*\*\*when venting through the same or adjacent cabinet. Refer to 'External venting preparation' for more information.

\*\*\*\*for more information on service requirements, refer to 'Plumbing & electrical considerations' and 'Cabinetry preparation'.

Assisted opening units can be purchased separately.



## CLEARANCES



PLAN

CABINETY CLEARANCES	INCHES	MM
Ⓐ Minimum clearance to adjacent cupboard door	1/16	2
Ⓑ Minimum clearance to corner cupboard*	1/2	13

\*Access to both sides of the product will be required during installation. If access is not possible, the tubs may need to be removed for door installation and adjustments. Refer to page 11 for guidance on drawer removal.

## PLUMBING & ELECTRICAL CONSIDERATIONS

### Hose and cord lengths

- Your services can be installed to either the left-hand or right-hand side of the product in an adjacent cabinet. Refer to 'Cabinetry preparation' for service access requirements.
- If the drain hoses supplied are not long enough to reach your services, you may purchase a Fisher & Paykel drain hose extension kit which will extend the drain hoses by 3.6m (part number 525798).

### Water connection

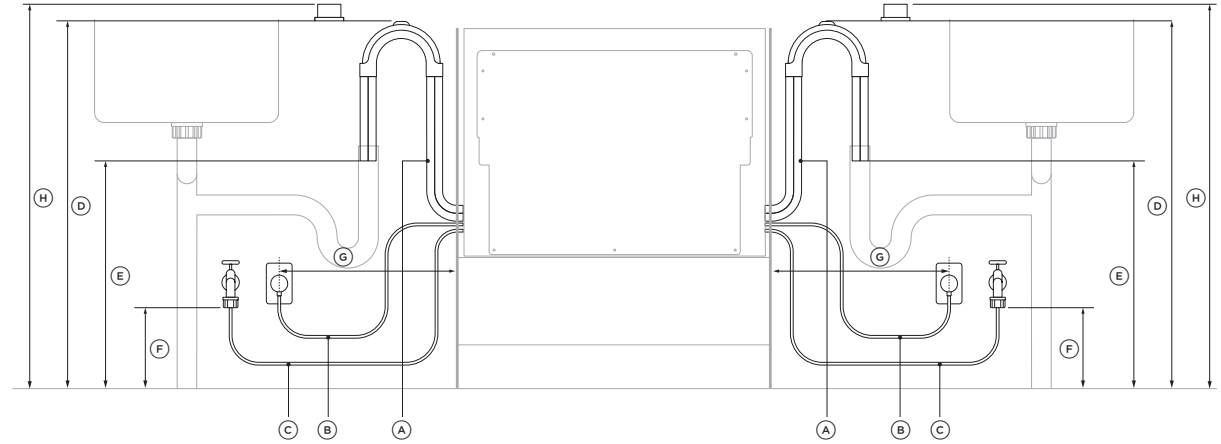
- Recommended water temperature: hot (Maximum 140°F/60°C).
- Supplied hose to suit 3/8" (9 mm) male compression fitting.
- Ensure water connection complies with local plumbing regulations.

### Water pressure

- Water softener models: max. 1 MPa (145 psi), min. 0.1 MPa (14.5 psi)
- Non-water softener models: max. 1 MPa (145 psi), min. 0.03 MPa (4.3 psi)

### Electrical requirements

- 120V, 60Hz, Minimum current 5A



SERVICE DIMENSION	LEFT SIDE*		RIGHT SIDE*	
	INCHES	MM	INCHES	MM
(A) Length of drain hoses	78 1/2	2000	66 15/16	1700
(B) Length of power cord**	29 1/2	750	27 1/2	700
(C) Length of inlet hose	64 3/4	1650	49 3/16	1250
(D) Distance from floor to top of hose support	29 1/2 – 34 3/4	750 – 883	29 1/2 – 34 3/4	750 – 883
(E) Minimum distance from floor to end of drain hoses***	19 11/16	500	19 11/16	500
(F) Minimum distance from floor to inlet hose connection	7 7/8	200	7 7/8	200
(G) Maximum distance from cabinetry centre of electrical outlet	17 11/16	450	17 11/16	450
(H) Maximum distance from floor to top of Air Break	37 3/8	950	37 3/8	950

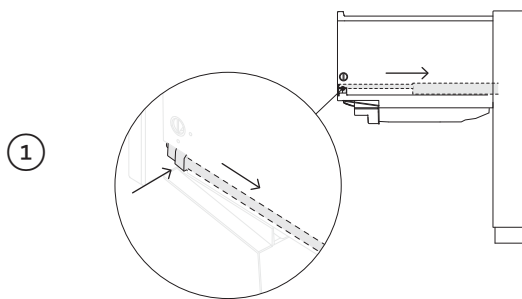
\*dimensions taken from the chassis edge where applicable

\*\*excluding plug

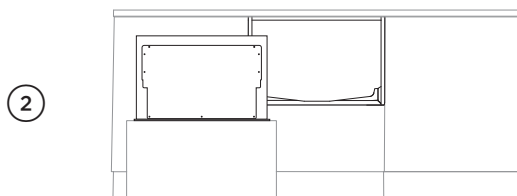
\*\*\*standpipe install illustrated. Distance is the same for sink trap installations.

## HARD WIRING (OPTIONAL)

You have the option to hard-wire your DishDrawer™ Dishwasher. To do this, we recommend to remove the supplied power cord and do the hardwiring installation as close to the cavity as possible.

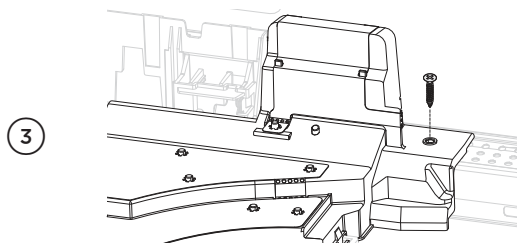


Open the drawer and press both locking tabs back to release.

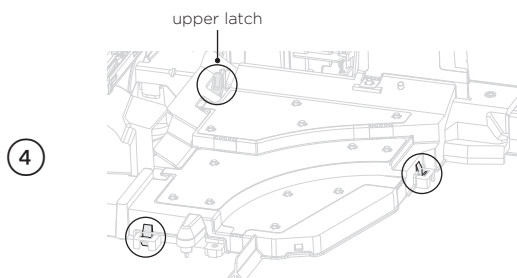


Lift the drawer off the runners and carefully set aside on a protected surface. Push runners back in.

Take care not to pull drawer out too far to prevent any strain on the hoses. Where possible, protect the base of the tub to prevent damage.



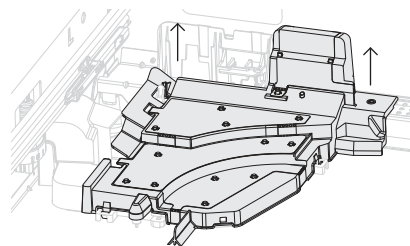
Remove the screw securing the cover. Set aside.



Push the upper latch back to unlock using your hand.

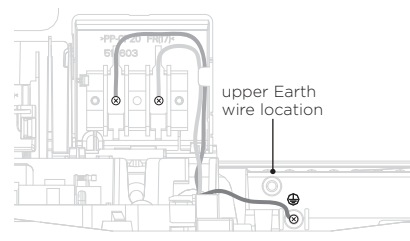
Release the remaining locking clips using a flat-bladed screwdriver.

5



Lift the cover upwards until you are able to pull out towards you to remove.

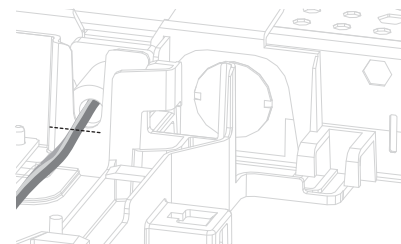
6



Unscrew the Live, Neutral and Earth wires as illustrated.

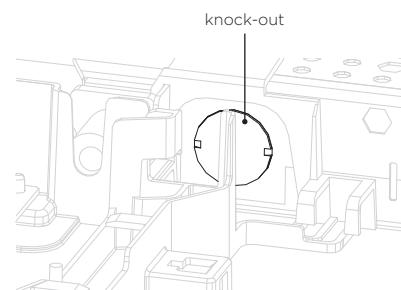
**Ensure the upper Earth wire is not removed.**

7



Carefully remove the cord from the product. Set toroid aside to for later use.

8

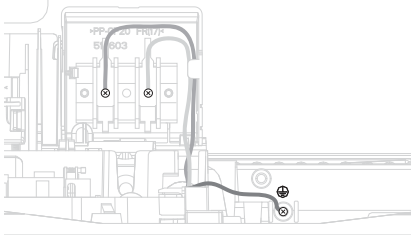


Fit a suitable cable clamp for the conduit through the metal knock-out. Route wiring behind the tab and through the toroid removed earlier.

**Ensure only copper conductors are used.**

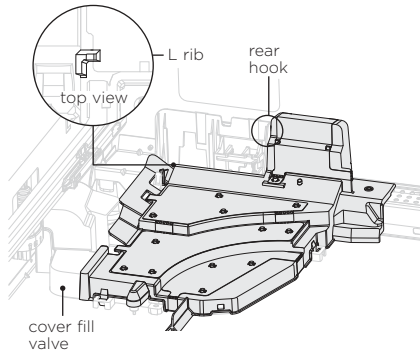
## HARD-WIRING (OPTIONAL)

9



Fix the Live and Neutral wires to the terminal block and the Earth wire to the chassis.

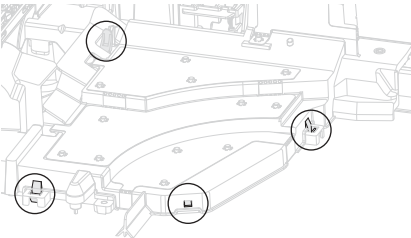
10



Position the cover fill valve into place before lowering the rest of the cover into position.

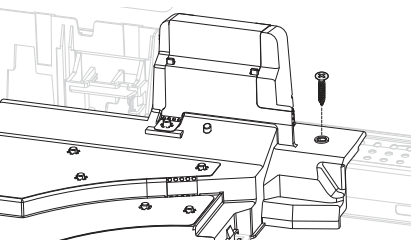
Lower the cover back into place ensuring the locking clips are aligned, the rear hook is positioned over the slot and the L rib is cleared.

11



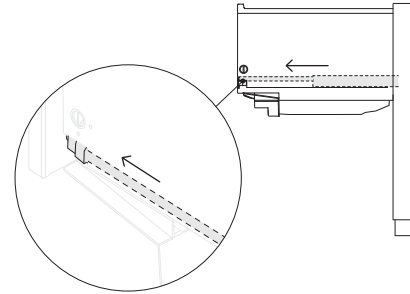
Lock clips back into place by pressing down on the cover firmly. Ensure all illustrated areas are engaged.

12



Refit screw to secure cover.

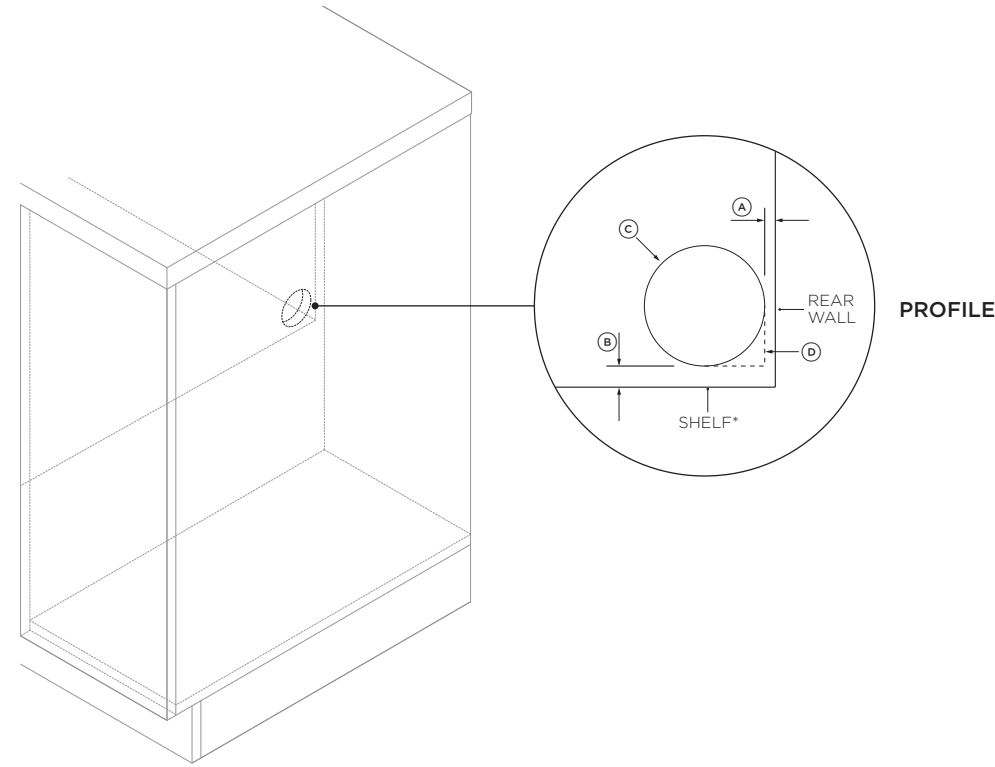
13



Ensure the hoses are not twisted before refitting the drawer to the runners and clipping into place via both locking tabs.

SERVICE ACCESS

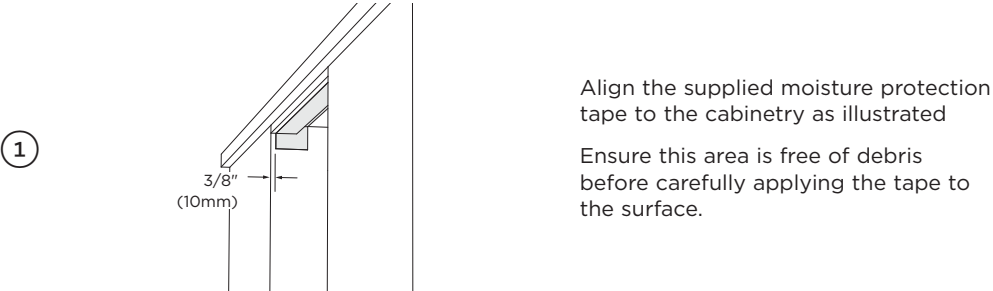
- Service holes can be created on either side of the DishDrawer™ Dishwasher cavity as shown below.
- If the hole is created through wood, ensure the edges are smooth and rounded
- If the hole is created through metal, ensure the supplied edge protector is fitted.



SERVICE HOLE DIMENSIONS	INCHES	MM
Ⓐ Maximum distance between rear of cavity and service hole	3/16	5
Ⓑ Maximum distance between shelf* and service hole	3/8	10
Ⓒ Minimum diameter of service hole	2 1/4	57
Ⓓ If venting through the adjacent cabinetry, the rear edge of the service hole should be enlarged by cutting out the bottom corner		

\*For assisted opening installations, maximum distance should be referenced from the top of the spacer blocks

MOISTURE PROTECTION



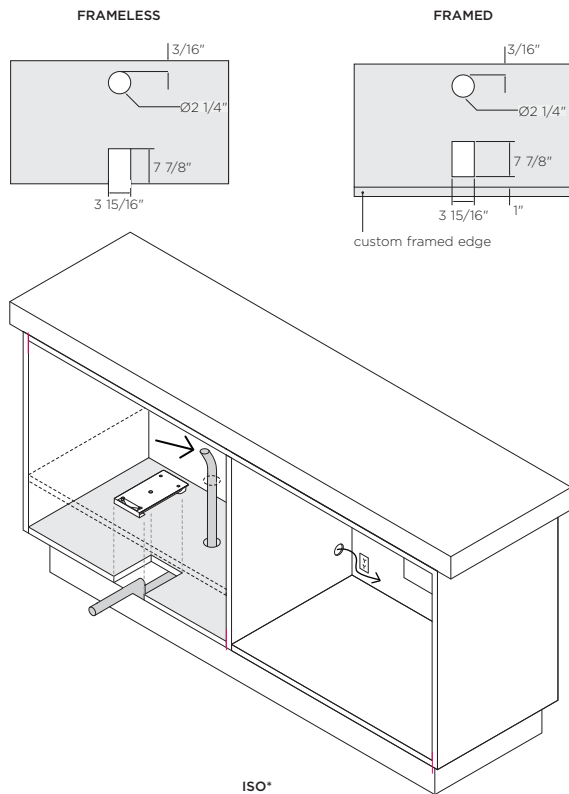
Align the supplied moisture protection tape to the cabinetry as illustrated

Ensure this area is free of debris before carefully applying the tape to the surface.

## EXTERNAL VENTING PREPARATION

To prevent the build up of condensation produced by your DishDrawer™ Dishwasher, the external venting kit must be installed via one of the following options:

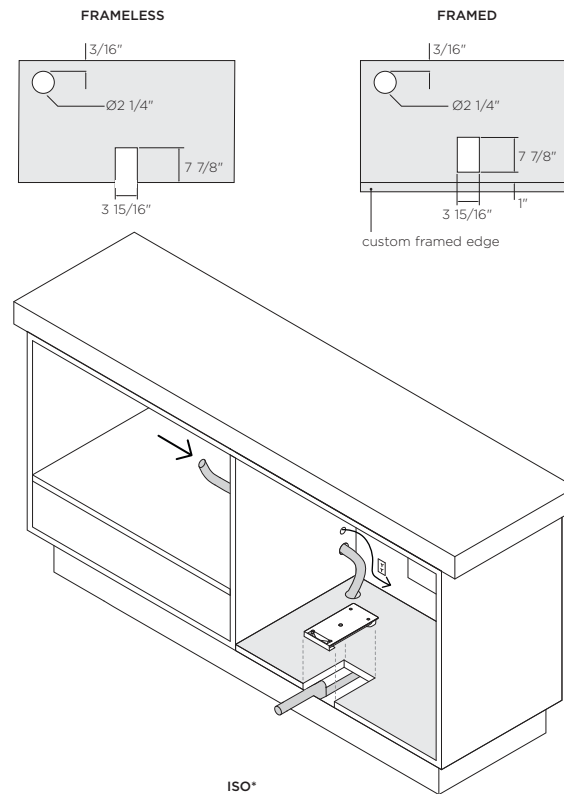
### THROUGH SAME CABINET



- A toe kick height of at least 3 15/16" (100mm) is required.
- A Ø2 1/4" (Ø57mm) service hole should be created through the side wall following the guidance under 'Cabinetry preparation'. In addition to this, a second Ø2 1/4" (Ø57mm) service hole must be also be created through the shelf and the base of the cavity to route the venting hose through.
- **Frameless cabinetry:** A 3 15/16 - 7 7/8" (100mm x 200mm) cutout must be created at the front of the cabinetry base to secure the duct to.
- **Framed cabinetry:** A toe kick depth of at least 2 3/8" (60mm) is required. In addition, a 3 15/16 - 7 7/8" (100mm x 200mm) cutout must be created within the adjacent cabinetry base to secure the duct to. This cutout should be set back a minimum of 1" (25mm) from the frame edge for optimal venting.

\*Frameless install illustrated

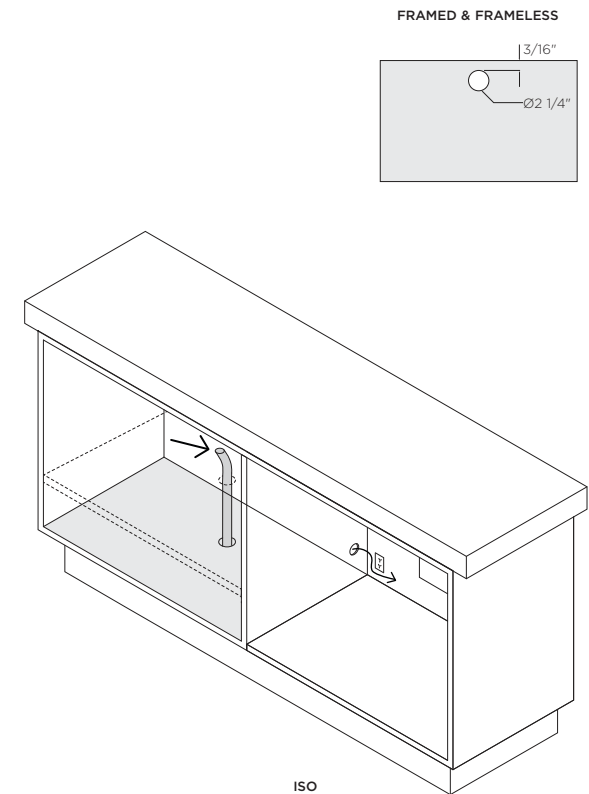
### THROUGH ADJACENT CABINET



- A toe kick height of at least 100mm is required.
- A notched-out Ø2 1/4" (Ø57mm) service hole should be created through the side wall following the guidance under 'Cabinetry preparation'.
- **Frameless cabinetry:** A 3 15/16 - 7 7/8" (100mm x 200mm) cutout must be created in the base of the adjacent cabinetry to secure the duct to.
- **Framed cabinetry:** A toe kick depth of at least 2 3/8" (60mm) is required. In addition, a 3 15/16 - 7 7/8" (100mm x 200mm) cutout must be created within the adjacent cabinetry base to secure the duct to. This cutout should be set back a minimum of 1" (25mm) from the frame edge for optimal venting.

\*Frameless install illustrated

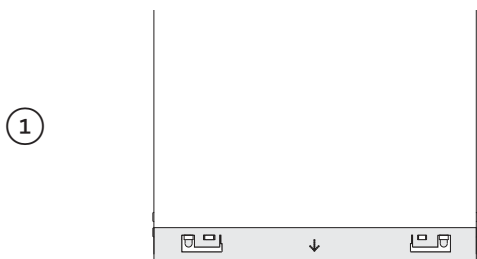
### THROUGH FLOOR



- There is no minimum toe kick height for venting the DishDrawer™ Dishwasher through the floor below the cabinetry, the space below the floor however, must be a sub-area of the house and have adequate airflow.
- A Ø2 1/4" (Ø57mm) service hole should be created through the side wall following the guidance under 'Cabinetry preparation'. In addition to this, a Ø2 1/4" (Ø57mm) service hole must be also be created through the shelf, the base of the cavity and the floor to route the venting hose through.
- The duct is not required for this venting method.
- Ensure all cutout edges are smooth and rounded and the supplied edge protector is fitted if required.
- Ensure cutout in the floor is sealed adequately.

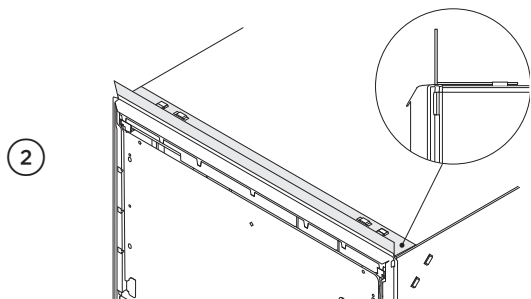
## FIT THE TRIM BRACKET

We recommend fitting the trim bracket when installing your DishDrawer™ Dishwasher into a 18 7/8" (480mm) cavity to conceal any visible gap left between the countertop and chassis.



Align the bracket to the chassis ensuring the arrow is facing forward and firmly slot the tabs into place to secure.

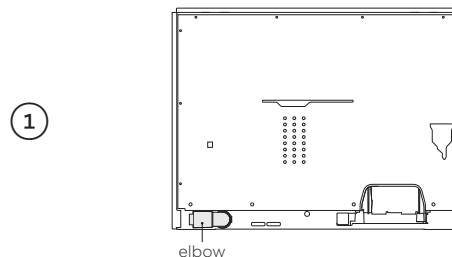
**Ensure the ends of the tabs are not pushed into the chassis.**



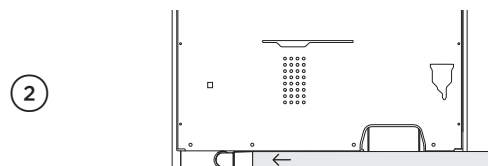
Check the trim seal is facing forward and sitting flat under the bracket.

## PREPARE EXTERNAL VENTING

..... **FIT THE VENTING HOSE TO THE DISHDRAWER™ DISHWASHER** .....



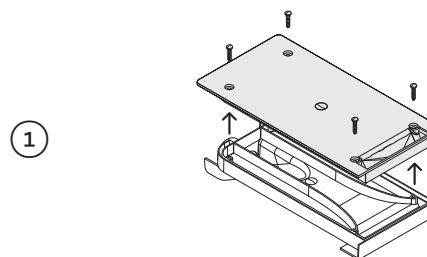
Rotate the elbow at the rear of the product to either the left or right depending on your venting location.



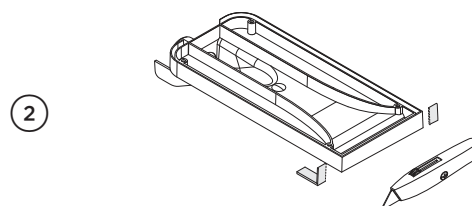
Push the vent hose onto the elbow firmly to secure.

..... **TRIM THE DUCT** .....

**Framed cabinetry only**



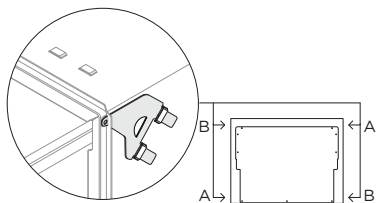
Unscrew the top cover from the vent and set aside.



On a protected surface, carefully cut and remove the clips from the vent as shown. Refit the top cover.

## PUSH THE PRODUCT INTO THE CAVITY

1

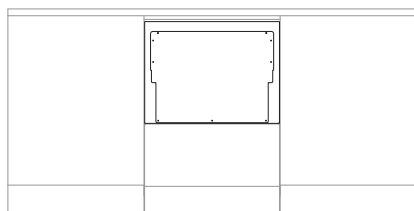


### If securing via bracket method:

Secure all four side brackets to the DishDrawer™ Dishwasher, aligning bracket A with slot A and bracket B with slot B.

**Ensure the ends of the brackets are not pushed into the chassis.**

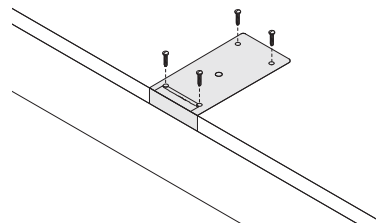
2



Push the product into the cavity, pulling the hoses through as you push to avoid crushing or twisting them.

## SECURE THE VENTING HOSE TO CABINETRY

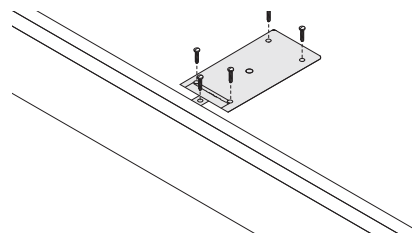
### VENTING THROUGH CABINETRY



#### Unframed cabinetry

Route the venting hose to the cutout and push onto the duct firmly to secure.

Push the duct onto the cabinetry and secure using the four provided screws.

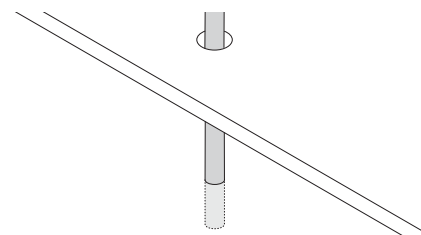


#### Framed cabinetry

Route the venting hose to the cutout and push onto the duct firmly to secure.

Place duct into cutout and insert the bracket into vent slot. Secure using the five provided screws.

### VENTING THROUGH FLOOR

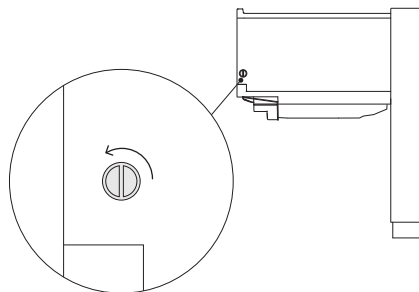


Route the venting hose through the floor. Ensure any excess hose is removed.



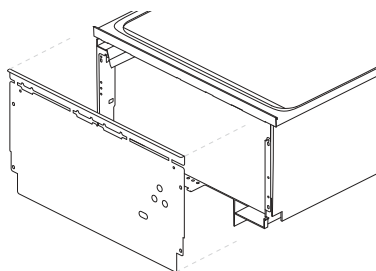
## FIT THE CUSTOM PANEL

1



Remove both side pins by twisting a quarter-turn towards the product front. Pull outwards to remove pin.

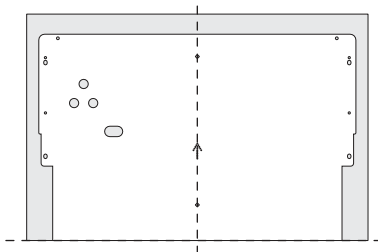
2



Carefully pull the bracket down and out from DishDrawer™ Dishwasher and unplug the Knock-to-Pause module and earth wire.

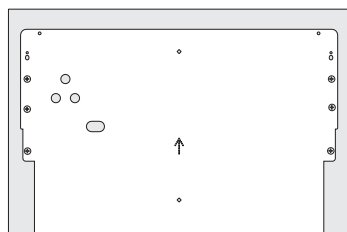
Remove the Knock-to-Pause module from the back of the bracket.

3



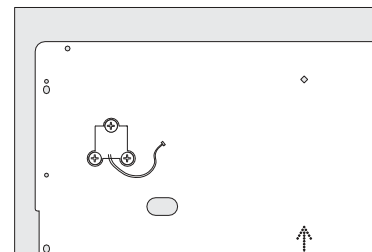
On the back of the panel, mark the centre and align the base of the bracket with the base of the panel.

4



Secure the bracket to the panel using a minimum of 3 screws on either side.

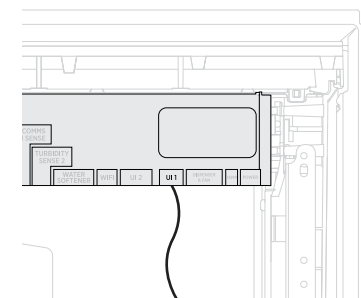
5



Attach the Knock-to-Pause module to the panel as shown.

**Ensure the Knock-to-Pause module is oriented correctly and is not in contact with the bracket before securing.**

6

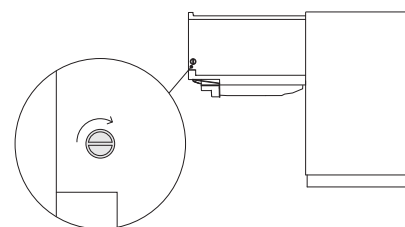


### Electric shock hazard:

**To earth the panel bracket, connect the earth wire from the product to one of the tabs. Any custom metal components (e.g. handle) that extend past the rubber seal must be earthed also.**

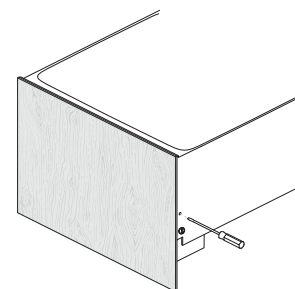
Reconnect the Knock-to-Pause module to the UI 1 slot on the wash controller as shown. Reconnect the earth wire to the panel bracket before fitting the panel to the product.

7



Re-insert both side pins to each drawer by pushing in and twisting a quarter-turn towards the rear of the product to secure panels into place.

8

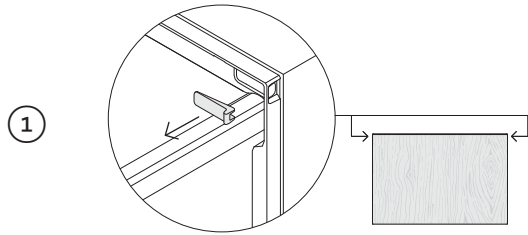


Insert a Phillips screwdriver into the hole above the side pin and rotate to adjust the panel alignment. There is a maximum travel distance of  $\pm 1/16"$  (2mm).

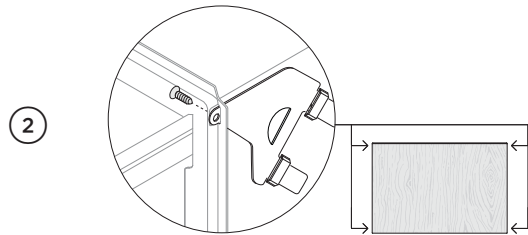
Repeat on the other side if required.

**Ensure the minimum clearance gap of  $1/16"$  (2mm) is maintained.**

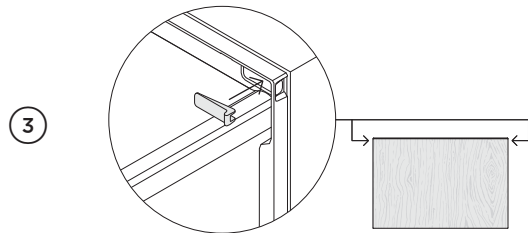
## SECURE TO CABINETRY VIA BRACKETS (METHOD A)



Partially open the drawer and remove the first screw cover from the trim moulding.

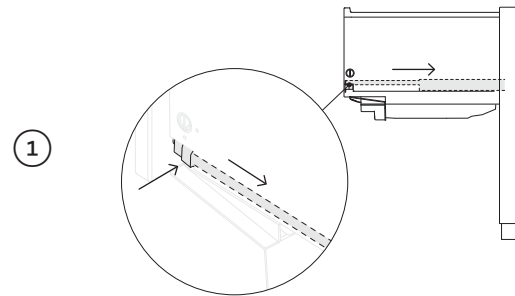


Secure to cabinetry via the brackets. Pre-drilling a pilot hole may be required depending on the cabinetry material.

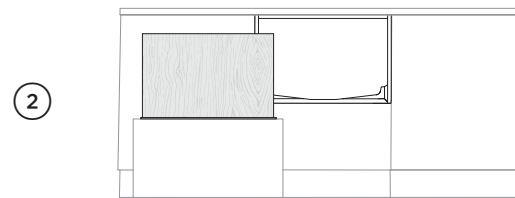


Replace the trim cover and repeat for the remaining brackets.

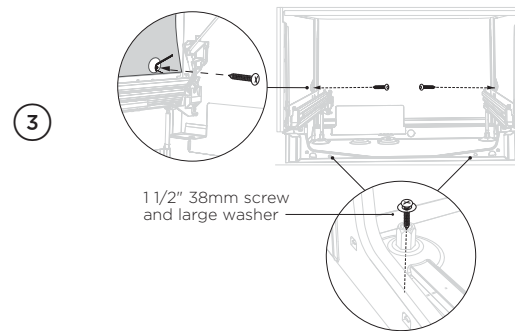
## SECURE TO CABINETRY VIA DRAWER REMOVAL (METHOD B)



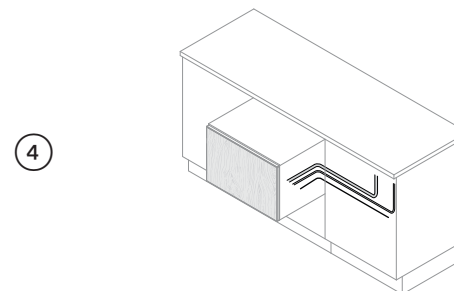
Open the drawer and press both locking tabs back to release.



Lift the drawer off the runners and carefully set aside on a protected surface. Push runners back in. Take care not to pull drawer out too far to prevent any strain on the hoses. Where possible, protect the base of the tub to prevent damage.



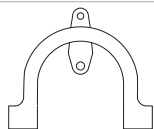
Secure to cabinetry via all three fixing locations in the tub. **Ensure sound insulation is replaced correctly.**



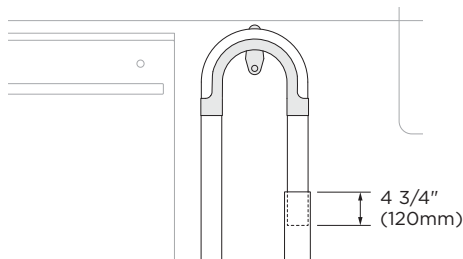
Before refitting the drawer, ensure the hoses are not twisted. Refit the drawer to the runners and clip into place via both locking tabs.

## Ø38MM STANDPIPE INSTALLATION

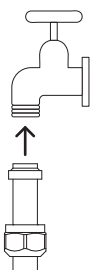
① Install the drain hose support to the back wall, as close to the underside of the benchtop as possible. Refer to 'Plumbing & electrical considerations' for minimum install heights.



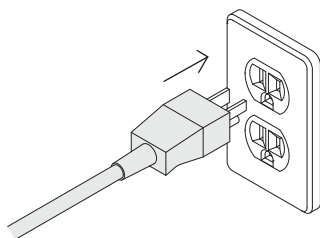
② Pull both hoses through the support guide and rest in standpipe. Ensure the hoses do not extend any further than 4 3/4" (120mm) into the standpipe to prevent waste water from siphoning back into the tub.



③ Connect the inlet hose to tap and hand-tighten into place. Using a spanner or pliers, turn a further 180° to secure. Avoiding over-tightening. **Do not turn water supply on. The DishDrawer™ Dishwasher must be powered on for the flood protection feature to be enabled.**

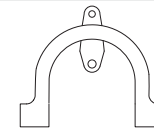


④ Plug product in.

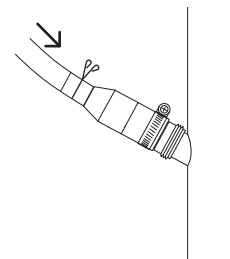


## SINK TRAP/WASTE TEE INSTALLATION

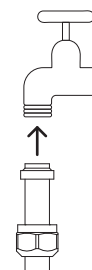
① Install the drain hose support to the back wall, as close to the underside of the benchtop as possible. Refer to 'Plumbing & electrical considerations' for minimum install heights.



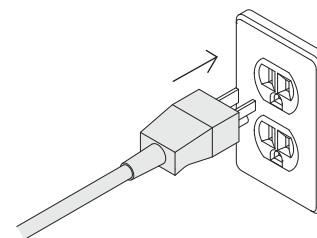
② Thread wire clip on to the hose before pulling the hose through the support guide and fitting to the supplied hose joiner. Secure using the wire clip. Ensure hose is routed straight to the joiner, removing excess drain hose if necessary. Do not shorten the inlet hose. Unplug or drill out the waste tee before securing joiner to sink trap or waste tee.



③ Connect the inlet hose to tap and hand-tighten into place. Using a spanner or pliers, turn a further 180° to secure. Avoiding over-tightening. **Do not turn water supply on. The DishDrawer™ Dishwasher must be powered on for the flood protection feature to be enabled.**

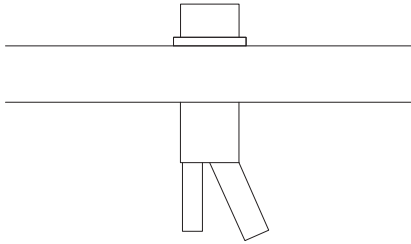


④ Plug product in.



## SINGLE AIR GAP INSTALLATION

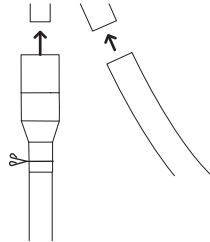
1



Install your single Air Gap Kit to the benchtop like shown.

Refer to "Plumbing & electrical considerations" for minimum install heights.

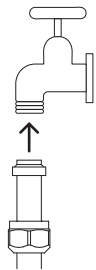
2



Thread wire clip on to the hose before securing the drain hose to the supplied hose joiner and fit to the Air Gap Kit. Ensure hose is routed straight to the joiner, removing excess drain hose if necessary.

Unplug or drill out the waste tee before securing to sink trap or waste tee.

3

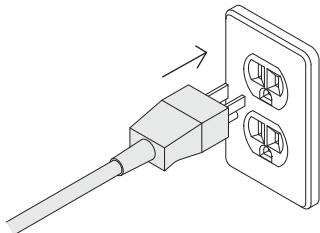


Connect the inlet hose to tap and hand-tighten into place.

Using a spanner or pliers, turn a further 180° to secure. Avoiding over-tightening.

**Do not turn water supply on. The DishDrawer™ Dishwasher must be powered on for the flood protection feature to be enabled.**

4



Plug product in.

## INSTALLER CHECKLIST

### TO BE COMPLETED BY THE INSTALLER

#### Installation

- ☐ Check all parts are installed correctly and are secure.
- ☐ Ensure DishDrawer™ Dishwasher is secure and drawer opens and closes freely with no resistance.
- ☐ Ensure panel is fitted correctly to the DishDrawer™ Dishwasher
- ☐ Ensure any packaging or tape securing the racks and spray arm is removed.
- ☐ Check the spray arm is in place, mounted correctly and rotate freely.
- ☐ Ensure knock-to-pause module is fitted securely and operating correctly.

#### Plumbing

- ☐ Ensure any knock-outs or plugs in drain connection have been drilled out and drain connection has been made.
- ☐ The drain hose joiner must not support the weight of excess hose material. Keep drain hose as fully extended as possible to prevent sagging. Any excess length of drain hose should be kept on the dishwasher side of the highloop.
- ☐ Ensure inlet hose has supplied rubber washer fitted, and that it's tightened.
- ☐ If connecting the drain hose to the sink trap, ensure the highloop is a minimum 150mm higher than the drain hose joiner.
- ☐ Water softener models: adjust the water softener setting from the default setting to suit the water hardness of the area. Refer to your user guide.
- ☐ Ensure water supply is turned off until power is connected and turned on. The DishDrawer™ Dishwasher must be powered on for the flood protection feature to be enabled.

#### Electrical

- ☐ Ensure all electrical tests have been conducted in accordance with local regulations.

#### Test operation

- ☐ Turn on the power and water supplies, then open the drawer. You should hear a beep and see a program indicator light up on the control panel.
- ☐ Add three cups of water into the drawer.
- ☐ Navigate to **RINSE** and start the program.
- ☐ Repeat for the other drawer.
- ☐ After the Rinse cycle has finished, ensure the dishwasher has run and drained correctly.
- ☐ Check the water supply has been shut off correctly.
- ☐ Check drainage connections for leaks.
- ☐ **If site is left without power after installation is complete, ensure water supply is turned off to prevent flooding.**

## TROUBLESHOOTING

DISPLAY	POSSIBLE CAUSE	WHAT TO DO
<p><b>RINSE + all modifiers</b></p>	<b>A1: Water Supply fault.</b>	<ol style="list-style-type: none"> <li>1 Ensure the water supply is turned on.</li> <li>2 Press ► once to stop the beeping, then again to clear the fault.</li> <li>3 Press ► to resume the wash program.</li> </ol>
<p><b>ECO, RINSE + all modifiers</b></p>	<b>A3: Drawer cannot drain. The drainage hose may be blocked or kinked, or the connection to drainage pipe may be blocked.</b>	<ol style="list-style-type: none"> <li>1 Ensure the drainage hose and connection to pipes are not blocked.</li> <li>2 Press ► once to stop the beeping, then again to clear the fault.</li> <li>3 Press ► to resume the wash program.</li> </ol>
<p><b>GLASSWARE, ECO + all modifiers</b></p>	<b>A6: The spray arm has loosened or come off its mounting, or water pressure is too low, or a combination of low water pressure and excessive foaming.</b>	<ol style="list-style-type: none"> <li>1 Open the drawer and check the spray arm.</li> <li>2 If the spray arm has loosened or come off its mounting, re-fit it. Check that it is firmly seated and turns freely. Refer to 'Maintenance' in your user guide.</li> <li>3 Press ► once to stop the beeping, then again to clear the fault.</li> <li>4 Press ► to resume the wash program.</li> </ol>

### No program indicator lights up when the drawer is opened

- Ensure power is connected and is switched on.
- **AUTO POWER-ON** may need to be activated. Refer to your user guide for details.

### Drawer doesn't close properly

- Ensure nothing is obstructing the drawer from closing such as hoses or drawer latches.

### Water appears around water supply and drain connections

- Check hoses, connections and existing plumbing for leaks.
- Check rubber washer and hose clamp are correctly fitted.

### Product is tipping

- Ensure the product is secured to the cabinetry.

### Front panels are misaligned to surrounding cabinetry

- Check cabinetry is square.
- Re-adjust door panels using the door adjustment screws. Refer to page 17 for guidance.
- Re-secure DishDrawer™ Dishwasher to cabinetry

If a problem occurs that is not listed, refer to your user guide for additional troubleshooting. If after checking these points, you still need assistance, please refer to the Service & Warranty book for warranty details or contact us through our website [fisherpaykel.com](http://fisherpaykel.com)



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The product specifications in this guide apply to the specific products and  
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improvement, these specifications may change at any time.

For current details about model and specification availability in your country,  
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