

# FISHER & PAYKEL

## DOUBLE DISHDRAWER™ DISHWASHER

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### CONTEMPORARY

DD24DDFTX9, DD24DV2T9, DD24DDFTB9, DD24DAX9, DD24DCTW9

DD24DCTB9, DD24DCTX9, DD24DCHTX9, DD24DV2T9

INSTALLATION GUIDE

US CA



**⚠ WARNING!****Electric Shock Hazard**

Failure to follow this advice may result in electrical shock or death.

- Before installing the DishDrawer, remove the house fuse or open the circuit breaker.
- This appliance must be earthed. In the event of a malfunction or breakdown, earthing will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-earth conductor and an earthing plug.
- The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local codes and ordinances.
- WARNING - Improper connection of the equipment-earth conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the appliance is properly earthed.
- Do not modify the power supply plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. Do not use an extension cord, adapter plug or multiple outlet box.

**⚠ WARNING!****Cut Hazard**

Failure to use caution could result in injury.

- Take care - panel edges are sharp.

**⚠ WARNING!****Tip Hazard**

Failure to follow this advice may result in injury or product damage.

- Take care when removing product from packaging.
- If drawers are pulled open while product is not secured to cabinetry, product may tip.

**WARNING!**

To reduce the risk of fire, injury to persons or damage when using the appliance, follow the important safety instructions listed below. Read all the guidance before using the appliance.

**Servicing**

- Do not repair or replace any part of the appliance unless specifically recommended in this guide. All other servicing should be undertaken by a Fisher & Paykel trained and supported service technician or qualified person.

**Installation**

- Installation of this DishDrawer requires basic mechanical and electrical skills.
- Installation must comply with your local building and electricity regulations.
- Remove all packaging materials supplied with the dishwasher.
- Be sure to leave these Instructions with the Customer.
- At the completion of the installation, the Installer must perform the Final Checklist.
- This dishwasher is manufactured for indoor use only.
- Ensure all water connections are turned OFF. It is the responsibility of the plumber and electrician to ensure that each installation complies with all Codes and Regulations.
- The DishDrawer MUST be installed to allow for future removal from the enclosure if service is required.
- The switched power outlet must be outside the dishwasher cavity, so that it is accessible after installation.
- Care should be taken when the appliance is installed or removed to reduce the likelihood of damage to the power supply cord and hoses.
- If the DishDrawer is relocated from one installation site to another it must be kept upright to avoid damage from water spillage.
- Ensure only supplied hoses are used for connection. Old hoses should not be reused.
- Failure to install correctly could invalidate any warranty or liability claims.
- If the product is installed in a motor vehicle, boat or similar mobile facility, you must bring the vehicle, boat or mobile facility containing the product to the service shop at your expense or pay the service technician's travel to the location of the product.

**SAVE THESE INSTRUCTIONS**

The models shown in this installation guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please go to our website [www.fisherpaykel.com](http://www.fisherpaykel.com) or contact your local Fisher & Paykel dealer.

## TOOLS AND COMPONENTS

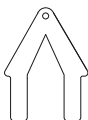
### PARTS SUPPLIED

- Keep all packing materials until the unit has been inspected.
- Inspect the product to ensure there is no shipping damage. If any damage is detected contact the dealer or retailer you bought the product from to report the damage.
- Fisher & Paykel is not responsible for shipping damage.

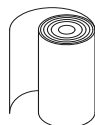
#### Supplied



Side mounting bracket kits (2)\*



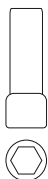
Top mounting bracket kit (1)\*



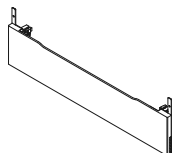
Moisture protection tape (1)



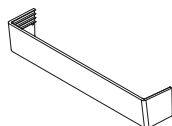
16mm Phillips screws (9)



Hexagonal socket kit (1)



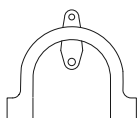
Pre-finished toe kick kit (1)\*\*\*\*



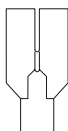
Pre-finished toe kick kit (1)\*\*\*



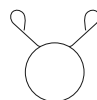
Rubber washer (1)\*\*



Drain hose support (1)



Drain hose joiner (1)



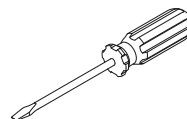
Wire clips (2)



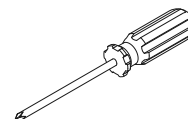
Clamp (1)

### TOOLS REQUIRED

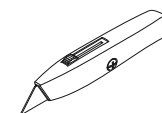
#### Not supplied



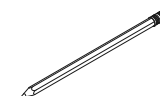
Flat-blade screwdriver



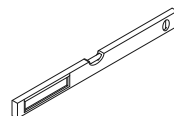
Cross-head screwdriver



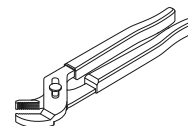
Box cutter



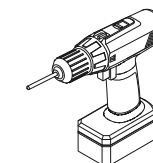
Pencil



Level



Pliers



Powered driver

### INSTALL VIDEO

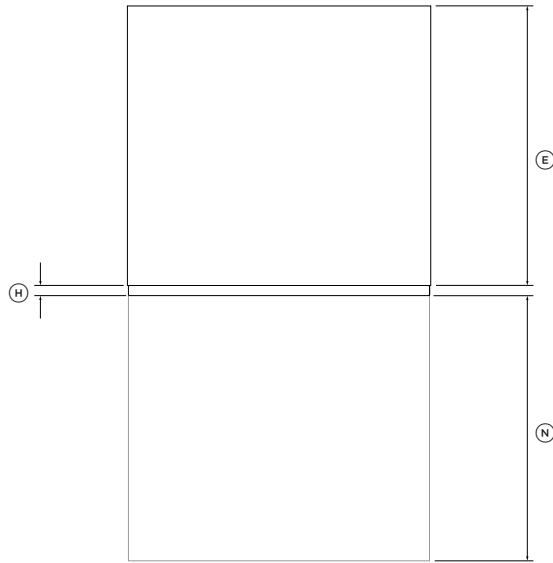
This video provides an overview of what is needed to install a DishDrawer™ Dishwasher. It is intended as an overview only of the installation process and is not intended to be used as a standalone guide on how to install a DishDrawer™ Dishwasher yourself. Installation should be undertaken by a Fisher & Paykel trained and supported service technician or qualified person.



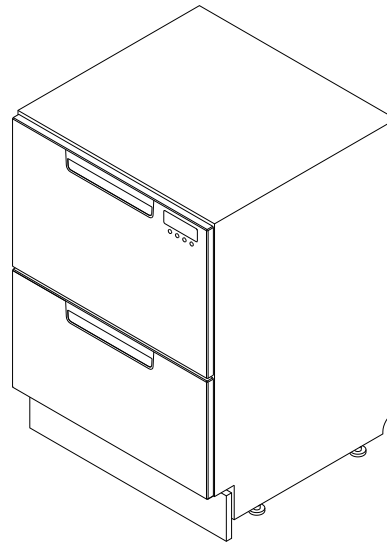
To access installation videos

Scan the QR code with your smartphone or watch online at:  
[fisherpaykel.com/dishdrawer-install](https://fisherpaykel.com/dishdrawer-install)

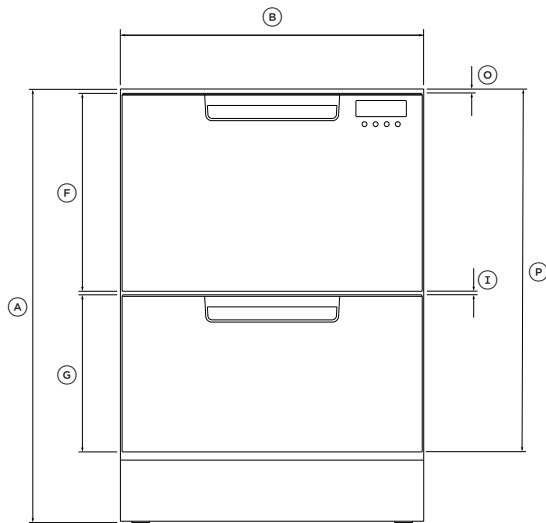
## PRODUCT DIMENSIONS — DD24DC MODELS



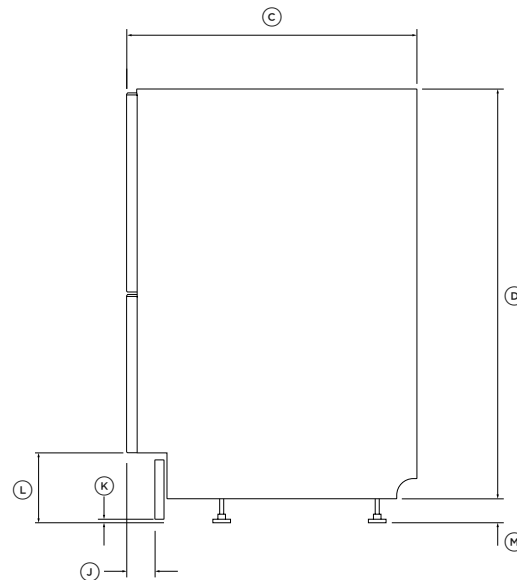
PLAN



ISOMETRIC



FRONT



PROFILE

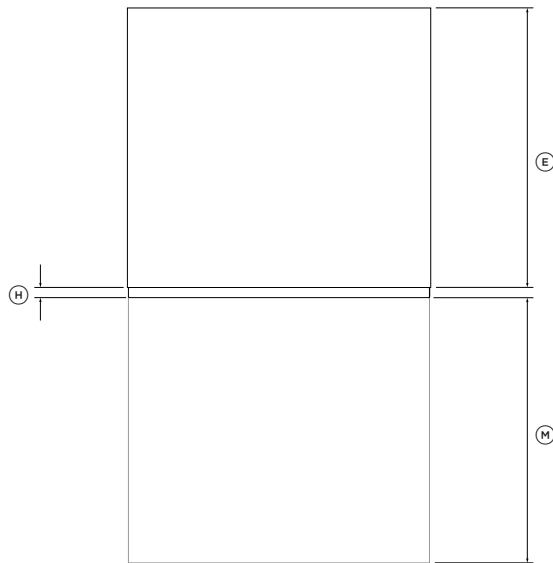
| PRODUCT DIMENSIONS                                           | DD24DC           |         |
|--------------------------------------------------------------|------------------|---------|
|                                                              | INCHES           | MM      |
| Ⓐ Overall height*                                            | 32 1/4 – 34 5/8  | 820–880 |
| Ⓑ Overall width                                              | 23 9/16          | 599     |
| Ⓒ Overall depth                                              | 22 9/16          | 573     |
| Ⓓ Height of chassis                                          | 31 15/16         | 811     |
| Ⓔ Depth of chassis                                           | 21 3/4           | 553     |
| Ⓕ Height of upper door panel                                 | 15 1/2           | 393     |
| Ⓖ Height of lower door panel                                 | 12 1/4           | 312     |
| Ⓗ Depth of door panel                                        | 13/16            | 20      |
| Ⓘ Ventilation gap between door panels                        | 1/4              | 7       |
| Ⓙ Depth of toe kick recess**                                 | 1 1/2 – 4        | 38–102  |
| Ⓚ Minimum clearance between toe kick panel and floor         | 1/2              | 12      |
| Ⓛ Height from base of door to floor*                         | 3 15/16 – 6 5/16 | 100–160 |
| Ⓜ Height of feet*                                            | 3/8 – 2 3/4      | 9–69    |
| Ⓝ Max. drawer extension from drawer front                    | 21 9/16          | 547     |
| Ⓞ Height from top of drawer panel to top of chassis          | 5/16             | 8       |
| Ⓟ Height from top of chassis to bottom of lower drawer panel | 28 3/8           | 720     |

\*depending on adjustment of levelling feet

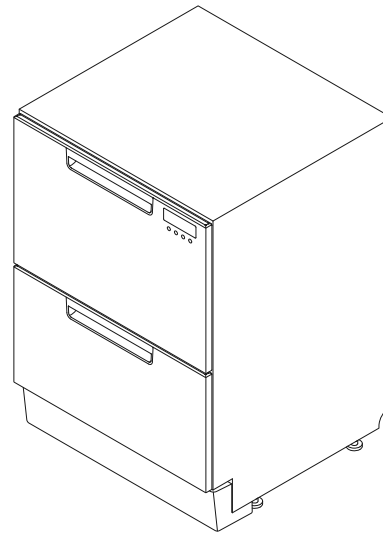
\*\*adjustable

Actual product dimensions may vary by  $\pm 1/16"$  (2mm)

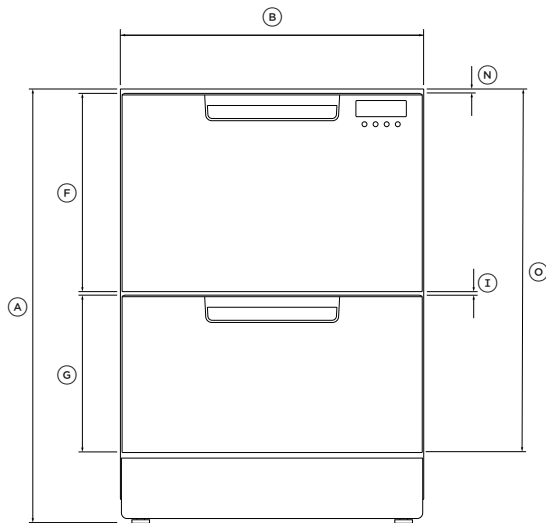
## PRODUCT DIMENSIONS — DD24DA MODELS



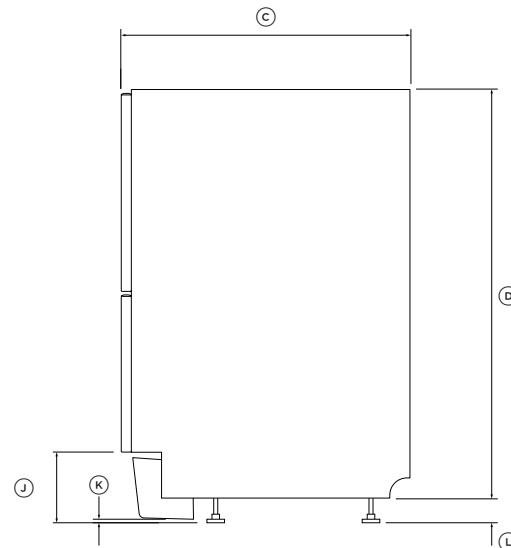
PLAN



ISOMETRIC



FRONT



PROFILE

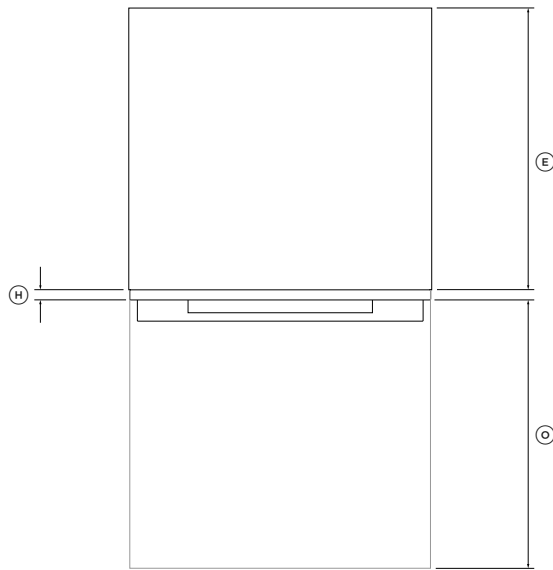
| PRODUCT DIMENSIONS                                           | DD24DA           |           |
|--------------------------------------------------------------|------------------|-----------|
|                                                              | INCHES           | MM        |
| Ⓐ Overall height*                                            | 32 1/4 – 34 5/8  | 820 – 880 |
| Ⓑ Overall width                                              | 23 9/16          | 599       |
| Ⓒ Overall depth                                              | 22 9/16          | 573       |
| Ⓓ Height of chassis                                          | 31 15/16         | 811       |
| Ⓔ Depth of chassis                                           | 21 3/4           | 553       |
| Ⓕ Height of upper door panel                                 | 15 1/2           | 393       |
| Ⓖ Height of lower door panel                                 | 12 1/4           | 312       |
| Ⓗ Depth of door panel                                        | 13/16            | 20        |
| Ⓘ Ventilation gap between door panels                        | 1/4              | 7         |
| Ⓙ Height from base of door to floor*                         | 3 15/16 – 6 5/16 | 100 – 160 |
| Ⓚ Minimum clearance between toe kick panel and floor         | 1/2              | 12        |
| Ⓛ Height of feet*                                            | 3/8 – 2 3/4      | 9 – 69    |
| Ⓜ Max. drawer extension from drawer front                    | 21 9/16          | 547       |
| Ⓝ Height from top of drawer panel to top of chassis          | 5/16             | 8         |
| Ⓞ Height from top of chassis to bottom of lower drawer panel | 28 3/8           | 720       |

\*depending on adjustment of levelling feet

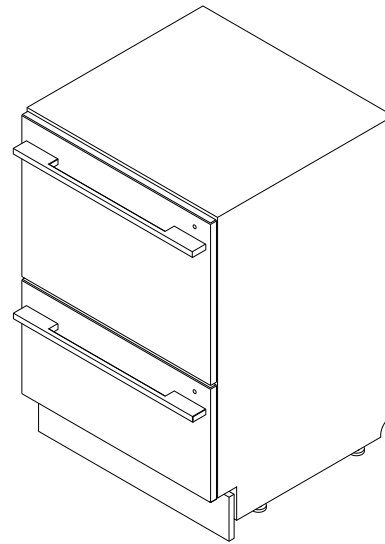
\*\*adjustable

Actual product dimensions may vary by  $\pm 1/16"$  (2mm)

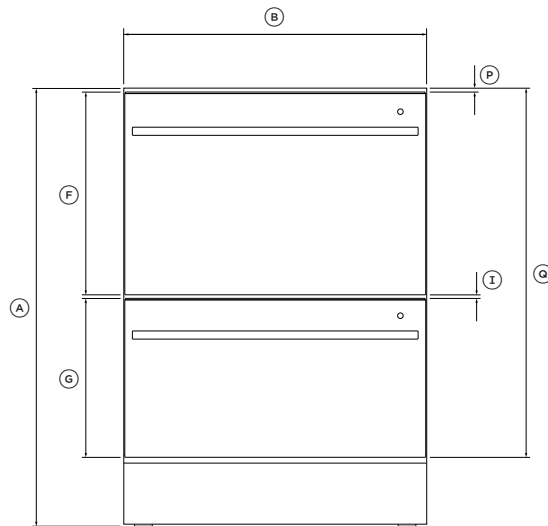
## PRODUCT DIMENSIONS — DD24DD MODELS



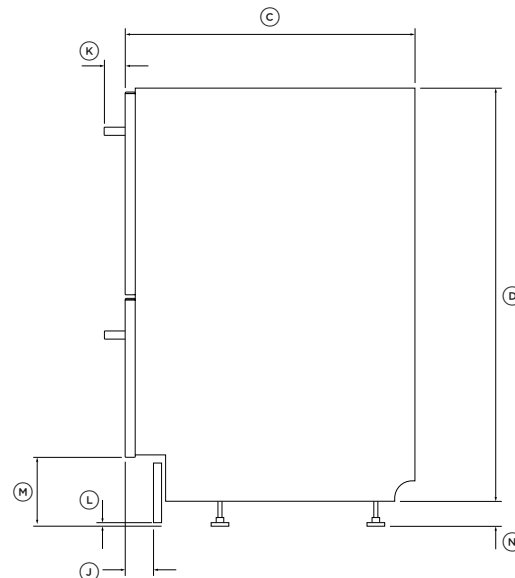
PLAN



ISOMETRIC



FRONT



PROFILE

| PRODUCT DIMENSIONS                                           | DD24DD           |         |
|--------------------------------------------------------------|------------------|---------|
|                                                              | INCHES           | MM      |
| Ⓐ Overall height*                                            | 32 1/4 – 34 5/8  | 820–880 |
| Ⓑ Overall width                                              | 23 9/16          | 599     |
| Ⓒ Overall depth***                                           | 22 9/16          | 573     |
| Ⓓ Height of chassis                                          | 31 15/16         | 811     |
| Ⓔ Depth of chassis                                           | 21 3/4           | 553     |
| Ⓕ Height of upper door panel                                 | 15 1/2           | 398     |
| Ⓖ Height of lower door panel                                 | 12 1/4           | 312     |
| Ⓗ Depth of door panel                                        | 13/16            | 20      |
| Ⓘ Ventilation gap between door panels                        | 1/4              | 8       |
| Ⓙ Depth of toe kick recess**                                 | 1 1/2 – 4        | 38–102  |
| Ⓚ Depth of handle                                            | 1 5/8            | 41      |
| Ⓛ Minimum clearance between toe kick panel and floor         | 1/2              | 12      |
| Ⓜ Height from base of door to floor*                         | 3 15/16 – 6 5/16 | 100–160 |
| Ⓝ Height of feet*                                            | 3/8 – 2 3/4      | 9–69    |
| Ⓞ Max. drawer extension from drawer front                    | 20 3/4           | 527     |
| Ⓟ Height from top of drawer panel to top of chassis          | 1/16             | 2       |
| Ⓠ Height from top of chassis to bottom of lower drawer panel | 28 3/8           | 720     |

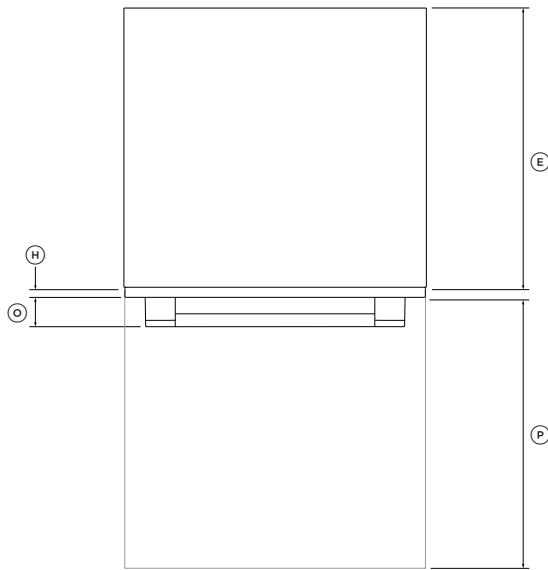
\*depending on adjustment of levelling feet

\*\*adjustable

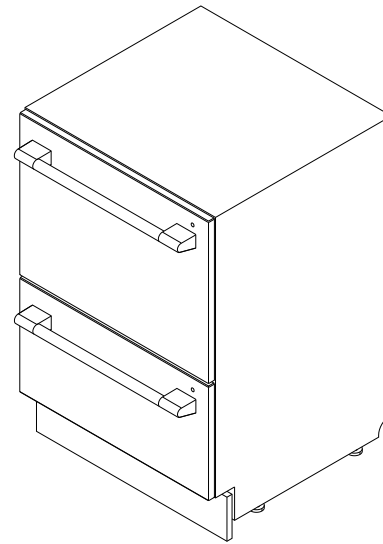
\*\*\*excluding handle

Actual product dimensions may vary by  $\pm 1/16"$  (2mm)

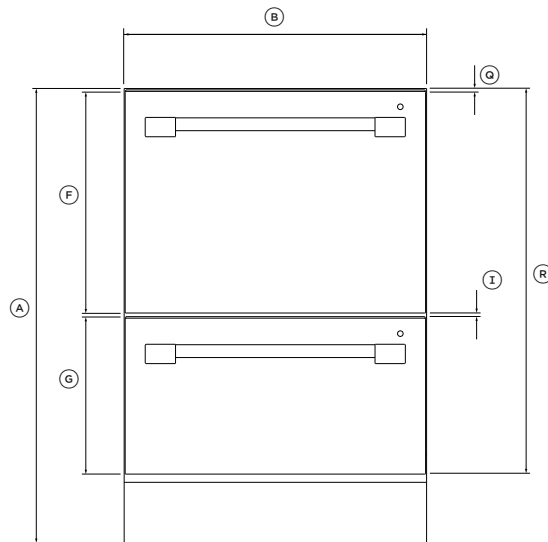
## PRODUCT DIMENSIONS — DD24DV2T MODELS



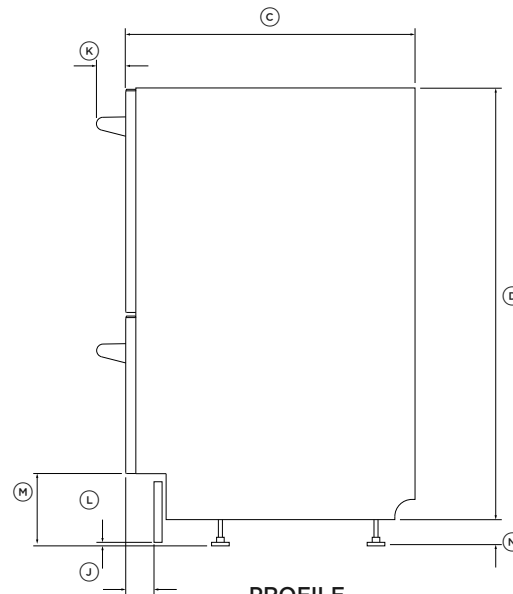
PLAN



ISOMETRIC



FRONT



PROFILE

| PRODUCT DIMENSIONS                                             | DD24DV2T         |           |
|----------------------------------------------------------------|------------------|-----------|
|                                                                | INCHES           | MM        |
| (A) Overall height*                                            | 34 – 36 3/8      | 864 – 924 |
| (B) Overall width                                              | 23 9/16          | 599       |
| (C) Overall depth***                                           | 22 9/16          | 573       |
| (D) Height of chassis                                          | 33 11/16         | 855       |
| (E) Depth of chassis                                           | 21 3/4           | 553       |
| (F) Height of upper door panel                                 | 17 3/8           | 442       |
| (G) Height of lower door panel                                 | 12 1/4           | 312       |
| (H) Depth of door panel                                        | 13/16            | 20        |
| (I) Ventilation gap between door panels                        | 1/4              | 7         |
| (J) Depth of toe kick recess**                                 | 1 1/2 – 4        | 38 – 102  |
| (K) Depth of handle                                            | 2 1/4            | 58        |
| (L) Minimum clearance between toe kick panel and floor         | 1/2              | 12        |
| (M) Height from base of door to floor*                         | 3 15/16 – 6 5/16 | 100 – 160 |
| (N) Height of feet*                                            | 3/8 – 2 3/4      | 9 – 69    |
| (O) Depth of handle                                            | 2 1/4            | 58        |
| (P) Max. drawer extension from drawer front                    | 20 3/4           | 527       |
| (Q) Height from top of drawer panel to top of chassis          | 1/8              | 3         |
| (R) Height from top of chassis to bottom of lower drawer panel | 30 1/16          | 764       |

\*depending on adjustment of levelling feet

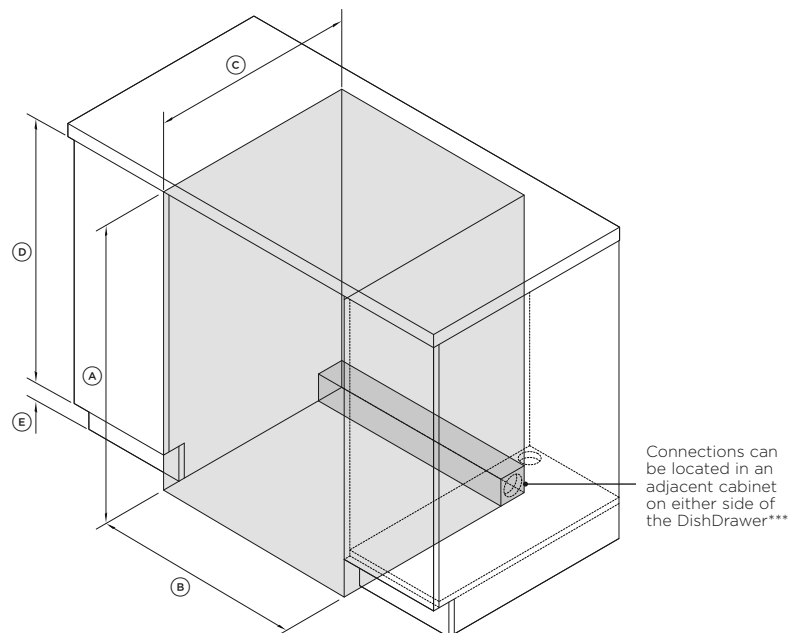
\*\*adjustable

\*\*\*excluding handle

Actual product dimensions may vary by  $\pm 1/16"$  (2mm)

## CABINETRY

### DIMENSIONS



ISOMETRIC

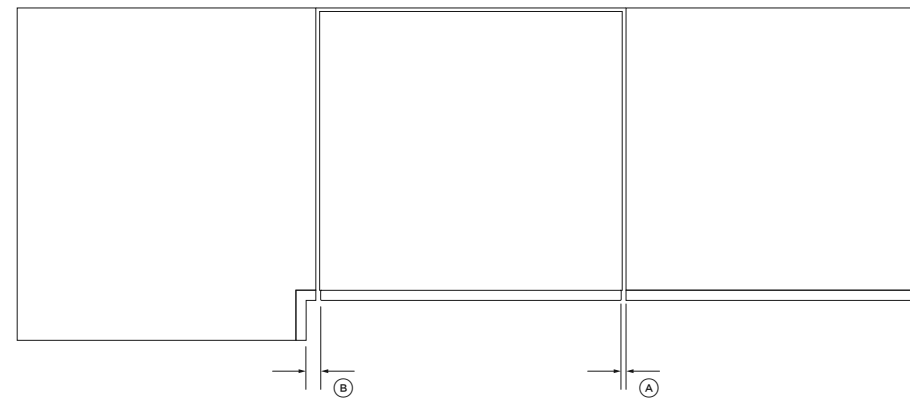
| CABINETRY DIMENSIONS                       | STD MODELS     |         | TALL MODELS    |         |
|--------------------------------------------|----------------|---------|----------------|---------|
|                                            | INCHES         | MM      | INCHES         | MM      |
| Ⓐ Minimum inside height*                   | 32 1/4         | 820     | 34             | 864     |
| Ⓑ Inside width                             | 23 5/8-24      | 600-610 | 23 5/8-24      | 600-610 |
| Ⓒ Minimum inside depth**                   | 22 13/16       | 579     | 22 13/16       | 579     |
| Ⓓ Recommended height of adjacent cabinetry | 28 3/8         | 100     | 28 3/8         | 100     |
| Ⓔ Height of toe kick area***               | 3 15/16-6 5/16 | 100-160 | 3 15/16-6 5/16 | 100-160 |

\*depending on adjustment of levelling feet

\*\*including 19mm door panels on adjacent cabinetry

\*\*\*for more information on service requirements, refer to 'Plumbing & electrical considerations' and 'Cabinetry preparation'

### CLEARANCES



PLAN

| CABINETRY CLEARANCES                          | INCHES | MM |
|-----------------------------------------------|--------|----|
| Ⓐ Minimum clearance to adjacent cupboard door | 1/16   | 2  |
| Ⓑ Minimum clearance to corner cupboard        | 1/2    | 13 |

## PLUMBING & ELECTRICAL CONSIDERATIONS

### Hose and cord lengths

- Your services can be installed to either the left-hand or right-hand side of the product in an adjacent cabinet. Refer to 'Cabinetry preparation' for service access requirements.
- If the drain hoses supplied are not long enough to reach your services, you may purchase a Fisher & Paykel drain hose extension kit which will extend the drain hoses by 12' (3.6m) (part number 525798).

### Water connection

- Recommended water temperature: Hot (Maximum 140°F/60°C).
- Supplied hose to suit 3/8" (9 mm) male compression fitting.
- Ensure water connection complies with local plumbing regulations.

### Water pressure

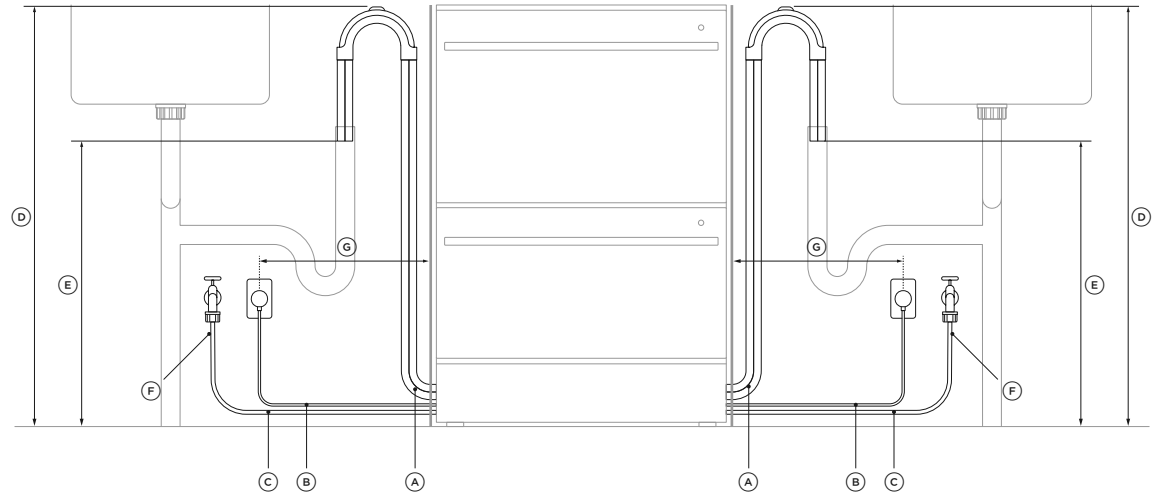
- Water softener models: max. 1 MPa (145 psi), min. 0.1 MPa (14.5 psi)
- Non-water softener models: max. 1 MPa (145 psi), min. 0.03 MPa (4.3 psi)

### Electrical requirements

- 120V, 60 Hz, 15A

### Kosher requirements

- Drains will need to be separated to satisfy kosher requirements.
- We recommend confirming the acceptability with your local rabbi in respect to kosher installations.



| SERVICE DIMENSION                                               | LEFT SIDE*     |         | RIGHT SIDE*    |         |
|-----------------------------------------------------------------|----------------|---------|----------------|---------|
|                                                                 | INCHES         | MM      | INCHES         | MM      |
| (A) Length of drain hoses                                       | 78 1/2         | 2000    | 70 7/8         | 1800    |
| (B) Length of power cord**                                      | 64 15/16       | 1650    | 64 15/16       | 1650    |
| (C) Length of inlet hose                                        | 64 15/16       | 1650    | 49             | 1250    |
| (D) Minimum distance from floor to top of hose support          | 29 1/2 - 4 3/4 | 750-883 | 29 1/2 - 4 3/4 | 750-883 |
| (E) Minimum distance from floor to end of drain hoses***        | 19 11/16       | 500     | 19 11/16       | 500     |
| (F) Minimum distance from floor to inlet hose connection        | 7 7/8          | 200     | 7 7/8          | 200     |
| (G) Maximum distance from cabinetry centre of electrical outlet | 17 11/16       | 450     | 17 11/16       | 450     |
| (H) Maximum distance from floor to top of Air Break             | 37 3/8         | 950     | 37 3/8         | 950     |

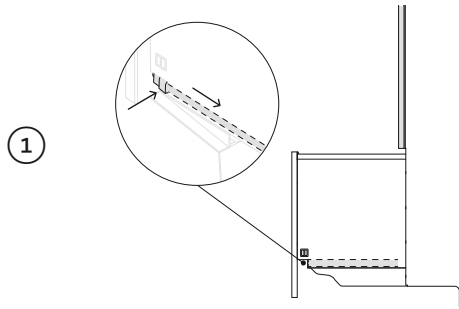
\*dimensions taken from the chassis edge where applicable

\*\*excluding plug

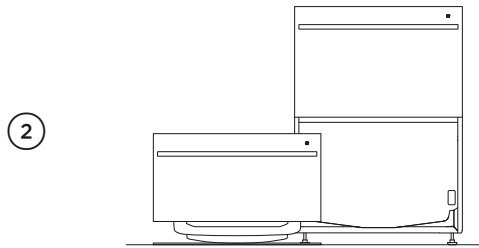
\*\*\*standpipe install illustrated. Distance is the same for sink trap installations.

## HARD-WIRING (OPTIONAL)

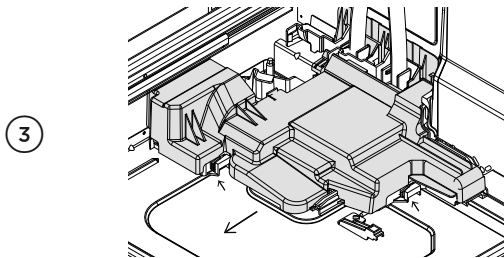
You have the option to hard-wire your DishDrawer™ Dishwasher. To do this, we recommend to remove the supplied power cord and do the hardwiring installation as close to the cavity as possible. Ensure only copper conductors are used.



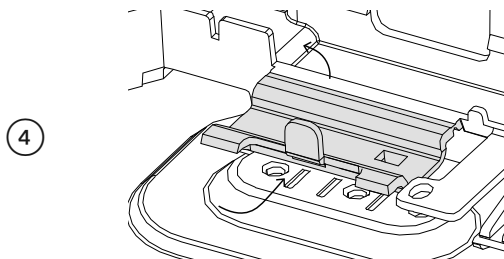
Open the lower drawer and press both locking tabs back to release.



Lift the drawer off the runners and carefully set aside on a protected surface. Push runners back in. Take care not to pull drawer out too far to prevent any strain on the hoses. Where possible, protect the base of the tub to prevent damage.

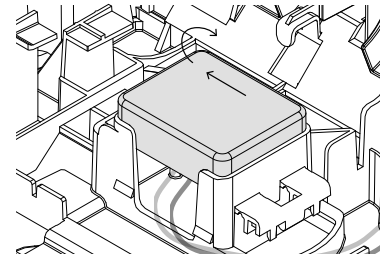


With a flat-bladed screwdriver, push in the clips and slide out the access cover.



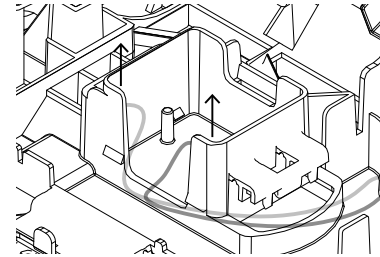
With a screwdriver, unclip the plastic harness cover and hinge open.

5



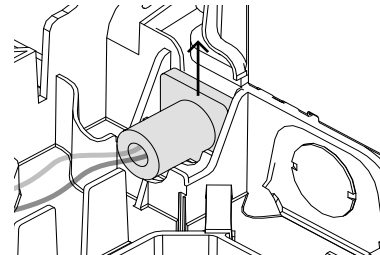
Slide the terminal block cover sideways to unlock and hinge open to access the terminal block.

6



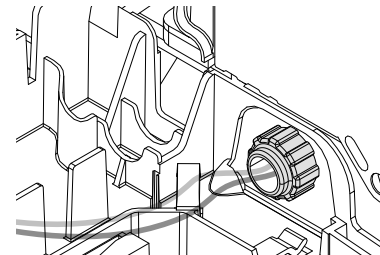
Unscrew the Live, Neutral and Earth wires as shown.

7



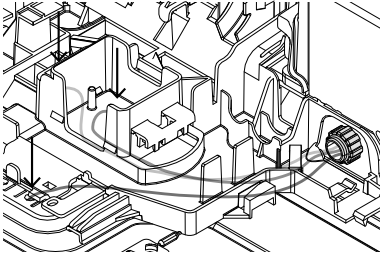
Safely cut the cord from the inside **and outside** of the product to remove the cord.

8



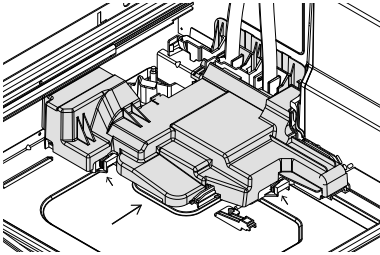
Fit a suitable cable clamp for the conduit through the metal knockout. Ensure wiring is routed through or under under housing ribs.

9



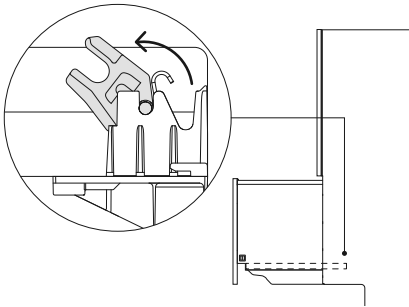
Screw down the Live, Neutral and Earth wires correctly.

10



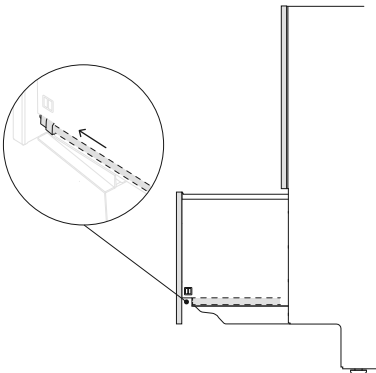
Refit module cover before sliding the access cover back into place, ensuring the 2 clips shown are fully locked.

11



Before refitting the drawers, ensure the hoses are not twisted and all latches are facing forward.

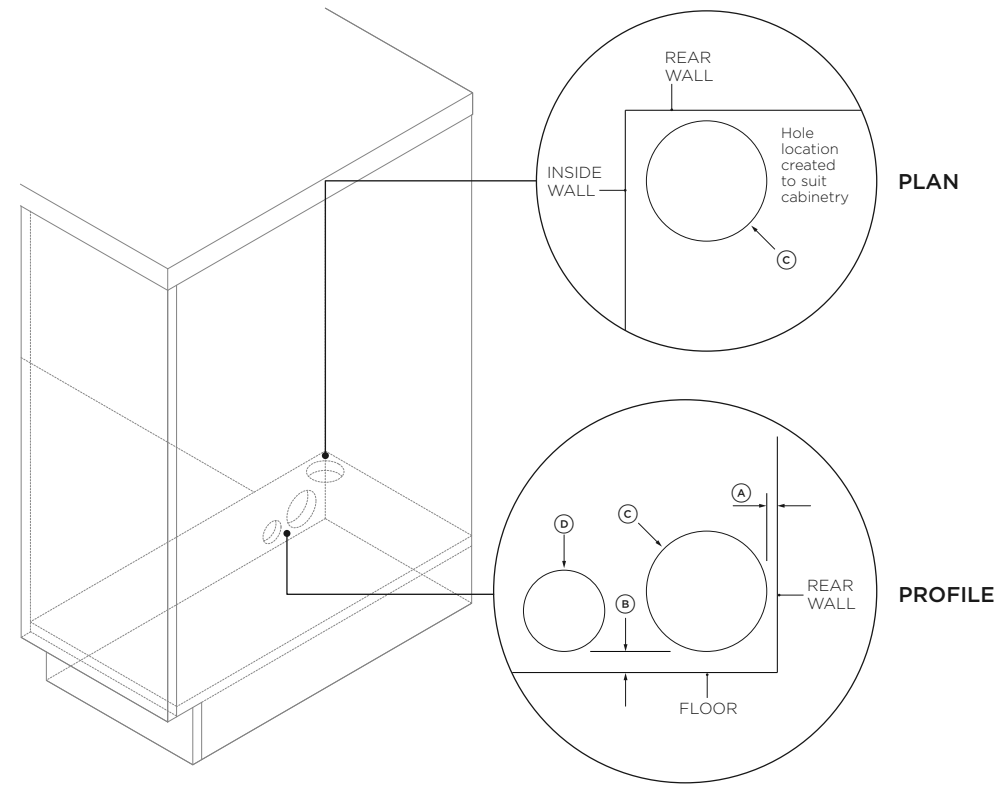
12



Refit the drawer back onto the runners, ensure both runners are extended halfway before lowering the tub. Slide the runners forward to engage.

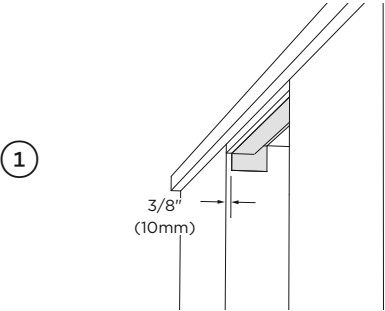
SERVICE ACCESS

- We recommend locating the service holes on either side of the DishDrawer™ Dishwasher as shown below.
- If the holes are created through wood, ensure the edges are smooth and rounded
- If the holes are created through metal, ensure the supplied edge protector is fitted.
- Ensure power cord is routed through a separate service hole to the hoses.



| SERVICE HOLE DIMENSIONS                                    | INCHES | MM |
|------------------------------------------------------------|--------|----|
| Ⓐ Maximum distance between rear of cavity and service hole | 1/4    | 5  |
| Ⓑ Maximum distance between floor and service hole          | 1/2    | 10 |
| Ⓒ Minimum diameter of hose service hole                    | 2 1/4  | 57 |
| Ⓓ Maximum diameter of power cord service hole              | 1 1/2  | 38 |

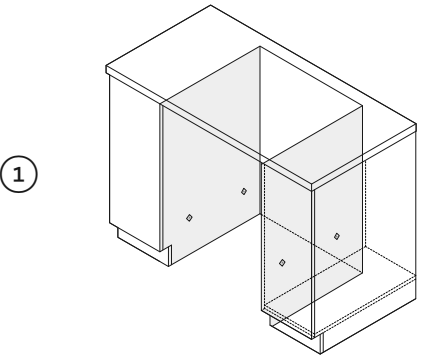
MOISTURE PROTECTION



Align the supplied moisture protection tape to the cabinetry as illustrated

Ensure this area is free of debris before carefully applying the tape to the surface.

SIDE PARTITION

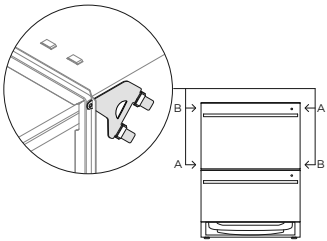


If securing via the drawer removal method, ensure the marked locations provide adequate support.

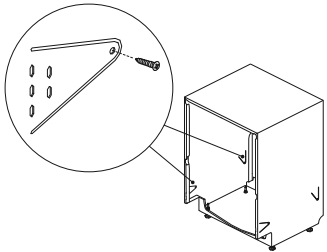
If there are no side partitions, construct timber bracing to secure the fixings to.

SELECT CABINETRY SECURING METHOD

**METHOD A**  
Secure to cabinetry via brackets  
Recommended method\*

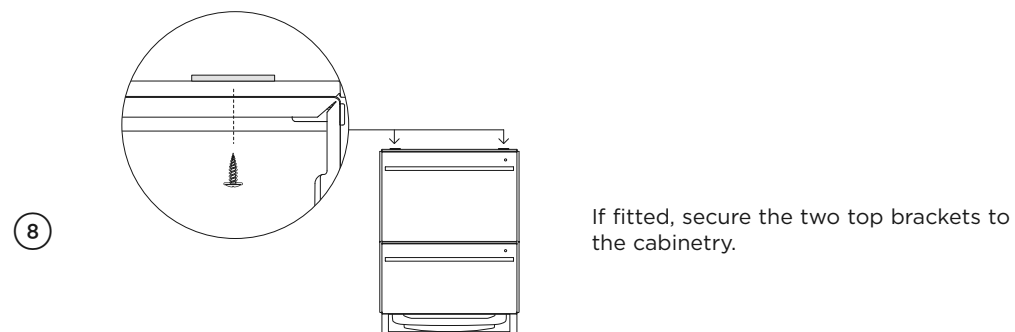
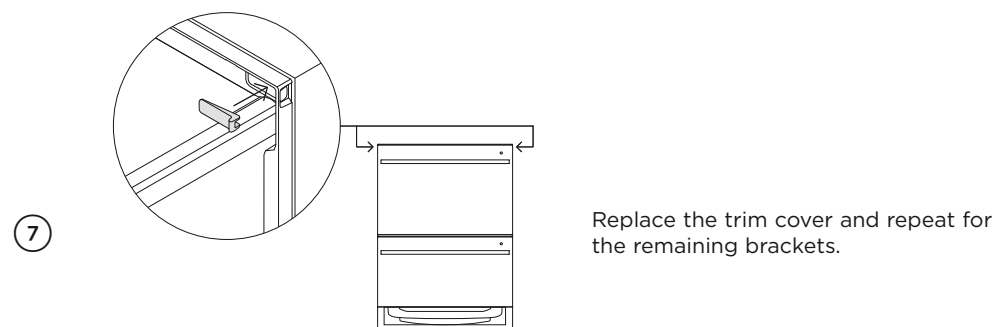
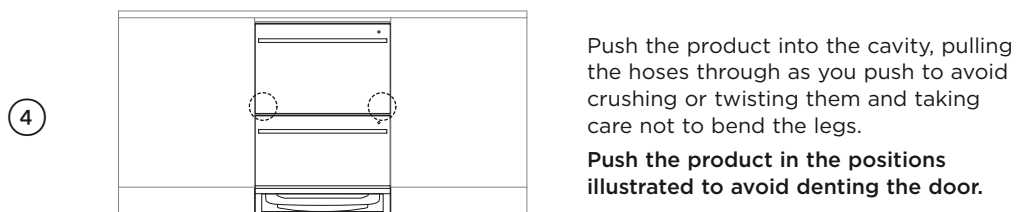
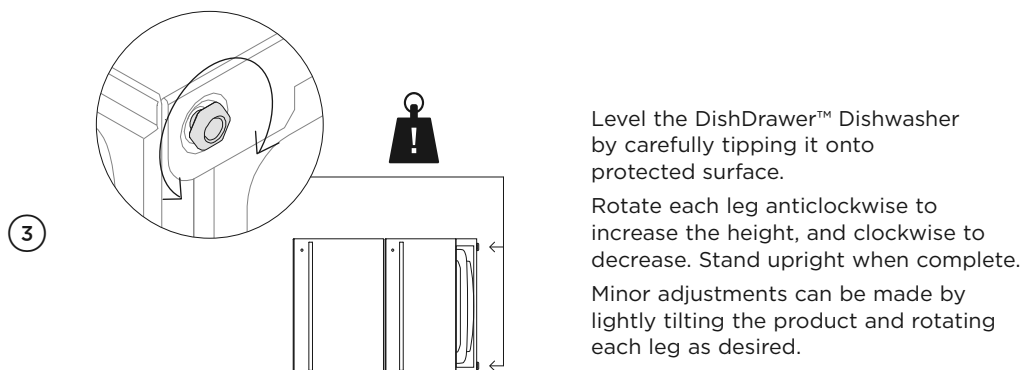
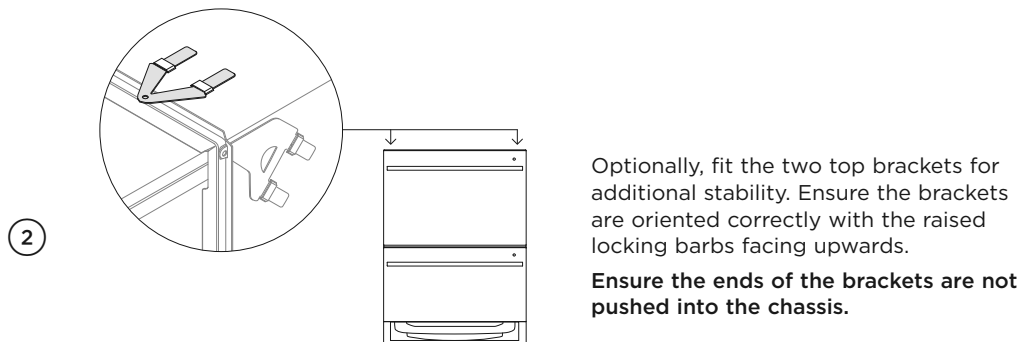
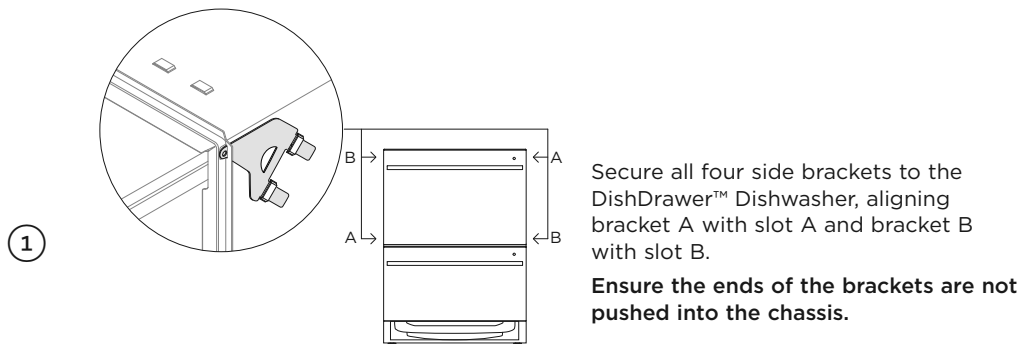


**METHOD B**  
Secure via drawer removal

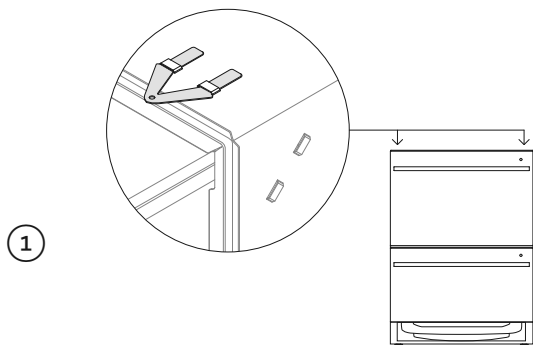


\*frameless cabinetry only

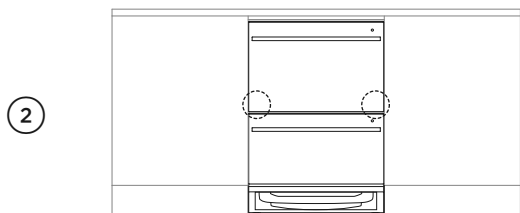
## SECURE TO CABINETRY VIA BRACKETS (METHOD A)



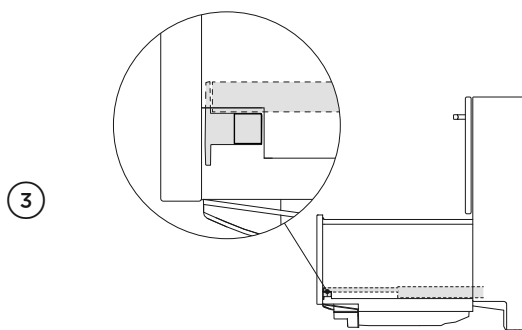
## SECURE TO CABINETRY VIA DRAWER REMOVAL (METHOD B)



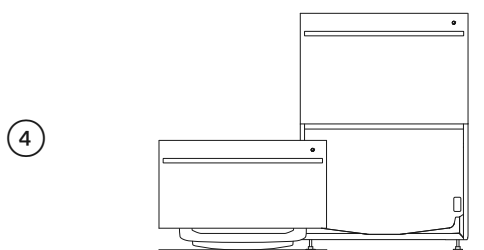
Optionally, fit the two top brackets.  
**Ensure the ends of the brackets are not pushed into the chassis.**  
 Loosen each foot by 1/2 a turn by lightly tilting the product and rotating each leg anticlockwise.



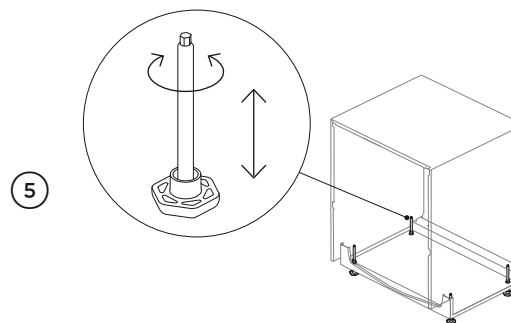
Push the product into the cavity, pulling the hoses through as you push to avoid crushing or twisting them and taking care not to bend the legs.  
**Push the product in the positions illustrated to avoid denting the door.**



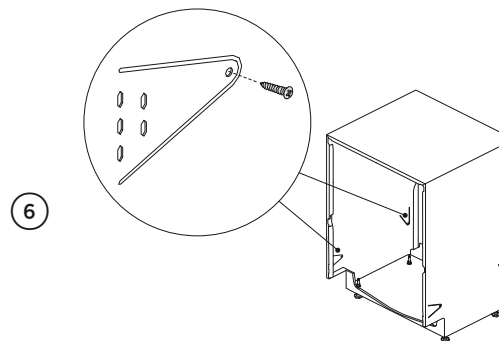
Open the lower drawer and press both locking tabs back to release.



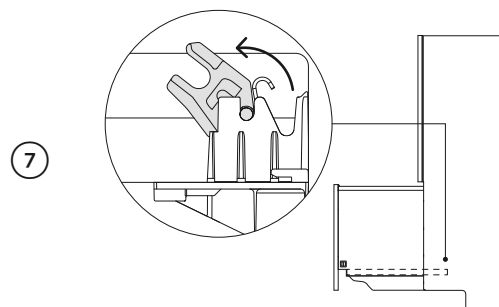
Lift the drawer off the runners and set aside on a protected surface. Push runners back in.  
 Take care not to pull drawer out too far to prevent any strain on the hoses.



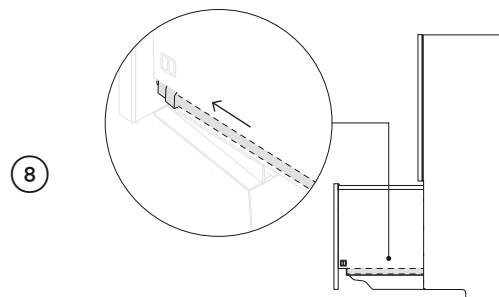
Using your hand or the supplied hex socket and a screwdriver, level the DishDrawer™ Dishwasher as required. Rotate clockwise to increase the height of each leg and anticlockwise to lower. It can help to reduce the loading on the feet to assist the adjustment process.



Secure to cabinetry via all four fixing locations in the chassis.  
**Ensure sound insulation is replaced correctly.**  
 If fitted, secure the two top brackets to the cabinetry.



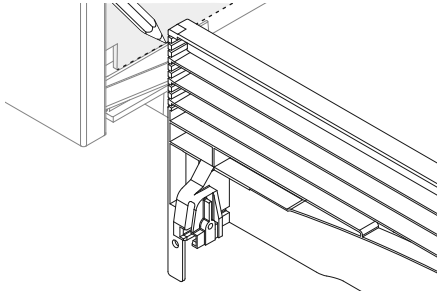
Before refitting the drawers, ensure the hoses are not twisted and all latches are facing forward.



Refit the drawer back onto the runners, ensure both runners are extended halfway before lowering the tub. Slide the runners forward to engage.

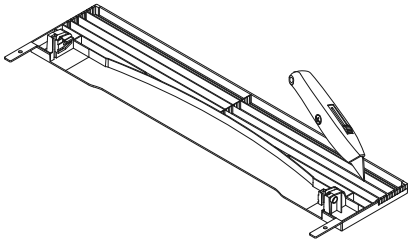
## INSTALL TOE KICK - DD24DC, DD24DP & DD24DD MODELS

1



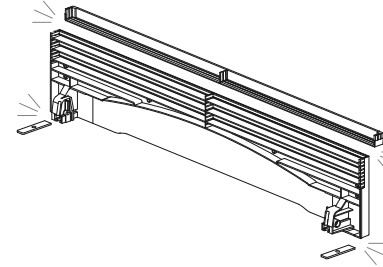
Measure toe kick height. Where the toe kick meets the bottom of the tub is the recommended cut-off point.

2



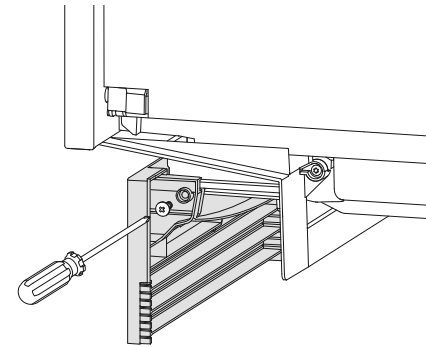
Carefully score toe kick at desired height.

3



Snap excess + smooth edges.  
Snap both end tabs.

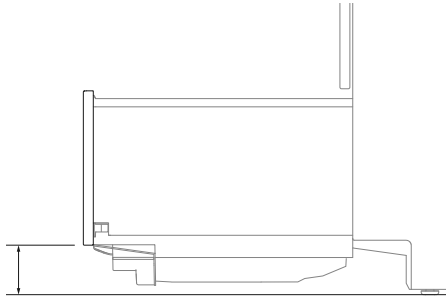
4



Slide toe kick onto the mounting rails  
and secure  
**Do not over tighten the screws.**

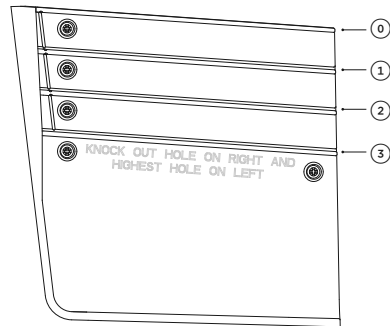
## INSTALL TOE KICK - DD24DA MODELS

1



Measure the distance from the floor to the base of the lower door panel. Refer to the table below for the recommended cut location.

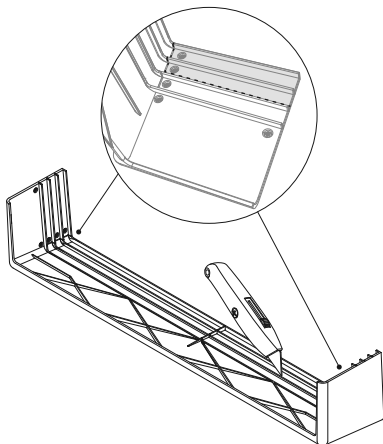
2



| CUT | HEIGHT FROM FLOOR<br>TO BASE OF DOOR |           |
|-----|--------------------------------------|-----------|
|     | INCHES                               | MM        |
| 3   | 3 15/16 - 4 1/2                      | 100 - 114 |
| 2   | 4 1/2 - 5 1/16                       | 115 - 129 |
| 1   | 5 1/8 - 5 11/16                      | 130 - 144 |
| 0   | 5 11/16 - 6 5/16                     | 145 - 160 |

\*recommendations are based on the required min. clearance of 12mm between the floor and toe kick

3

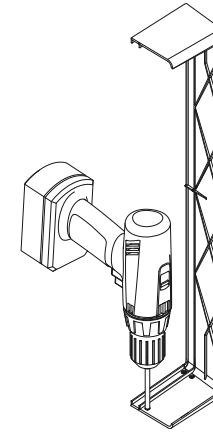


On a protected surface, carefully score down both corners to the desired cut-off point and snap to remove the excess.

Once the sides are removed, score down the middle of the toekick and snap to remove.

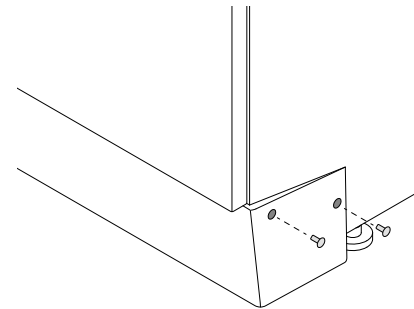
Smooth the edges using a file or knife as desired.

5



Punch or drill out the two mounting holes with a 5mm drill bit on each side of the toe kick as shown.

6



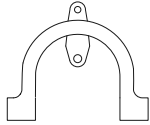
Secure toe kick to the Dishdrawer using the supplied pins.

**If the toe kick touches the floor with a full load, more of the panel may need to be removed.**

- ① Remove the lower drawer. Refer to 'Secure to cabinetry via drawer removal (method B)' for considerations and guidance.
- ② Remove the pins securing the toe kick to the DishDrawer using a pair of needle nose pliers to press the pin legs together and push back through the mounting holes.
- ③ Remove toe kick and cut off an additional section referring to the guidance on this page.
- ④ Refit the lower drawer. Refer to 'Secure to cabinetry via drawer removal (method B)' for considerations and guidance.
- ⑤ Refit the toe kick panel referring to the guidance on this page.

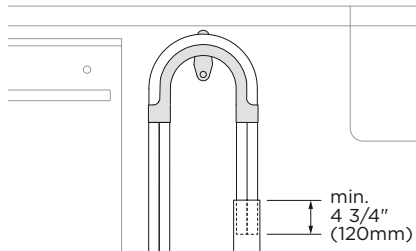
## Ø38MM STANDPIPE INSTALLATION

1



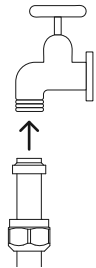
Install the drain hose support to the back wall, as close to the underside of the countertop as possible. Refer to 'Plumbing & electrical considerations' for minimum install heights.

2



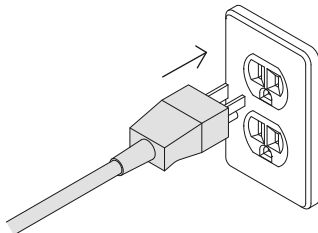
Pull both hoses through the support guide and rest in standpipe. Ensure the drain hose does not extend into water retained in the trap; an air gap is required to prevent waste water from siphoning back into the tub.

3



Connect the inlet hose to tap and hand-tighten into place. Using a spanner or pliers, turn a further 180° to secure. Avoiding over-tightening. **Do not turn water supply on. The DishDrawer™ Dishwasher must be powered on for the flood protection feature to be enabled.**

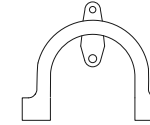
4



Plug product in.

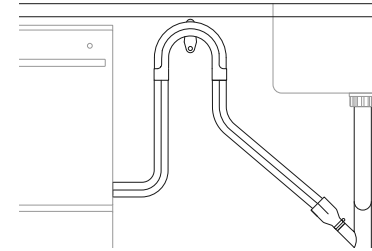
## SINK TRAP/WASTE TEE INSTALLATION

1



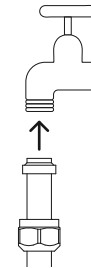
Install the drain hose support to the back wall, as close to the underside of the countertop as possible. Refer to 'Plumbing & electrical considerations' for minimum install heights.

2



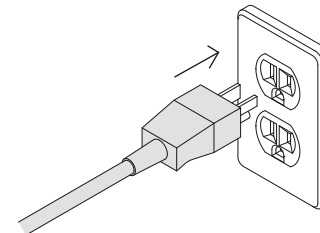
Pull both hoses through the drain hose support before threading the wire clips on to the hoses and fitting to the supplied hose joiner. Secure using the wire clips. Ensure hose is routed straight to the joiner, removing excess drain hose if necessary. Do not shorten the inlet hose. Unplug or drill out the waste tee before securing joiner to sink trap or waste tee.

3



Connect the inlet hose to tap and hand-tighten into place. Using a spanner or pliers, turn a further 180° to secure. Avoiding over-tightening. **Do not turn water supply on. The DishDrawer™ Dishwasher must be powered on for the flood protection feature to be enabled.**

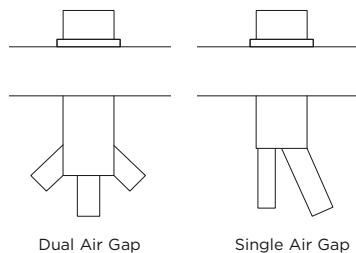
4



Plug product in.

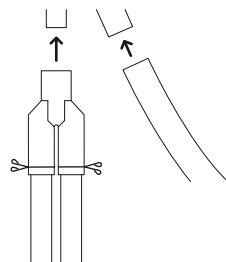
## AIR GAP INSTALLATION

1



Install your Air Gap Kit to the benchtop. We recommend using a Dual Air Gap Kit. Refer to 'Plumbing & electrical connection' for minimum install heights.

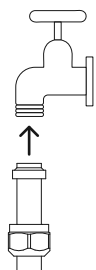
2



Thread wire clips onto the hoses before fitting them to the hose joiner. Secure using the wire clips. Fit the joiner to the Air Gap Kit and secure using the hose clamp. Ensure hoses are routed straight to the joiner, removing excess drain hose if necessary.

Unplug or drill out the waste tee before securing to sink trap or waste tee.

3

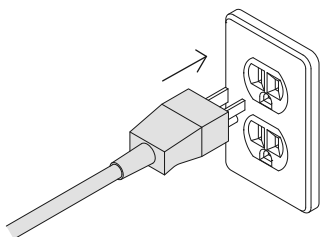


Connect the inlet hose to tap and hand-tighten into place.

Using a spanner or pliers, turn a further 180° to secure. Avoiding over-tightening.

**Do not turn water supply on. The DishDrawer™ Dishwasher must be powered on for the flood protection feature to be enabled.**

4



Plug product in.

## INSTALLER CHECKLIST

### TO BE COMPLETED BY THE INSTALLER

#### Installation

- ☐ Check all parts are installed correctly and are secure.
- ☐ Ensure all clearance gaps have been maintained.
- ☐ Ensure DishDrawer™ Dishwasher is securely fastened to the cabinetry and drawer opens and closes freely with no resistance.
- ☐ Ensure any packaging or tape securing the racks and spray arm is removed.
- ☐ Check the spray arm is in place, mounted correctly and rotates freely.

#### Plumbing

- ☐ Ensure any knock-outs or plugs in drain connection have been drilled out and drain connection has been made.
- ☐ The drain hose joiner must not support the weight of excess hose material. Keep drain hose as fully extended as possible to prevent sagging. Any excess length of drain hose should be kept on the dishwasher side of the highloop.
- ☐ Ensure inlet hose has supplied rubber washer fitted, and that it's tightened.
- ☐ If connecting the drain hose to the sink trap, ensure the highloop is a minimum 150mm higher than the drain hose joiner.
- ☐ Water softener models: adjust the water softener setting from the default setting to suit the water hardness of the area. Refer to your user guide.
- ☐ Ensure water supply is turned off until power is connected and turned on. The DishDrawer™ Dishwasher must be powered on for the flood protection feature to be enabled.

#### Electrical

- ☐ Ensure all electrical tests have been conducted in accordance with local regulations.

#### Test operation

- ☐ Turn on the power and water supplies, then open the drawer. You should hear a beep and see a program indicator light up on the control panel.
- ☐ Add three cups of water into the drawer.
- ☐ Navigate to **RINSE** and start the program.
- ☐ Repeat for the other drawer.
- ☐ After the Rinse cycle has finished, ensure the dishwasher has run and drained correctly.
- ☐ Check the water supply has been shut off correctly.
- ☐ Check drainage connections for leaks.
- ☐ **If site is left without power after installation is complete, ensure water supply is turned off to prevent flooding.**

## TROUBLESHOOTING

### DD24DD, DD24DV2T models

| DISPLAY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | POSSIBLE CAUSE                                                                                                                                              | WHAT TO DO                                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       | <b>A1:</b> Water Supply fault.                                                                                                                              | <ol style="list-style-type: none"> <li>1 Ensure the water supply is turned on.</li> <li>2 Press ► once to stop the beeping, then again to clear the fault.</li> <li>3 Press ► to resume the wash program.</li> </ol>                                                                                                                                                                              |
| RINSE + all modifiers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                   |
|       | <b>A3:</b> Drawer cannot drain. The drainage hose may be blocked or kinked, or the connection to drainage pipe may be blocked.                              | <ol style="list-style-type: none"> <li>1 Check the drainage hose and connection for any blockages. Ensure the spigot is drilled out</li> <li>2 Press ► once to stop the beeping, then again to clear the fault.</li> <li>3 Press ► to resume the wash program.</li> </ol>                                                                                                                         |
| DELICATE, RINSE + all modifiers                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                   |
|       | <b>A6:</b> The spray arm has loosened or come off its mounting, or water pressure is too low, or a combination of low water pressure and excessive foaming. | <ol style="list-style-type: none"> <li>1 Open the drawer and check the spray arm.</li> <li>2 If the spray arm has loosened or come off its mounting, re-fit it. Check that it is firmly seated and turns freely. Refer to 'Maintenance' in your user guide.</li> <li>3 Press ► once to stop the beeping, then again to clear the fault.</li> <li>4 Press ► to resume the wash program.</li> </ol> |
| FAST, DELICATE + all modifiers                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                   |

### DD24DA and DD24DC models

| DISPLAY   | POSSIBLE CAUSE                                                                                                      | WHAT TO DO                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>A1</b> | Water supply fault.                                                                                                 | <ol style="list-style-type: none"> <li>1 Ensure the water supply is turned on.</li> <li>2 Press ❶ once to stop the beeping, then again to clear the fault.</li> <li>3 Press ► to resume the wash program.</li> </ol>                                                                                                                                                                              |
| <b>A3</b> | Drawer cannot drain. The drainage hose may be blocked or kinked, or the connection to drainage pipe may be blocked. | <ol style="list-style-type: none"> <li>1 Ensure the drainage hose and connection to pipes are not blocked.</li> <li>2 Press ❶ once to stop the beeping, then again to clear the fault.</li> <li>3 Press ► to resume the wash program.</li> </ol>                                                                                                                                                  |
| <b>A6</b> | The spray arm has loosened or come off its mounting, or water pressure is too low.                                  | <ol style="list-style-type: none"> <li>1 Open the drawer and check the spray arm.</li> <li>2 If the spray arm has loosened or come off its mounting, re-fit it. Check that it is firmly seated and turns freely. Refer to 'Maintenance' in your user guide.</li> <li>3 Press ❶ once to stop the beeping, then again to clear the fault.</li> <li>4 Press ► to resume the wash program.</li> </ol> |

### No program indicator lights up when the drawer is opened

- Ensure power is connected and is switched on.
- **AUTO POWER-ON** may need to be activated. Refer to your user guide for details.

### Drawer doesn't close properly

- Ensure nothing is obstructing the drawer from closing such as hoses or drawer latches.

### Water appears around water supply and drain connections

- Check hoses, connections and existing plumbing for leaks.
- Check rubber washer and hose clamp are correctly fitted.

### Product is tipping

- Ensure the product is secured to the cabinetry.

### Front panels are misaligned to surrounding cabinetry

- Check the cabinetry is square. Check and relevel product. Unscrew the product from the cabinetry. Adjust the feet to level the product, then re-secure to the cabinetry.

If a problem occurs that is not listed, refer to your user guide for additional troubleshooting. If after checking these points, you still need assistance, please refer to the Service & Warranty book for warranty details or contact us through our website [fisherpaykel.com](http://fisherpaykel.com)

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The models shown in this guide may not be available in all markets  
and are subject to change at any time.

The product specifications in this guide apply to the specific products and  
models described at the date of issue. Under our policy of continuous product  
improvement, these specifications may change at any time.

For current details about model and specification availability in your country,  
please go to our website or contact your local Fisher & Paykel dealer.

**592797A 10.21**