

Quick Start Guide – Topload Washer

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Before Using

- ✓ Follow Safety and Installation Instructions
- ✓ Double check the following:
 - Power cord is connected to a properly installed electrical outlet
 - Machine is leveled
 - Lock nuts on leveling legs are tightened
 - Shipping brace and shipping plug have been removed
 - Cold and Hot water supply are properly connected and there are no leaks
 - Drain hose is fastened securely without kinks using a beaded tie strap
- ✓ Wipe out wash drum using an all-purpose cleaner or detergent and water solution

Prepare Laundry / Tips for Optimal Fabric Care

- ✓ Always follow manufacturer's care label
- ✓ Empty pockets and cuffs
- ✓ Mend rips and tears
- ✓ Close zippers and fasten hooks
- ✓ Put small items in a mesh bag
- ✓ Check for colorfastness
- ✓ Sort items by color, fabric, temperature, soil level, and level of lint attraction
- ✓ Pretreat stains individually

Adding Detergent

- ✓ Add detergent directly to wash tub before laundry items
- ✓ Use HE detergent
- ✓ If using non-HE detergent, avoid over-sudsing by using only ½ the amount recommended by the detergent manufacturer
- ✓ Note that most detergents do not dissolve well in water temperatures colder than 60°F [16°C]

Water Temp

Hot

- Sturdy whites and colorfast items
- Work clothes
- Soiled items
- Diapers

Best cleaning for items soiled with oily or greasy stains, grass, or ink

Warm

- Light / moderately soiled items
- Non-colorfast or dark colors
- Permanent press
- Silks, woolens, nylon, acrylic

Reduce wrinkles in permanent press fabrics, reduces shrinking in knits and reduces fading.

Cool

- Permanent press
- Silks, woolens, nylon, acrylic

Reduces shrinking in knits and reduces fading.

Cold

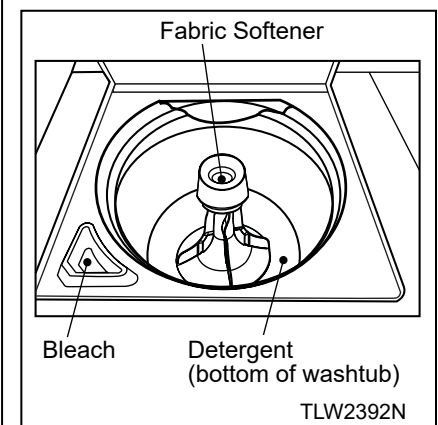
- Non-colorfast fabrics
- Extra delicate clothing

Saves energy, reduces fading, wrinkles and shrinking.

Loading Laundry

- ✓ Load items loosely
- ✓ Determine load size based on bulk of load, rather than weight
- ✓ Do not hesitate to fill entire wash drum
- ✓ Balance load by washing small and large items together
- ✓ Do not wash large, bulky items such as king-size blankets and comforters

Look for this logo:



Cleaning Washer

- Only use a damp or sudsy cloth to clean the control panel. Wipe dry after. Some cleaning products may harm finish or damage interior. DO NOT use products that contain alcohol on control panel.
- Wipe washer cabinet as needed. If detergent, bleach or other products are spilled on cabinet, wipe immediately; some products could cause permanent damage.
- Do not use abrasive cleaners or scouring pads on washer.
- See *To Clean The Dispenser* section in User's Guide for procedure on how to clean the fabric softener dispenser

Special Cycles: Select the Special Cycles keypad. Press the up and down arrow keypads for the desired cycle. Display will show "P" and a number relating to the cycle.

Display	Name	Description
P1	Eco Heavy Duty	Uses a spray rinse to reduce water consumption; also uses less hot water. It has a longer wash time than the Normal Eco cycle. If using fabric softener, select the Extra Rinse option
P2	Eco Delicate	Uses a spray rinse to decrease water consumption; also uses less hot water. It has a shorter wash time and gentler wash action than the Normal Eco cycle. If using fabric softener, select the Extra Rinse option.
P3	Waterproof	Use for waterproof items such as raincoats and bed liners. It has a gentle agitation, very low spin, and lower water levels. For best washing results, add another item such as a cotton sheet on top of the waterproof items to make sure they get fully submersed in the water and that no air is trapped under the waterproof items.
P4	Super Soiled	Use for heavily soiled items. Includes a 15-minute soak at the beginning, a longer wash time than the Heavy Duty cycle, and an extra rinse.
P5	Whites	This cycle is designed to keep white laundry white. It uses a longer wash time. Use for items such as sheets and towels.
P6	Wool	Use for wool items. Includes cold water, a 30-minute soak, a short gentle agitation, a 1-minute spin, a cold rinse, and an extended spin time.
P7	Athletic	Use for athletic items. Includes a cold wash and a shorter, gentler agitation.
P8	Denim	This cycle is similar to the Heavy Duty cycle but uses a cold wash and longer spin time.

Preventative Maintenance

Frequency	Procedure
Monthly	1. Check drain and all hoses for leaks 2. Check lid switch for proper operation 3. Make sure machine is level 4. Clean upper 2-3 inches of washtub. Fill washer with warm water at highest setting. Use an all-purpose cleaner or a steel wool soap pad.
Every six months	1. Clean filter screens in fill hoses
Every five years	1. Have a qualified service technician conduct general preventative maintenance to ensure proper operation 2. Replace fill hoses

Troubleshooting (refer to *Troubleshooting* section in User's Guide for additional troubleshooting tips, error codes and status light information)

Washer Symptom	Possible Causes / Solutions
Too many suds / Over-sudsing	○ Use the recommended amount of low-sudsing, high efficiency (HE) detergent per the detergent's label. If using non-HE detergent, use only 1/2 of detergent manufacturer's recommended amount. ○ Laundry load may be overloaded. Refer to <i>Loading Laundry</i>.
Noises	○ Make sure washer is level. Uneven leveling can cause noise/vibration. ○ Some sounds are normal, such as clicking noises when the lid lock engages/disengages or when the motor is powering up (near bottom of machine after pushing start). ○ Wash load may be unbalanced. Open lid and redistribute load.
Water leaks	○ Check that fill hoses are properly installed on faucets and washer's water mixing valve. ○ Check condition of fill hoses. Replace fill hoses every five years. ○ Make sure drain receptacle is not clogged. Check plumbing in laundry area. ○ Laundry load may be over-sudsing; use high efficiency (HE) detergent. ○ Laundry load may be overloaded. Refer to <i>Loading Laundry</i>.
Unresponsive control pad	○ Make sure Control Lock feature is off. If on, Control Lock light will be lit. ○ Press and hold Signal Keypad for three seconds to turn off.
Load is too wet	○ Wash load may be unbalanced. Open lid and redistribute load. ○ Load is too small. Add items to make full load.
Smells	○ Leave lit open when not in use.

Contact Information

If further assistance is needed, refer to the *Contact Information* section in your User's Guide or visit <https://speedqueen.com/support>