

# LG Soundbar

Wireless Soundbar

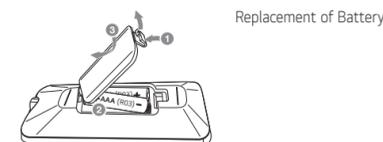
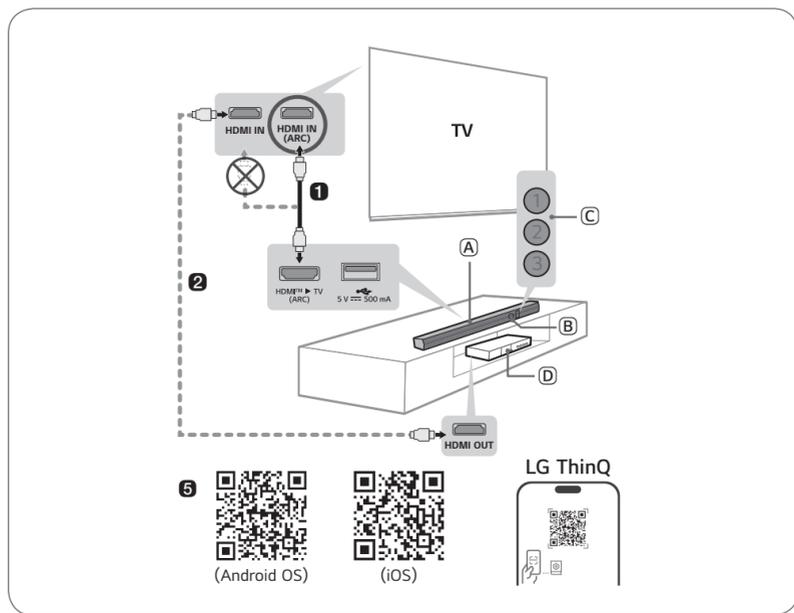
Simple Manual

S20A



www.lg.com  
COV37659310  
2412\_Rev01

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## ENGLISH Installing and Using the Product

Please read this manual carefully before operating your set and retain it for future reference. To view the instructions of advanced features, visit <http://www.lg.com> or scan QR code and then download Owner's Manual. Some of the content in this manual may differ from your product.



- (A) Soundbar
- (B) Remote Control Receiver
- (C) Status LED (1 2 3)
- (D) External Device - (Blu-ray player, game console, etc.)

○ : On / ● : Off / ◌ : Blink				
Red blinking	White blinking	White	White	Purple
Power on Power off	Bluetooth ready	Bluetooth	HDMI ARC	USB

- Connect the soundbar to your TV via an HDMI cable.
- If you are using an external device (ex. Set-top box, Blu-ray player, game console, etc.), connect it to the TV via an HDMI cable.
  - ① If necessary, purchase HDMI cables, or a USB extension cable to connect the soundbar.
- Connects to power and then press the **Power** (1) button to turn on the soundbar.
- Connecting the product to your smartphone via Bluetooth
  - Tap the **Settings** (2) button on your smartphone and select **Bluetooth**. Turn on the **Bluetooth** function. (Off > On)
  - Press the **Bluetooth pair** (3) button. After a moment, LED1 and LED2 blink white.
  - Find and select the Soundbar on your smartphone. The product should appear as "LG S20A(XX)".
  - When the product is connected to your smartphone via **Bluetooth**, LED1 and LED2 light up white.
- Connecting to the **LG ThinQ app**
  - Install the **LG ThinQ app** on Google Play or the App Store.
  - Run the **LG ThinQ app** and follow the instructions.
  - The product will connect to your smartphone and you can control the product with **LG ThinQ app**.

- Actual features, functionality, and other product specifications may differ and are subject to change without notice.
- Google Play is a trademark of Google LLC.

## ENGLISH

### Specification

#### Power requirements

- Refer to the main label.

#### Power consumption

- Refer to the main label.
- Dimensions (W x H x D): Approx. 650.0 mm x 63.0 mm x 99.0 mm (25.6 inch x 2.5 inch x 3.9 inch)
- Bus Power Supply (USB): 5 V 500 mA

#### Open Source Software Notice Information

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents, please visit <https://opensource.lge.com>. LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to [opensource@lge.com](mailto:opensource@lge.com). This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.



**CAUTION:** TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



This lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

#### WARNING:

- TO PREVENT FIRE OR ELECTRIC SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.
- Do not install this equipment in a confined space such as a book case or similar unit.

#### CAUTION:

- Do not use high voltage products around this product. (ex. Electrical swatter) This product may malfunction due to electrical shock.
- No naked flame sources, such as lighted candles, should be placed on the apparatus.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Slots and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product and to protect it from over heating. The openings should never be blocked by placing the product on a bed, sofa, rug or other similar surface. This product shall not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instruction has been adhered to.
- Install this apparatus in a location where the power plug can be easily unplugged and plugged in. If there is a fire or problem with this apparatus, unplug it quickly.
- The apparatus should not be exposed to water (dripping or splashing) and no objects filled with liquids, such as vases, should be placed on the apparatus.
- For safety marking information including product identification and supply ratings, please refer to the main label on the bottom or the other surface of the product.

#### For models using an adapter

Only use the AC adapter supplied with this device. Do not use a power supply from another device or another manufacturer. Using any other power cable or power supply may cause damage to the device. The LG limited warranty does not cover damage caused by the use of third party accessories.

#### For models using a battery

This device is equipped with a portable battery or accumulator. **CAUTION:** Risk of fire or explosion if the battery is replaced by an incorrect type.

**How to Safely remove the batteries or the battery pack from the equipment:** To Remove the old batteries or battery pack, follow the assembly steps in reverse order. To prevent contamination of the environment and bring on possible threat to human and/or animal health, the old batteries or the battery pack must be put in an appropriate container at designated collection points. Do not dispose of batteries or battery pack together with other waste. It is recommended that you use local, free reimbursement systems batteries or battery packs, (may not be available in your area). The batteries or the battery pack should not be exposed to excessive heat such as sunshine, fire or the like.

#### For models using a built-in battery

Do not store or transport at pressures lower than 11.6 kPa (0.116 bar) and at above 15,000 m (9.32 miles) altitude.

- replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types);
- disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
- leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
- a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

#### Symbols

	Refers to alternating current (AC).
	Refers to direct current (DC).
	Refers to class II equipment.
	Refers to stand-by.
	Refers to "ON" (power).
	Refers to dangerous voltage.

### FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC RF Radiation Exposure Statement:** This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with minimum distance 20 cm (7.8 inches) between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

### Supplier's Declaration of Conformity

Trade Name LG  
Responsible Party LG Electronics USA, Inc.  
Address 111 Sylvan Avenue, North Building  
Englewood Cliffs, New Jersey 07632  
lg.environmental@lge.com  
Email

### IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

### USA Only (Product with embedded rechargeable battery ONLY)

In case rechargeable battery is included in this product, the entire device should be recycled in compliance with rechargeable battery recycling standards because of the internal battery. To dispose of properly, call (800) 822-8837 or visit [www.call2recycle.org](http://www.call2recycle.org).



### Limited Warranty - USA

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG ELECTRONICS ("LG") TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

Should your LG Wireless Soundbar ("Product") fail due to a defect in material or workmanship under normal use, during the warranty period ("Warranty Period") set forth below, LG will, at its option either repair or replace the Product upon receipt of original Proof of Purchase ("POP"). This limited warranty is valid only to the original retail purchaser of the Product ("Customer" or "You") and applies only when purchased and used within the continental United States, Alaska, Hawaii, and U.S. Territories.

<b>WARRANTY PERIOD:</b> <b>Parts and Labor: One (1) Year</b> from date of delivery of Original Purchase (Internal/functional parts only)	<b>HOW SERVICE IS HANDLED:</b> The original sales invoice and delivery receipt* specifying the Product and date of purchase and delivery is required to obtain warranty service. <b>For any service-related inquiries, including troubleshooting assistance,</b> visit <a href="http://www.lg.com">www.lg.com</a> or call 1-800-243-0000, or write to: ATTN: LG Customer Interactive Center 201 James Record Road SW Huntsville, Alabama 35824 <b>Shipping Costs</b> In-bound and out-bound shipping will be paid by LG during the Warranty Period.
<b>NOTE</b> <ul style="list-style-type: none"><li>• Repaired or Replacement Products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.</li><li>• Replacement Products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.</li><li>• Replaced Product or part(s) will be the property of LG.</li><li>• If the original date of purchase cannot be verified, the warranty will begin on the 1st day of the manufacture month.</li></ul>	

**EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCE SHALL LG BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUE OR PROFITS, WORK STOPPAGE, PRODUCT FAILURE, IMPAIRMENT OF OTHER GOODS, LOSS OR CORRUPTION OF PROGRAMMING OR DATA, LOSS OF USE, INJURY TO PERSONS OR PROPERTY ARISING OUT OF OR RELATED TO THE PRODUCT. LG'S TOTAL LIABILITY, IF ANY, DAMAGES OR OTHERWISE, SHALL NOT EXCEED THE INVOICE VALUE PAID BY YOU FOR THE PRODUCT FURNISHED, WHICH IS THE SUBJECT OF A CLAIM OR DISPUTE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.**

### THIS LIMITED WARRANTY DOES NOT APPLY TO:

- Service trips to deliver, pick up, install, educate on how to operate, correct wiring or for unauthorized repairs.
- Damage or failure of the Product caused by power failures, interruptions, or inadequate electrical service.
- Damage or failure resulting from operating or using the Product in any way contrary to the instructions, use other than the Product's intended purpose, or use in conditions contrary to those recommended or outlined in the Product's Owner's Manual.
- Damage or failure of the Product caused by transportation and/or handling, including scratches, dents, chips, and/or other damage to the finish of your Product, unless such damage results from a defect in materials or workmanship and is reported within one (1) week of delivery (Call: 1-800-243-0000).
- Damage or failure resulting from improper installation, repair, maintenance, or foreign objects placed in or connected to the Product. Improper repair includes use of parts not approved or specified by LG.
- Damage or failure caused by unauthorized modification, alteration, adjustment of user controls, calibration, accessories, or separate system components, or due to use with incompatible mobile devices.
- Damage or failure caused by any accessories and software not approved or specified by LG.
- Damage or failure caused by reception problems due to inadequate home antenna or faulty antenna connections, or computer software.
- Damage or failure caused by incorrect electrical current, voltage, components or consumable cleaning products that are not approved by LG.
- Damage or failure of any display, open box, discounted, or refurbished Product.
- Damage (including cosmetic damage), deterioration, malfunction, loss or personal injury due to misuse, abuse, negligence, improper maintenance or storage, or acts of nature or other causes beyond LG's control. (Causes beyond LG's control include, but are not limited to, pests or vermin, lightning strike, wind, fire, power surges, water damage, or flood.)
- Products used for other than normal and proper household use (e.g., rental, commercial or industrial use, offices, or recreational facilities) or contrary to the Product owner's manual.
- Product with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility costs and additional utility expenses.

The cost of repair or replacement under the above-mentioned excluded circumstances shall be borne by You.

### ARBITRATION PROCEDURE FOR RESOLVING DISPUTES

ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND LG ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

**Definitions.** For the purposes of this section, references to "LG" mean LG Electronics U.S.A., Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to "dispute" or "claim" shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

**Notice of Dispute.** In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LG at LG Electronics, USA, Inc. Attn: Legal Department-Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days, either party may proceed to file a claim for arbitration.

**Agreement to Binding Arbitration and Class Action Waiver.** Upon failure to resolve the dispute during the 30-day period after sending written notice to LG, you and LG agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

**Arbitration Rules and Procedures.** To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association ("AAA") and will be conducted before a single arbitrator under the AAA's Consumer Arbitration Rules that are in effect at the time

the arbitration is initiated (referred to as the "AAA Rules") and under the procedures set forth in this section. The AAA Rules are available online at [www.adr.org/consumer](http://www.adr.org/consumer). Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to LG at LG Electronics, USA, Inc. Attn: Legal Department-Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

**Governing Law.** The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that such law is preempted by or inconsistent with applicable federal law.

**Fees/Costs.** You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees to the AAA unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the AAA Rules. Except as otherwise provided for herein, LG will pay all AAA filing, administration, and arbitrator fees for any arbitration initiated in accordance with the AAA Rules and this arbitration provision. If You prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

**Hearings and Location.** If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

**Opt Out.** You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the delivery/pick-up date of your purchase of the Product by either: (i) sending an e-mail to [optout@lge.com](mailto:optout@lge.com), with the subject line: "Arbitration Opt Out" or (ii) calling 1- 800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was delivered or picked up; (c) the product model name or model number; and (d) the serial number.

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this Product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.



LG Customer Information Center	
1-800-243-0000	USA, Consumer
1-888-865-3026	USA, Commercial
Register your product Online!	
<a href="http://www.lg.com">www.lg.com</a>	