



GE APPLIANCES
a Haier company



SmartHQ™
SERVICE

Transform Appliance Diagnostics with SmartHQ™ Service

Taking Appliance Diagnostics to New Heights

Experience unparalleled efficiency in appliance diagnostics with SmartHQ™ Module, designed for modern technicians striving for excellence in maintenance and customer service.

Our Customers in 2023

- ✓ Reduced diagnostic time by 80% with over 131,000 Diagnostic Tests completed.
- ✓ Diagnosed 90,000 Fault Codes, ensuring first-time fixes.
- ✓ Achieved quick support with 94,000+ sessions on manuals and parts searches.
- ✓ Kept customers' appliances updated with 30,000 software updates.

Advanced Features



Real-Time Fault Detection



Comprehensive Diagnostic Library



Seamless Connectivity



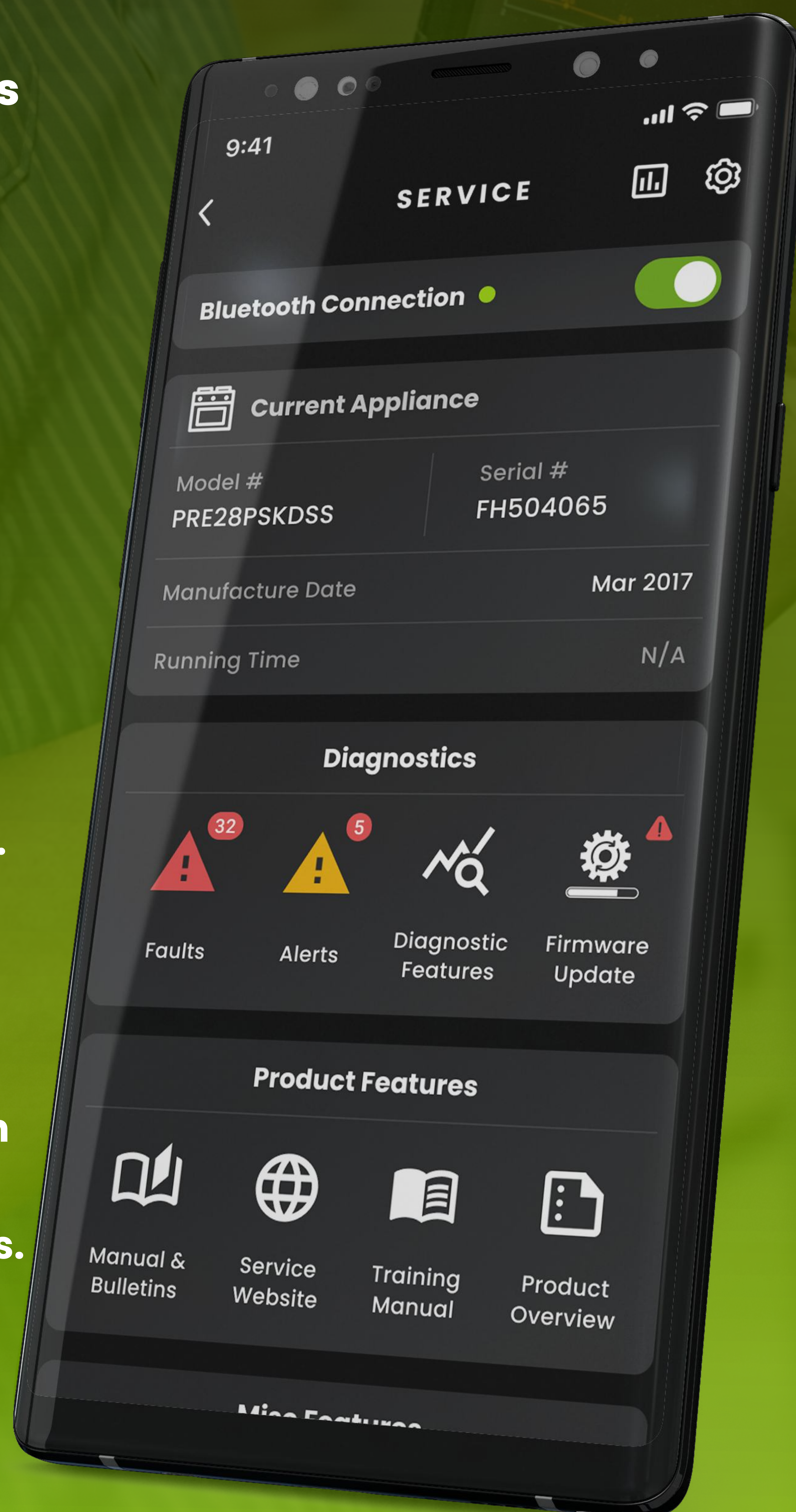
Offline Capability



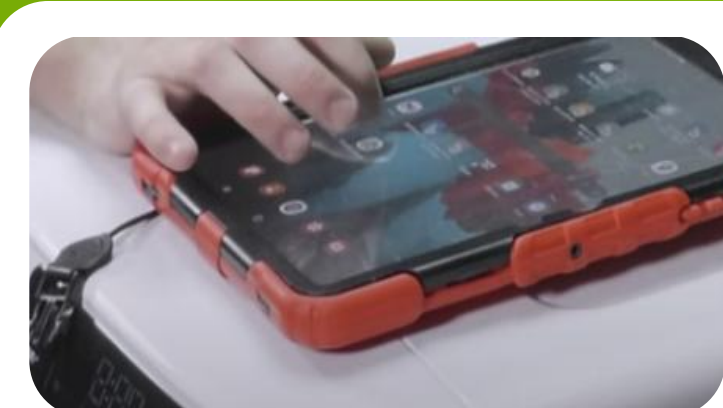
Streamlined Documentation



Instant Parts Purchase



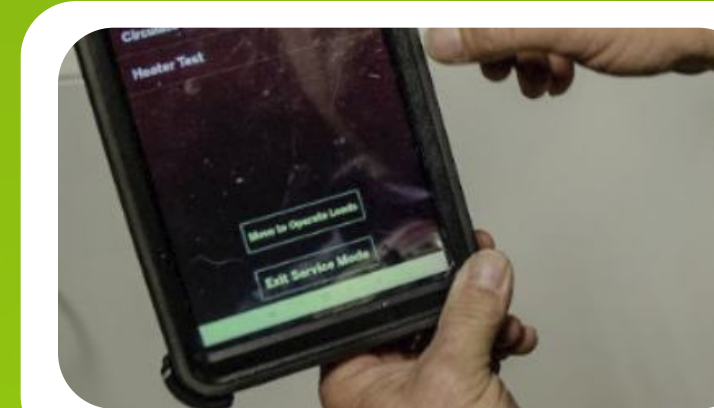
How SmartHQ™ Service Works



1. Connect



2. Diagnose



3. Resolve

Transform your appliance diagnostics today! Visit smarthqpro.com/service